

## Group environment policy

In line with our Business Principles we are committed to understanding, managing and reducing the environmental impact of our activities and to implement internationally recognised environmental management systems to achieve this aim.

As an integrated energy company, we have an important role to play in environmental management specifically in relation to climate change. We are taking steps to reduce our overall impact on climate change both directly through our own business activities and also indirectly through supply chain management and by helping our customers to use energy more efficiently.

We are committed to the development of renewable and low-carbon energy sources that will facilitate the reduction of our carbon footprint. When we acquire carbon intensive assets we will work to reduce their impact on the environment.

We will enable our customers to participate in the move towards a low-carbon future by helping them make informed decisions about the use of our products and services. We will also encourage our employees to make responsible use of resources and engage in activities that reduce the company's operational impact.

### We aim to achieve this by:

- Adopting exemplary environmental governance and stewardship monitored by the Board Corporate Responsibility Committee
- Implementing environmental management systems certified to ISO14001 or an equivalent for all our business activities.
- Setting clear objectives and targets, reviewing our performance against them and publishing regular performance reports
- Validating our environmental performance through independent third parties
- Working with stakeholders; listening and responding to their views

### Specifically we will:

- Develop a coordinated and innovative approach to combating climate change throughout our business activities
- Lead by example in the management of our internal carbon footprint through the efficient use of energy, water and other resources
- Communicate this policy to our employees to help them understand their role in reducing the environmental impact of our operations and encouraging our customers to be more energy efficient
- Undertake environmental assessments as a core element of our decision-making on major operational issues including new projects and acquisitions
- Quantify and seek to reduce the environmental impact of our activities on an ongoing basis through continual improvement

- Comply with relevant environmental legislation, regulations and other codes of practice
- Encourage our suppliers, contractors and business partners to pursue responsible environmental practices
- Prevent or limit the impact of environmental incidents through proactive management systems and effective contingency planning
- Review and improve our policies and practices in response to performance measures, changes to our business strategy and improvements in our understanding and knowledge
- Minimise operational waste through reduction, reuse and recycling
- Implement management processes and action plans that seek to address our impact on biodiversity
- Encourage dialogue on the company's environmental performance with stakeholders including employees, shareholders, customers, suppliers, regulators, local communities and other groups; listen and respond to feedback from these discussions to develop and take appropriate actions
- Work closely with relevant agencies to promote environmental good practice and contribute to thinking on the environmental aspects of sustainable development.