

Schedule 6.2 - DRT Non-Energy Revenue Requirements (\$000s)

Categories		2003	2004
1	Customer Care Costs	\$20,380	\$47,692
2	Amortization of Integration Costs - Capital	\$512	\$1,222
3	Amortization of Integration Costs - Operating	\$1,038	\$2,475
4	Working Capital (Non-Energy Supply)	\$2,274	\$3,527
5	Credit Charges (Non-Energy Supply)	\$63	\$148
6	Amortization of Hearing Costs	\$148	\$352
7	Other Operating Costs*		
	7.1 Staff Salaries	\$1,012	\$2,524
	7.2 Customer Education & Energy Awareness	\$1,148	\$2,754
	7.3 Information Systems	\$37	\$89
	7.4 Other Administration Costs	\$179	\$379
	7.5 Interest on Security Deposits	\$122	\$292
	7.6 Corporate Costs	\$1,247	\$2,560
8	Bad Debt* (Non-Energy Supply)	\$455	\$1,014
9	Penalty Revenue* (Non-Energy Supply)	<u>-\$1,042</u>	<u>-\$2,323</u>
	Total Non-Energy Revenue Requirement	\$27,573	\$62,703

* In the financial statements, these costs are included in the G&A category