

Line No	Services	Unit Rate	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	2005 Total
1	Total Monthly Number of Customers		172,100	172,339	173,537	173,488	173,546	173,654	173,631	173,707	173,744	173,890	174,062	174,321	2,082,019
2	Total Number of Service Accounts		176,791	177,039	178,248	178,197	178,259	178,372	178,351	178,432	178,473	178,626	178,807	179,072	2,138,669
3	Total Number of Consolidated Accounts (bills)		157,352	157,631	157,866	157,852	157,958	158,091	158,137	158,289	158,396	158,573	158,791	158,944	1,897,882
4	Inflation Factor						1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	
5	Effective date of inflation factor in May 2005	1.77%													
6	Billing Charges:														
7	Monthly Base Fee	\$2.20	\$ 388,941	\$ 389,486	\$ 392,146	\$ 392,034	\$ 399,111	\$ 399,364	\$ 399,317	\$ 399,499	\$ 399,591	\$ 399,932	\$ 400,339	\$ 400,932	\$ 4,760,693
8	Cost of Each Rebill	\$1.00	\$ 3,359	\$ 3,364	\$ 3,387	\$ 3,386	\$ 3,447	\$ 3,449	\$ 3,449	\$ 3,450	\$ 3,451	\$ 3,454	\$ 3,457	\$ 3,463	\$ 41,115
9	Cost of Each Additional Single-Sided Page	\$0.09	\$ 142	\$ 142	\$ 142	\$ 142	\$ 145	\$ 145	\$ 145	\$ 145	\$ 145	\$ 145	\$ 145	\$ 146	\$ 1,728
10	Incremental cost of two-page bill	\$0.05	\$ 8,497	\$ 8,512	\$ 8,525	\$ 8,524	\$ 8,681	\$ 8,688	\$ 8,691	\$ 8,699	\$ 8,705	\$ 8,715	\$ 8,726	\$ 8,735	\$ 103,697
11	Cost for Each Additional Insert	\$0.03	\$ -	\$ -	\$ -	\$ -	\$ 4,736	\$ -	\$ 4,828	\$ -	\$ -	\$ 4,841	\$ -	\$ 4,853	\$ 19,258
12	Payment Investigation/Set-Up	\$45.00	\$ 4,053	\$ 4,053	\$ 4,053	\$ 4,053	\$ 4,125	\$ 4,125	\$ 4,125	\$ 4,125	\$ 4,125	\$ 4,125	\$ 4,125	\$ 4,125	\$ 49,210
13	Total Billing Charges		\$ 404,992	\$ 405,557	\$ 408,252	\$ 412,874	\$ 415,508	\$ 415,771	\$ 420,554	\$ 415,918	\$ 416,017	\$ 421,212	\$ 416,793	\$ 422,253	\$ 4,975,701
14	Call Center:														
15	Agent Handled Inquiries	\$9.25	\$ 152,690	\$ 152,961	\$ 153,189	\$ 153,175	\$ 155,992	\$ 156,123	\$ 156,168	\$ 156,318	\$ 156,424	\$ 156,598	\$ 156,814	\$ 156,965	\$ 1,863,417
16	Agent (Time & Materials)	\$40.00	\$ 7,310	\$ 7,323	\$ 7,334	\$ 7,333	\$ 7,468	\$ 7,474	\$ 7,476	\$ 7,484	\$ 7,489	\$ 7,497	\$ 7,507	\$ 7,515	\$ 89,209
17	Total Call Center Charges		\$ 160,000	\$ 160,284	\$ 160,522	\$ 160,509	\$ 163,459	\$ 163,597	\$ 163,645	\$ 163,802	\$ 163,912	\$ 164,095	\$ 164,321	\$ 164,480	\$ 1,952,626
18	Walk In Services:														
19	Walk In Centers		\$ 91	\$ 91	\$ 91	\$ 91	\$ 92	\$ 92	\$ 31	\$ 31	\$ 31	\$ 31	\$ 31	\$ 31	\$ 731
20	Total Walk-In Center Charges		\$ 91	\$ 91	\$ 91	\$ 91	\$ 92	\$ 92	\$ 31	\$ 31	\$ 31	\$ 31	\$ 31	\$ 31	\$ 731
21	CREDIT MANAGEMENT SERVICES														
22	Monthly Base Fee	\$0.10	\$ 17,679	\$ 17,704	\$ 17,825	\$ 17,820	\$ 18,141	\$ 18,153	\$ 18,151	\$ 18,159	\$ 18,163	\$ 18,179	\$ 18,197	\$ 18,224	\$ 216,395
23	Credit Calls & Inquiries (Inbound& Outbound)	\$5.00	\$ 50,982	\$ 51,073	\$ 51,149	\$ 51,144	\$ 52,084	\$ 52,128	\$ 52,143	\$ 52,194	\$ 52,229	\$ 52,287	\$ 52,359	\$ 52,409	\$ 622,181
24	Letter Printing - Collection Letters	\$0.20	\$ 2,541	\$ 2,544	\$ 2,562	\$ 2,561	\$ 2,607	\$ 2,609	\$ 2,608	\$ 2,610	\$ 2,612	\$ 2,615	\$ 2,619	\$ 2,619	\$ 31,098
25	Agent (Time & Materials)	\$40.00	\$ 11,089	\$ 11,108	\$ 11,125	\$ 11,124	\$ 11,328	\$ 11,338	\$ 11,341	\$ 11,352	\$ 11,360	\$ 11,372	\$ 11,388	\$ 11,399	\$ 135,324
26	Total Credit Management Charges		\$ 82,290	\$ 82,429	\$ 82,660	\$ 82,649	\$ 84,161	\$ 84,228	\$ 84,244	\$ 84,314	\$ 84,362	\$ 84,451	\$ 84,559	\$ 84,652	\$ 1,004,998
27	OTHER ADDITIONAL SERVICES														
28	Price Schedule Value Changes	\$1,500.00	\$ 3,000	\$ -	\$ -	\$ 1,500	\$ -	\$ -	\$ 3,053	\$ -	\$ -	\$ 1,527	\$ -	\$ -	\$ 9,080
29	Memo Statements/ Additional Copies	\$1.25	\$ 429	\$ 430	\$ 430	\$ 430	\$ 438	\$ 439	\$ 439	\$ 440	\$ 440	\$ 441	\$ 441	\$ 441	\$ 5,236
30	Customer Set-up fee	\$2.50	\$ 1,040	\$ 1,368	\$ 1,220	\$ 1,265	\$ 1,901	\$ 1,679	\$ 2,002	\$ 2,130	\$ 1,982	\$ 2,463	\$ 2,119	\$ 1,562	\$ 20,730
31	Total Additional Services Charges		\$ 4,469	\$ 1,797	\$ 1,650	\$ 3,195	\$ 2,339	\$ 2,118	\$ 5,494	\$ 2,569	\$ 2,422	\$ 4,429	\$ 2,560	\$ 2,003	\$ 35,046
32	TIME AND MATERIAL RATES														
33	Time and Materials		\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 115,665
34	Total Time and Materials Charges		\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 115,665
35	PASS THROUGH CHARGES														
36	<i>Postage</i>														
37	Regular	\$0.46	\$ 72,382	\$ 72,510	\$ 72,618	\$ 72,612	\$ 72,661	\$ 72,722	\$ 72,743	\$ 72,813	\$ 72,862	\$ 72,944	\$ 73,044	\$ 73,114	\$ 873,026
38	Collections	\$0.49	\$ 5,540	\$ 5,550	\$ 5,558	\$ 5,558	\$ 5,561	\$ 5,566	\$ 5,568	\$ 5,573	\$ 5,577	\$ 5,583	\$ 5,591	\$ 5,596	\$ 66,821
39	Other	\$0.50	\$ 3,147	\$ 3,153	\$ 3,157	\$ 3,157	\$ 3,159	\$ 3,162	\$ 3,163	\$ 3,166	\$ 3,168	\$ 3,171	\$ 3,176	\$ 3,179	\$ 37,958
40	<i>Envelopes</i>														
41	Outer	\$0.02	\$ 3,462	\$ 3,468	\$ 3,473	\$ 3,473	\$ 3,537	\$ 3,540	\$ 3,541	\$ 3,544	\$ 3,546	\$ 3,550	\$ 3,555	\$ 3,559	\$ 42,247
42	Return	\$0.04	\$ 1,928	\$ 1,931	\$ 1,934	\$ 1,934	\$ 1,969	\$ 1,971	\$ 1,971	\$ 1,973	\$ 1,975	\$ 1,977	\$ 1,980	\$ 1,982	\$ 23,524
43	<i>Paper</i>														
44	Regular	\$0.02	\$ 4,908	\$ 4,916	\$ 4,924	\$ 4,923	\$ 5,014	\$ 5,018	\$ 5,019	\$ 5,024	\$ 5,028	\$ 5,033	\$ 5,040	\$ 5,045	\$ 59,892
45	Collection	\$0.02	\$ 175	\$ 176	\$ 176	\$ 176	\$ 179	\$ 179	\$ 179	\$ 179	\$ 180	\$ 180	\$ 180	\$ 180	\$ 2,139
46	Long Distance Phone Charges	\$0.00	\$ 4,180	\$ 4,180	\$ 4,180	\$ 4,180	\$ 4,253	\$ 4,253	\$ 4,253	\$ 4,253	\$ 4,253	\$ 4,253	\$ 4,253	\$ 4,253	\$ 50,746
47	Collection Agency Fees		\$ 2,083	\$ 2,083	\$ 2,083	\$ 2,083	\$ 2,120	\$ 2,120	\$ 2,120	\$ 2,120	\$ 2,120	\$ 2,120	\$ 2,120	\$ 2,120	\$ 25,295
48	Total Pass Through Charges		\$ 97,804	\$ 97,967	\$ 98,103	\$ 98,095	\$ 98,454	\$ 98,531	\$ 98,558	\$ 98,647	\$ 98,709	\$ 98,812	\$ 98,939	\$ 99,028	\$ 1,181,647
49	Total I-Tek Charges		\$ 759,285	\$ 757,763	\$ 760,917	\$ 767,051	\$ 773,653	\$ 773,976	\$ 782,164	\$ 774,919	\$ 775,091	\$ 782,669	\$ 776,841	\$ 782,085	\$ 9,266,413
50	Total I-Tek Charges by Component														
51	Customer Care - Billing Services		\$ 404,992	\$ 405,557	\$ 408,252	\$ 412,874	\$ 415,508	\$ 415,771	\$ 420,554	\$ 415,918	\$ 416,017	\$ 421,212	\$ 416,793	\$ 422,253	\$ 4,975,701
52	Customer Care - Customer Assistance Services		\$ 160,000	\$ 160,284	\$ 160,522	\$ 160,509	\$ 163,459	\$ 163,597	\$ 163,645	\$ 163,802	\$ 163,912	\$ 164,095	\$ 164,321	\$ 164,480	\$ 1,952,626
53	Customer Care - Walk-In Services		\$ 91	\$ 91	\$ 91	\$ 91	\$ 92	\$ 92	\$ 31	\$ 31	\$ 31	\$ 31	\$ 31	\$ 31	\$ 731
54	Customer Care - Credit Management		\$ 82,290	\$ 82,429	\$ 82,660	\$ 82,649	\$ 84,161	\$ 84,228	\$ 84,244	\$ 84,314	\$ 84,362	\$ 84,451	\$ 84,559	\$ 84,652	\$ 1,004,998
55	Customer Care - Other Additional Services		\$ 4,469	\$ 1,797	\$ 1,650	\$ 3,195	\$ 2,339	\$ 2,118	\$ 5,494	\$ 2,569	\$ 2,422	\$ 4,429	\$ 2,560	\$ 2,003	\$ 35,046
56	Customer Care - Time and Material Rates		\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 9,639	\$ 115,665
57	Customer Care - Pass Through Charges		\$ 97,804	\$ 97,967	\$ 98,103	\$ 98,095	\$ 98,454	\$ 98,531	\$ 98,558	\$ 98,647	\$ 98,709	\$ 98,812	\$ 98,939	\$ 99,028	\$ 1,181,647
58	Total Electric I-Tek Costs		\$ 759,285	\$ 757,763	\$ 760,917	\$ 767,051	\$ 773,653	\$ 773,976	\$ 782,164	\$ 774,919	\$ 775,091	\$ 782,669	\$ 776,841	\$ 782,085	\$ 9,266,413
59	Total I-Tek Charges by Rate Class														
60	Residential		\$ 536,601	\$ 535,705	\$ 535,438	\$ 539,860	\$ 544,976	\$ 545,713	\$ 552,361	\$ 547,845	\$ 548,508	\$ 554,728	\$ 551,343	\$ 555,354	\$ 6,548,430
61	Small General Service		\$ 70,648	\$ 70,495	\$ 71,083	\$ 71,428	\$ 71,696	\$ 71,517	\$ 71,928	\$ 70,873	\$ 70,610	\$ 70,999	\$ 70,284	\$ 70,601	\$ 852,162
62	Large General Service		\$ 3,292	\$ 3,279	\$ 3,416	\$ 3,433	\$ 3,444	\$ 3,425	\$ 3,442	\$ 3,386	\$ 3,373	\$ 3,394	\$ 3,355	\$ 3,376	\$ 40,616
63	Oilfield		\$ 2,890	\$ 2,893	\$ 3,114	\$ 3,144	\$ 3,144	\$ 3,132	\$ 3,129	\$ 3,073	\$ 3,042	\$ 3,034	\$ 2,982	\$ 2,985	\$ 36,562
64	Farm (incl REA)		\$ 118,703	\$ 118,215	\$ 118,408	\$ 119,399	\$ 120,182	\$ 120,104	\$ 121,314	\$ 119,833	\$ 120,811	\$ 120,811	\$ 119,711	\$ 120,393	\$ 1,437,035
65	Lighting		\$ 27,152	\$ 27,177	\$ 29,458	\$ 29,337	\$ 29,758	\$ 29,632	\$ 29,532	\$ 29,327	\$ 29,273	\$ 29,247	\$ 29,167	\$ 29,377	\$ 348,435
66	Irrigation (incl REA)		\$ -	\$ -	\$ -	\$ 449	\$ 453	\$ 453	\$ 457	\$ 452	\$ 452	\$ 456	\$ -	\$ -	\$ 3,173
67	Total Electric I-Tek Costs		\$ 759,285	\$ 757,763	\$ 760,917	\$ 767,051	\$ 773,653	\$ 773,976	\$ 782,164	\$ 774,919	\$ 775,091	\$ 782,669	\$ 776,841	\$ 782,085	\$ 9,266,413

Line No	Services	Unit Rate	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	2005 Total
1	Total Monthly Number of Customers		861,379	859,896	860,864	862,607	862,662	863,354	863,569	864,014	866,313	869,273	869,998	871,676	10,375,605
2	Total Number of Service Accounts		887,535	886,007	887,005	888,755	888,812	889,525	889,746	890,206	892,576	895,627	896,421	898,150	10,690,365
3	Total Number of Consolidated Accounts (bills)		845,881	844,426	845,379	847,012	847,066	847,748	847,960	848,399	850,665	853,581	854,382	856,035	10,188,533
4	Inflation Factor						1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	
5	Effective date of inflation factor in May 2005	1.77%													
6	Billing Charges:														
7	Monthly Base Fee	\$2.20	\$ 1,952,577	\$ 1,949,216	\$ 1,951,410	\$ 1,955,262	\$ 1,989,996	\$ 1,991,593	\$ 1,992,089	\$ 1,993,118	\$ 1,998,424	\$ 2,005,255	\$ 2,007,033	\$ 2,010,904	\$ 23,796,876
8	Cost of Each Rebill	\$1.00	\$ 17,129	\$ 17,100	\$ 17,119	\$ 17,153	\$ 17,458	\$ 17,472	\$ 17,476	\$ 17,485	\$ 17,532	\$ 17,592	\$ 17,607	\$ 17,641	\$ 208,764
9	Cost of Each Additional Single-Sided Page	\$0.09	\$ 761	\$ 760	\$ 761	\$ 762	\$ 776	\$ 776	\$ 777	\$ 777	\$ 779	\$ 782	\$ 783	\$ 784	\$ 9,278
10	Incremental cost of two-page bill	\$0.05	\$ 45,678	\$ 45,599	\$ 45,650	\$ 45,739	\$ 46,551	\$ 46,589	\$ 46,600	\$ 46,624	\$ 46,749	\$ 46,909	\$ 46,953	\$ 47,044	\$ 556,686
11	Cost for Each Additional Insert	\$0.03	\$ -	\$ -	\$ -	\$ 25,410	\$ -	\$ -	\$ 25,889	\$ -	\$ -	\$ 26,061	\$ -	\$ 26,136	\$ 103,496
12	Payment Investigation/Set-Up	\$45.00	\$ 19,678	\$ 19,678	\$ 19,678	\$ 19,678	\$ 20,026	\$ 20,026	\$ 20,026	\$ 20,026	\$ 20,026	\$ 20,026	\$ 20,026	\$ 20,026	\$ 238,919
13	<i>Total Billing Charges</i>		\$ 2,035,823	\$ 2,032,352	\$ 2,034,619	\$ 2,064,004	\$ 2,074,807	\$ 2,076,456	\$ 2,102,857	\$ 2,078,030	\$ 2,083,510	\$ 2,116,624	\$ 2,092,402	\$ 2,122,535	\$ 24,914,019
14	Call Center:														
15	Agent Handled Inquiries	\$9.25	\$ 775,713	\$ 774,379	\$ 775,253	\$ 776,750	\$ 790,549	\$ 791,185	\$ 791,383	\$ 791,793	\$ 793,908	\$ 796,630	\$ 797,377	\$ 798,920	\$ 9,453,839
16	Agent (Time & Materials)	\$40.00	\$ 50,553	\$ 50,466	\$ 50,523	\$ 50,620	\$ 51,519	\$ 51,561	\$ 51,574	\$ 51,600	\$ 51,738	\$ 51,916	\$ 51,964	\$ 52,065	\$ 616,099
17	<i>Total Call Center Charges</i>		\$ 826,266	\$ 824,844	\$ 825,776	\$ 827,370	\$ 842,068	\$ 842,746	\$ 842,957	\$ 843,394	\$ 845,646	\$ 848,546	\$ 849,341	\$ 850,985	\$ 10,069,938
18	Walk In Services:														
19	Walk In Centers		\$ 90,599	\$ 90,599	\$ 90,599	\$ 90,599	\$ 92,202	\$ 35,317	\$ 35,317	\$ 35,317	\$ 2,119	\$ 2,119	\$ 2,119	\$ 2,119	\$ 569,026
20	<i>Total Walk-In Center Charges</i>		\$ 90,599	\$ 90,599	\$ 90,599	\$ 90,599	\$ 92,202	\$ 35,317	\$ 35,317	\$ 35,317	\$ 2,119	\$ 2,119	\$ 2,119	\$ 2,119	\$ 569,026
21	CREDIT MANAGEMENT SERVICES														
22	Monthly Base Fee	\$0.10	\$ 88,754	\$ 88,601	\$ 88,700	\$ 88,876	\$ 90,454	\$ 90,527	\$ 90,549	\$ 90,596	\$ 90,837	\$ 91,148	\$ 91,229	\$ 91,405	\$ 1,081,676
23	Credit Calls & Inquiries (Inbound & Outbound)	\$5.00	\$ 192,438	\$ 192,107	\$ 192,324	\$ 192,695	\$ 196,118	\$ 196,276	\$ 196,325	\$ 196,427	\$ 196,952	\$ 197,627	\$ 197,812	\$ 198,195	\$ 2,345,297
24	Letter Printing - Collection Letters	\$0.20	\$ 5,659	\$ 5,649	\$ 5,656	\$ 5,667	\$ 5,778	\$ 5,772	\$ 5,774	\$ 5,772	\$ 5,812	\$ 5,822	\$ 5,817	\$ 5,828	\$ 68,971
25	Agent (Time & Materials)	\$40.00	\$ 39,586	\$ 39,518	\$ 39,562	\$ 39,639	\$ 40,343	\$ 40,375	\$ 40,386	\$ 40,406	\$ 40,514	\$ 40,653	\$ 40,691	\$ 40,770	\$ 482,445
26	<i>Total Credit Management Charges</i>		\$ 326,437	\$ 325,875	\$ 326,243	\$ 326,877	\$ 332,683	\$ 332,951	\$ 333,034	\$ 333,207	\$ 334,096	\$ 335,240	\$ 335,549	\$ 336,198	\$ 3,978,389
27	OTHER ADDITIONAL SERVICES														
28	Price Schedule Value Changes	\$1,500.00	\$ 3,000	\$ 1,500	\$ 1,500	\$ 1,500	\$ 1,527	\$ 1,527	\$ 3,053	\$ 1,527	\$ 1,527	\$ 1,527	\$ 1,527	\$ 1,527	\$ 21,239
29	Memo Statements/ Additional Copies	\$1.25	\$ 840	\$ 838	\$ 839	\$ 841	\$ 856	\$ 857	\$ 857	\$ 857	\$ 859	\$ 862	\$ 863	\$ 865	\$ 10,234
30	Customer Set-up fee	\$2.50	\$ 7,170	\$ 7,158	\$ 7,166	\$ 7,168	\$ 7,295	\$ 7,301	\$ 7,303	\$ 7,307	\$ 7,326	\$ 7,352	\$ 7,371	\$ 7,386	\$ 87,303
31	<i>Total Additional Services Charges</i>		\$ 11,010	\$ 9,496	\$ 9,506	\$ 9,508	\$ 9,677	\$ 9,684	\$ 11,213	\$ 9,690	\$ 9,712	\$ 9,741	\$ 9,761	\$ 9,777	\$ 118,776
32	TIME AND MATERIAL RATES														
33	Time and Materials		\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 576,335
34	<i>Total Time and Materials Charges</i>		\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 576,335
35	PASS THROUGH CHARGES														
36	Postage														
37	Regular	\$0.46	\$ 389,105	\$ 388,436	\$ 388,875	\$ 389,625	\$ 389,650	\$ 389,964	\$ 390,061	\$ 390,264	\$ 391,306	\$ 392,647	\$ 393,016	\$ 393,776	\$ 4,686,725
38	Collections	\$0.49	\$ 13,214	\$ 13,192	\$ 13,207	\$ 13,232	\$ 13,233	\$ 13,244	\$ 13,247	\$ 13,254	\$ 13,289	\$ 13,335	\$ 13,347	\$ 13,373	\$ 159,166
39	Other	\$0.50	\$ 16,918	\$ 16,889	\$ 16,908	\$ 16,940	\$ 16,941	\$ 16,955	\$ 16,959	\$ 16,968	\$ 17,013	\$ 17,072	\$ 17,088	\$ 17,121	\$ 203,771
40	Envelopes														
41	Outer	\$0.02	\$ 18,609	\$ 18,577	\$ 18,598	\$ 18,634	\$ 18,965	\$ 18,981	\$ 18,985	\$ 18,995	\$ 19,046	\$ 19,111	\$ 19,129	\$ 19,166	\$ 226,798
42	Return	\$0.04	\$ 10,362	\$ 10,344	\$ 10,356	\$ 10,376	\$ 10,560	\$ 10,569	\$ 10,571	\$ 10,577	\$ 10,605	\$ 10,641	\$ 10,651	\$ 10,672	\$ 126,285
43	Paper														
44	Regular	\$0.02	\$ 26,364	\$ 26,318	\$ 26,348	\$ 26,399	\$ 26,868	\$ 26,890	\$ 26,896	\$ 26,910	\$ 26,982	\$ 27,075	\$ 27,100	\$ 27,153	\$ 321,304
45	Collection	\$0.02	\$ 418	\$ 417	\$ 418	\$ 419	\$ 426	\$ 426	\$ 426	\$ 427	\$ 428	\$ 429	\$ 430	\$ 431	\$ 5,094
46	Long Distance Phone Charges	\$0.00	\$ 20,826	\$ 20,826	\$ 20,826	\$ 20,826	\$ 21,194	\$ 21,194	\$ 21,194	\$ 21,194	\$ 21,194	\$ 21,194	\$ 21,194	\$ 21,194	\$ 252,859
47	Collection Agency Fees	\$0.00	\$ 6,833	\$ 6,833	\$ 6,833	\$ 6,833	\$ 6,954	\$ 6,954	\$ 6,954	\$ 6,954	\$ 6,954	\$ 6,954	\$ 6,954	\$ 6,954	\$ 82,968
48	<i>Total Pass Through Charges</i>		\$ 502,650	\$ 501,833	\$ 502,368	\$ 503,285	\$ 504,793	\$ 505,177	\$ 505,296	\$ 505,543	\$ 506,818	\$ 508,459	\$ 508,909	\$ 509,840	\$ 6,064,969
49	Total I-Tek Charges		\$ 3,840,812	\$ 3,833,027	\$ 3,837,137	\$ 3,869,670	\$ 3,904,260	\$ 3,850,359	\$ 3,878,701	\$ 3,853,209	\$ 3,829,929	\$ 3,868,756	\$ 3,846,110	\$ 3,879,482	\$ 46,291,452
50	Total I-Tek Charges by Component														
51	Customer Care - Billing Services		\$ 2,035,823	\$ 2,032,352	\$ 2,034,619	\$ 2,064,004	\$ 2,074,807	\$ 2,076,456	\$ 2,102,857	\$ 2,078,030	\$ 2,083,510	\$ 2,116,624	\$ 2,092,402	\$ 2,122,535	\$ 24,914,019
52	Customer Care - Customer Assistance Services		\$ 826,266	\$ 824,844	\$ 825,776	\$ 827,370	\$ 842,068	\$ 842,746	\$ 842,957	\$ 843,394	\$ 845,646	\$ 848,546	\$ 849,341	\$ 850,985	\$ 10,069,938
53	Customer Care - Walk-In Services		\$ 90,599	\$ 90,599	\$ 90,599	\$ 90,599	\$ 92,202	\$ 35,317	\$ 35,317	\$ 35,317	\$ 2,119	\$ 2,119	\$ 2,119	\$ 2,119	\$ 569,026
54	Customer Care - Credit Management		\$ 326,437	\$ 325,875	\$ 326,243	\$ 326,877	\$ 332,683	\$ 332,951	\$ 333,034	\$ 333,207	\$ 334,096	\$ 335,240	\$ 335,549	\$ 336,198	\$ 3,978,389
55	Customer Care - Other Additional Services		\$ 11,010	\$ 9,496	\$ 9,506	\$ 9,508	\$ 9,677	\$ 9,684	\$ 11,213	\$ 9,690	\$ 9,712	\$ 9,741	\$ 9,761	\$ 9,777	\$ 118,776
56	Customer Care - Time and Material Rates		\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 48,028	\$ 576,335
57	Customer Care - Pass Through Charges		\$ 502,650	\$ 501,833	\$ 502,368	\$ 503,285	\$ 504,793	\$ 505,177	\$ 505,296	\$ 505,543	\$ 506,818	\$ 508,459	\$ 508,909	\$ 509,840	\$ 6,064,969
58	Total Gas I-Tek Costs		\$ 3,840,812	\$ 3,833,027	\$ 3,837,137	\$ 3,869,670	\$ 3,904,260	\$ 3,850,359	\$ 3,878,701	\$ 3,853,209	\$ 3,829,929	\$ 3,868,756	\$ 3,846,110	\$ 3,879,482	\$ 46,291,452
59	Total I-Tek Charges by Rate Class														
60	General Service		\$ 3,834,897	\$ 3,827,150	\$ 3,831,325	\$ 3,857,072	\$ 3,891,547	\$ 3,837,917	\$ 3,866,189	\$ 3,840,812	\$ 3,817,788	\$ 3,856,737	\$ 3,840,941	\$ 3,874,395	\$ 46,176,769
61	Large Use Service		\$ 5,915	\$ 5,878	\$ 5,812	\$ 5,836	\$ 5,889	\$ 5,764	\$ 5,787	\$ 5,720	\$ 5,521	\$ 5,355	\$ 5,169	\$ 5,087	\$ 67,733
62	Irrigation		\$ -	\$ -	\$ -	\$ 6,762	\$ 6,824	\$ 6,677	\$ 6,725	\$ 6,677	\$ 6,620	\$ 6,664	\$ -	\$ -	\$ 46,949
63	Total Gas I-Tek Costs		\$ 3,840,812	\$ 3,833,027	\$ 3,837,137	\$ 3,869,670	\$ 3,904,260	\$ 3,850,359	\$ 3,878,701	\$ 3,853,209	\$ 3,829,929	\$ 3,868,756	\$ 3,846,110	\$ 3,879,482	\$ 46,291,452

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	2005 Total
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	16,613	16,641	16,793	16,728	16,653	16,614	16,553	16,460	16,406	16,346	16,289	16,291	
2	Percentage of Customers to Service Accounts			102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	
3	Number of Service Accounts		Line 1 X Line 2	16,975	17,003	17,159	17,092	17,015	16,976	16,913	16,818	16,763	16,702	16,644	16,646	
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	
5	% of Consolidation in Rate Class			15.4%	15.4%	15.4%	15.4%	15.4%	15.4%	15.4%	15.4%	15.4%	15.4%	15.4%	15.4%	
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	14,060	14,084	14,212	14,157	14,094	14,061	14,009	13,931	13,885	13,834	13,786	13,788	
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0	
9	Average Number of Calls/Customer			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	
10	Excess Call Time			40	40	40	40	40	40	40	40	40	40	40	40	
11	Number of Credit Calls/customer			0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	
12	Excess Call Time			97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	
13	% of SA requiring Credit Letters			7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	
14	Memo Statements (% of Total Calls)			2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	
15	New Customers			59	59	41	64	78	73	64	79	66	101	134	90	
16	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	
17	Rate Class customers as a % of all customers			8.9%	8.9%	9.0%	9.0%	8.9%	8.9%	8.9%	8.8%	8.8%	8.7%	8.7%	8.7%	
18	Inflation Factor			0.0%	0.0%	0.0%	0.0%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	
19	Total Electric I-TEK Costs Shared Across All Rate Classes															
20	Billing - Payment Investigation/Set-up			\$ 4,053.00	\$ 4,053.00	\$ 4,053.00	\$ 4,053.00	\$ 4,124.74	\$ 4,124.74	\$ 4,124.74	\$ 4,124.74	\$ 4,124.74	\$ 4,124.74	\$ 4,124.74	\$ 4,124.74	
21	Walk in Centers			\$ 90.69	\$ 90.69	\$ 90.69	\$ 90.69	\$ 92.29	\$ 92.29	\$ 92.29	\$ 92.29	\$ 92.29	\$ 92.29	\$ 92.29	\$ 92.29	
22	Other Services - Price Schedule Changes			\$ 3,000.00	\$ -	\$ -	\$ 1,500.00	\$ -	\$ -	\$ 3,053.10	\$ -	\$ -	\$ 1,526.55	\$ -	\$ -	
23	Time and Materials			\$ 9,638.71	\$ 9,638.71	\$ 9,638.71	\$ 9,638.71	\$ 9,638.71	\$ 9,638.71	\$ 9,638.71	\$ 9,638.71	\$ 9,638.71	\$ 9,638.71	\$ 9,638.71	\$ 9,638.71	
24	Collection Agency Fees			\$ 2,083.33	\$ 2,083.33	\$ 2,083.33	\$ 2,083.33	\$ 2,120.21	\$ 2,120.21	\$ 2,120.21	\$ 2,120.21	\$ 2,120.21	\$ 2,120.21	\$ 2,120.21	\$ 2,120.21	
25	Long Distance Chages			\$ 4,179.52	\$ 4,179.52	\$ 4,179.52	\$ 4,179.52	\$ 4,253.50	\$ 4,253.50	\$ 4,253.50	\$ 4,253.50	\$ 4,253.50	\$ 4,253.50	\$ 4,253.50	\$ 4,253.50	
26	Billing Charges:															
27	Monthly Base Fee	\$2.20	Line 3	\$ 37,344	\$ 37,407	\$ 37,749	\$ 37,603	\$ 38,097	\$ 38,007	\$ 37,868	\$ 37,655	\$ 37,532	\$ 37,394	\$ 37,264	\$ 37,269	\$ 451,188
28	Cost of Each Rebill	\$1.00	Line 4 X Line 3	\$ 323	\$ 323	\$ 326	\$ 325	\$ 329	\$ 328	\$ 327	\$ 325	\$ 324	\$ 323	\$ 322	\$ 322	\$ 3,897
29	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	\$ 13	\$ 13	\$ 13	\$ 13	\$ 13	\$ 13	\$ 13	\$ 13	\$ 13	\$ 13	\$ 13	\$ 13	\$ 153
30	Incremental cost of two-page bill	\$0.05	Line 6	\$ 759	\$ 761	\$ 767	\$ 765	\$ 775	\$ 773	\$ 770	\$ 766	\$ 763	\$ 758	\$ 758	\$ 758	\$ 9,173
31	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	\$ -	\$ -	\$ -	\$ 425	\$ -	\$ 428	\$ 428	\$ 428	\$ 422	\$ 422	\$ 421	\$ 421	\$ 1,696
32	Payment Investigation/Set-Up	\$45.00	Line 20 X Line 17	\$ 362	\$ 362	\$ 365	\$ 364	\$ 368	\$ 367	\$ 365	\$ 363	\$ 362	\$ 360	\$ 358	\$ 358	\$ 4,353
33	Total Billing Charges			\$ 38,801	\$ 38,865	\$ 39,220	\$ 39,493	\$ 39,581	\$ 39,488	\$ 39,771	\$ 39,122	\$ 38,993	\$ 39,272	\$ 38,714	\$ 39,139	\$ 470,460
34	Call Center:															
35	Agent Handled Inquiries	\$9.25	Line 6 X Line 9	\$ 13,644	\$ 13,667	\$ 13,791	\$ 13,738	\$ 13,918	\$ 13,886	\$ 13,835	\$ 13,757	\$ 13,712	\$ 13,662	\$ 13,614	\$ 13,616	\$ 164,840
36	Agent (Time & Materials)	\$40.00	Line 10 X Line 11	\$ 653	\$ 654	\$ 660	\$ 658	\$ 666	\$ 665	\$ 662	\$ 659	\$ 656	\$ 654	\$ 652	\$ 652	\$ 7,892
37	Total Call Center Charges			\$ 14,297	\$ 14,321	\$ 14,452	\$ 14,396	\$ 14,585	\$ 14,551	\$ 14,497	\$ 14,416	\$ 14,368	\$ 14,316	\$ 14,268	\$ 14,268	\$ 172,731
38	Walk In Services:															
39	Walk-in Centers		Line 21 X Line 17	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 3	\$ 3	\$ 3	\$ 3	\$ 3	\$ 3	\$ 65
40	Total Walk-In Center Charges			\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 3	\$ 3	\$ 3	\$ 3	\$ 3	\$ 3	\$ 65
41	CREDIT MANAGEMENT SERVICES															
42	Monthly Base Fee	\$0.10	Line 3	\$ 1,697	\$ 1,700	\$ 1,716	\$ 1,709	\$ 1,732	\$ 1,728	\$ 1,721	\$ 1,712	\$ 1,706	\$ 1,700	\$ 1,694	\$ 1,694	\$ 20,509
43	Credit Calls & Inquiries (Inbound & Outbound)	\$5.00	Line 6 X Line 11	\$ 4,555	\$ 4,563	\$ 4,605	\$ 4,587	\$ 4,647	\$ 4,619	\$ 4,593	\$ 4,578	\$ 4,578	\$ 4,562	\$ 4,546	\$ 4,546	\$ 55,039
44	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 13	\$ 244	\$ 244	\$ 247	\$ 246	\$ 249	\$ 248	\$ 247	\$ 246	\$ 245	\$ 244	\$ 243	\$ 243	\$ 2,947
45	Agent (Time & Materials)	\$40.00	Line 6 X Line 11 X Line 12	\$ 991	\$ 992	\$ 1,002	\$ 998	\$ 1,011	\$ 1,008	\$ 1,005	\$ 999	\$ 996	\$ 992	\$ 989	\$ 989	\$ 11,971
46	Total Credit Management Charges			\$ 7,488	\$ 7,500	\$ 7,569	\$ 7,540	\$ 7,639	\$ 7,621	\$ 7,593	\$ 7,550	\$ 7,525	\$ 7,498	\$ 7,472	\$ 7,473	\$ 90,465
47	OTHER ADDITIONAL SERVICES															
48	Price Schedule Value Changes	\$1,500.00	Line 22 X Line 17	\$ 268	\$ -	\$ -	\$ 135	\$ -	\$ -	\$ 270	\$ -	\$ -	\$ 133	\$ -	\$ -	\$ 806
49	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 14	\$ 38	\$ 38	\$ 39	\$ 39	\$ 39	\$ 39	\$ 39	\$ 39	\$ 39	\$ 38	\$ 38	\$ 38	\$ 463
50	Customer Set-up fee	\$2.50	Line 15	\$ 148	\$ 148	\$ 103	\$ 160	\$ 198	\$ 186	\$ 163	\$ 201	\$ 168	\$ 257	\$ 341	\$ 229	\$ 2,300
51	Total Additional Services Charges			\$ 454	\$ 186	\$ 141	\$ 333	\$ 238	\$ 225	\$ 472	\$ 240	\$ 206	\$ 429	\$ 379	\$ 267	\$ 3,570
52	TIME AND MATERIAL RATE:															
53	Time and Materials		Line 23 X Line 17	\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 10,335
54	Total Time and Materials Charges			\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 861	\$ 10,335
55	PASS THROUGH CHARGES															
56	Postage															
57	Regular	\$0.46	Line 6	\$ 6,468	\$ 6,479	\$ 6,538	\$ 6,512	\$ 6,483	\$ 6,468	\$ 6,444	\$ 6,408	\$ 6,387	\$ 6,364	\$ 6,342	\$ 6,342	\$ 77,234
58	Collections	\$0.49	Line 6 X Line 13	\$ 495	\$ 496	\$ 500	\$ 498	\$ 496	\$ 495	\$ 493	\$ 490	\$ 489	\$ 487	\$ 485	\$ 485	\$ 5,912
59	Other	\$0.50	4% X Line 6	\$ 281	\$ 282	\$ 284	\$ 283	\$ 282	\$ 281	\$ 280	\$ 279	\$ 278	\$ 277	\$ 276	\$ 276	\$ 3,358
60	Envelopes															
61	Outer	\$0.02	Line 6	\$ 309	\$ 310	\$ 313	\$ 311	\$ 316	\$ 315	\$ 314	\$ 312	\$ 311	\$ 310	\$ 309	\$ 309	\$ 3,737
62	Return	\$0.04	Line 6 X Line 16	\$ 172	\$ 173	\$ 174	\$ 173	\$ 176	\$ 175	\$ 175	\$ 174	\$ 173	\$ 172	\$ 172	\$ 172	\$ 2,081
63	Paper															
64	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	\$ 439	\$ 439	\$ 443	\$ 442	\$ 447	\$ 446	\$ 445	\$ 442	\$ 441	\$ 439	\$ 438	\$ 438	\$ 5,298
65	Collection	\$0.02	Line 6 X Line 13	\$ 16	\$ 16	\$ 16	\$ 16	\$ 16	\$ 16	\$ 16	\$ 16	\$ 16	\$ 16	\$ 16	\$ 16	\$ 189
66	Long Distance Phone Charges	\$0.00	Line 25 X Line 17	\$ 373	\$ 373	\$ 376	\$ 375	\$ 380	\$ 378	\$ 377	\$ 374	\$ 373	\$ 371	\$ 369	\$ 369	\$ 4,489
67	Collection Agency Fees	\$0.00	Line 24 X Line 17	\$ 186	\$ 186	\$ 188	\$ 187	\$ 189	\$ 189	\$ 188	\$ 187	\$ 186	\$ 185	\$ 184	\$ 184	\$ 2,238
68	Total Pass Through Charges			\$ 8,739	\$ 8,753	\$ 8,832	\$ 8,798	\$ 8,785	\$ 8,764	\$ 8,731	\$ 8,682	\$ 8,653	\$ 8,620	\$ 8,590	\$ 8,590	\$ 104,536
69	Total I-Tek Charges			\$ 70,648	\$ 70,495	\$ 71,083	\$ 71,428	\$ 71,696	\$ 71,517	\$ 71,928	\$ 70,873	\$ 70,610	\$ 70,999	\$ 70,284	\$ 70,601	\$ 852,162
70	Customer Care - Billing Services		Line 33	\$ 38,801	\$ 38,865	\$ 39,220	\$ 39,493	\$ 39,581	\$ 39,488	\$ 39,7						

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	2005 Total
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	761	760	791	788	787	783	778	773	770	768	764	764	
2	Percentage of Customers to Service Accounts			102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	
3	Number of Service Accounts		Line 1 X Line 2	775	774	805	802	801	797	792	787	784	782	778	778	
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	
5	% of Consolidation in Rate Class			11.6%	11.6%	11.6%	11.6%	11.6%	11.6%	11.6%	11.6%	11.6%	11.6%	11.6%	11.6%	
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	673	672	699	697	696	692	688	684	681	679	676	676	
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0	
9	Average Number of Calls/Customer			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	
10	Excess Call Time			40	40	40	40	40	40	40	40	40	40	40	40	
11	Number of Credit Calls/customer			0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	
12	Excess Call Time			97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	
13	% of SA requiring Credit Letters			7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	
14	Memo Statements (% of Total Calls)			2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	
15	New Customers			2	4	6	7	3	2	4	4	4	5	7	7	
16	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	
17	Rate Class customers as a % of all customers			0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	
18	Inflation Factor			0.0%	0.0%	0.0%	0.0%	0.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	
19	Total Electric I-TEK Costs Shared Across All Rate Classes															
20	Billing - Payment Investigation/Set-up	\$		4,053.00	4,053.00	4,053.00	4,053.00	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	
21	Walk in Centers	\$		90.69	90.69	90.69	90.69	92.29	92.29	30.53	30.53	30.53	30.53	30.53	30.53	
22	Other Services - Price Schedule Changes	\$		3,000.00	-	-	1,500.00	-	-	3,053.10	-	-	1,526.55	-	-	
23	Time and Materials	\$		9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	
24	Collection Agency Fees	\$		2,083.33	2,083.33	2,083.33	2,083.33	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	
25	Long Distance Chages	\$		4,179.52	4,179.52	4,179.52	4,179.52	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	
26	Billing Charges:															
27	Monthly Base Fee	\$2.20	Line 3	1,705	1,703	1,772	1,765	1,794	1,785	1,774	1,762	1,755	1,751	1,742	1,742	21,050
28	Cost of Each Rebill	\$1.00	Line 4 X Line 3	15	15	15	15	15	15	15	15	15	15	15	15	182
29	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	1	1	1	1	1	1	1	1	1	1	1	1	7
30	Incremental cost of two-page bill	\$0.05	Line 6	36	36	38	38	38	38	38	38	37	37	37	37	449
31	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	-	-	-	21	-	-	21	-	-	21	-	21	83
32	Payment Investigation/Set-Up	\$45.00	Line 20 X Line 17	17	17	18	18	18	18	18	18	18	18	18	18	213
33	Total Billing Charges			1,774	1,771	1,844	1,858	1,867	1,857	1,866	1,834	1,826	1,842	1,812	1,833	21,984
34	Call Center:															
35	Agent Handled Inquiries	\$9.25	Line 6 X Line 9	653	652	679	676	687	684	679	675	672	671	667	667	8,063
36	Agent (Time & Materials)	\$40.00	Line 10 X Line 11	31	31	32	32	33	33	33	32	32	32	32	32	386
37	Total Call Center Charges			684	683	711	709	720	716	712	707	705	703	699	699	8,449
38	Walk In Services:															
39	Walk-in Centers		Line 21 X Line 17	0	0	0	0	0	0	0	0	0	0	0	0	3
40	Total Walk-In Center Charges			0	0	0	0	0	0	0	0	0	0	0	0	3
41	CREDIT MANAGEMENT SERVICES															
42	Monthly Base Fee	\$0.10	Line 3	77	77	81	80	82	81	81	80	80	80	79	79	957
43	Credit Calls & Inquiries (Inbound& Outbound)	\$5.00	Line 6 X Line 11	218	218	227	226	229	228	227	225	225	224	223	223	2,692
44	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 13	11	11	12	12	12	12	12	12	11	11	11	11	137
45	Agent (Time & Materials)	\$40.00	Line 6 X Line 11 X Line 12	47	47	49	49	50	50	49	49	49	49	48	48	586
46	Total Credit Management Charges			354	354	368	367	373	371	368	366	365	364	362	362	4,372
47	OTHER ADDITIONAL SERVICES															
48	Price Schedule Value Changes	\$1,500.00	Line 22 X Line 17	13	-	-	7	-	-	13	-	-	7	-	-	39
49	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 14	2	2	2	2	2	2	2	2	2	2	2	2	23
50	Customer Set-up fee	\$2.50	Line 15	5	5	15	18	8	5	10	10	10	13	18	18	139
51	Total Additional Services Charges			20	12	17	26	10	7	25	12	12	21	20	20	201
52	TIME AND MATERIAL RATES															
53	Time and Materials		Line 23 X Line 17	41	41	41	41	41	41	41	41	41	41	41	41	495
54	Total Time and Materials Charges			41	41	41	41	41	41	41	41	41	41	41	41	495
55	PASS THROUGH CHARGES															
56	Postage															
57	Regular	\$0.46	Line 6	310	309	322	321	320	318	316	314	313	312	311	311	3,778
58	Collections	\$0.49	Line 6 X Line 13	24	24	25	25	25	24	24	24	24	24	24	24	289
59	Other	\$0.50	4% X Line 6	13	13	14	14	14	14	14	14	14	14	14	14	164
60	Envelopes															
61	Outer	\$0.02	Line 6	15	15	15	15	16	16	15	15	15	15	15	15	183
62	Return	\$0.04	Line 6 X Line 16	8	8	9	9	9	9	9	9	8	8	8	8	102
63	Paper															
64	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	21	21	22	22	22	22	22	22	22	22	21	21	259
65	Collection	\$0.02	Line 6 X Line 13	1	1	1	1	1	1	1	1	1	1	1	1	9
66	Long Distance Phone Charges	\$0.00	Line 25 X Line 17	18	18	19	18	19	19	19	18	18	18	18	18	220
67	Collection Agency Fees	\$0.00	Line 24 X Line 17	9	9	9	9	9	9	9	9	9	9	9	9	109
68	Total Pass Through Charges			418	418	435	433	434	432	429	426	424	423	421	421	5,113
69	Total I-Tek Charges			3,292	3,279	3,416	3,433	3,444	3,425	3,442	3,386	3,373	3,394	3,355	3,376	40,616
70	Customer Care - Billing Services		Line 33	1,774	1,771	1,844	1,858	1,867	1,857	1,866	1,834	1,826	1,842	1,812	1,833	21,984
71	Customer Care - Customer Assistance Services		Line 37	684	683	711	709	720	716	712	707	705	703	699	699	8,449
72	Customer Care - Walk-In Services		Line 40	0	0	0	0	0	0	0	0	0	0	0	0	3
73	Customer Care - Credit Management		Line 46	354	354	368	367	373	371	368	366	365	364	362	362	4,372
74	Customer Care - Other Additional Services		Line 51	20	12	17	26	10	7	25	12	12	21	20	20	201
75	Customer Care - Time and Material Rates		Line 54	41	41	41	41	41	41	41	41	41	41	41	41	495
76	Customer Care - Pass Through Charges		Line 68	418	418	435	433	434	432	429	426	424	423	421	421	5,113
77	Total Electric General Service			3,292	3,279	3,416	3,433	3,444	3,425	3,442	3,386	3,373	3,394	3,355	3,376	40,616

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	2005 Total
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	823	826	883	893	888	881	876	867	859	851	841	834	
2	Percentage of Customers to Service Accounts			103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	
3	Number of Service Accounts		Line 1 X Line 2	845	848	906	917	911	904	899	890	882	873	863	856	
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	
5	% of Consolidation in Rate Class			50.0%	50.0%	50.0%	50.0%	50.0%	50.0%	50.0%	50.0%	50.0%	50.0%	50.0%	50.0%	
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	412	413	442	447	444	441	438	434	430	426	421	417	
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0	
9	Average Number of Calls/Customer			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	
10	Excess Call Time			40	40	40	40	40	40	40	40	40	40	40	40	
11	Number of Credit Calls/customer			0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	
12	Excess Call Time			97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	
13	% of SA requiring Credit Letters			7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	
14	Memo Statements (% of Total Calls)			2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	
15	New Customers			6	6	16	7	1	6	3	2	1	2	2	8	
16	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	
17	Rate Class customers as a % of all customers			0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	
18	Inflation Factor			0.0%	0.0%	0.0%	0.0%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	
19	Total Electric I-TEK Costs Shared Across All Rate Classes															
20	Billing - Payment Investigation/Set-up	\$		4,053.00	4,053.00	4,053.00	4,053.00	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	
21	Walk in Centers	\$		90.69	90.69	90.69	90.69	92.29	92.29	30.53	30.53	30.53	30.53	30.53	30.53	
22	Other Services - Price Schedule Changes	\$		3,000.00	-	-	1,500.00	-	-	3,053.10	-	-	1,526.55	-	-	
23	Time and Materials	\$		9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	
24	Collection Agency Fees	\$		2,083.33	2,083.33	2,083.33	2,083.33	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	
25	Long Distance Chages	\$		4,179.52	4,179.52	4,179.52	4,179.52	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	
26	Billing Charges:															
27	Monthly Base Fee	\$2.20	Line 3	1,858	1,865	1,994	2,016	2,041	2,024	2,013	1,992	1,974	1,955	1,933	1,916	23,582
28	Cost of Each Rebill	\$1.00	Line 4 X Line 3	16	16	17	17	18	17	17	17	17	17	17	17	204
29	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	0	0	0	0	0	0	0	0	0	0	0	0	5
30	Incremental cost of two-page bill	\$0.05	Line 6	22	22	24	24	24	24	24	24	24	23	23	23	282
31	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	-	-	-	13	-	-	13	-	-	13	-	13	52
32	Payment Investigation/Set-Up	\$45.00	Line 20 X Line 17	11	11	11	11	12	11	11	11	11	11	11	11	134
33	Total Billing Charges			1,907	1,914	2,047	2,083	2,095	2,078	2,080	2,045	2,026	2,020	1,984	1,980	24,258
34	Call Center:															
35	Agent Handled Inquiries	\$9.25	Line 6 X Line 9	399	401	428	433	438	435	433	428	424	420	415	412	5,067
36	Agent (Time & Materials)	\$40.00	Line 10 X Line 11	19	19	21	21	21	21	21	20	20	20	20	20	243
37	Total Call Center Charges			418	420	449	454	459	456	453	449	444	440	435	432	5,310
38	Walk In Services:															
39	Walk-in Centers		Line 21 X Line 17	0	0	0	0	0	0	0	0	0	0	0	0	2
40	Total Walk-In Center Charges			0	0	0	0	0	0	0	0	0	0	0	0	2
41	CREDIT MANAGEMENT SERVICES															
42	Monthly Base Fee	\$0.10	Line 3	84	85	91	92	93	92	91	91	90	89	88	87	1,072
43	Credit Calls & Inquiries (Inbound& Outbound)	\$5.00	Line 6 X Line 11	133	134	143	145	146	145	144	143	142	140	139	137	1,692
44	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 13	12	12	13	13	13	13	13	13	13	13	13	13	154
45	Agent (Time & Materials)	\$40.00	Line 6 X Line 11 X Line 12	29	29	31	31	32	32	31	31	31	31	30	30	368
46	Total Credit Management Charges			259	260	278	281	284	282	280	278	275	272	269	267	3,286
47	OTHER ADDITIONAL SERVICES															
48	Price Schedule Value Changes	\$1,500.00	Line 22 X Line 17	8	-	-	4	-	-	8	-	-	4	-	-	25
49	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 14	1	1	1	1	1	1	1	1	1	1	1	1	14
50	Customer Set-up fee	\$2.50	Line 15	15	15	40	18	3	15	8	5	3	5	5	20	151
51	Total Additional Services Charges			24	16	41	23	4	16	17	6	4	10	6	22	190
52	TIME AND MATERIAL RATES															
53	Time and Materials		Line 23 X Line 17	25	25	25	25	25	25	25	25	25	25	25	25	302
54	Total Time and Materials Charges			25	25	25	25	25	25	25	25	25	25	25	25	302
55	PASS THROUGH CHARGES															
56	Postage															
57	Regular	\$0.46	Line 6	189	190	203	205	204	203	201	199	198	196	193	192	2,374
58	Collections	\$0.49	Line 6 X Line 13	14	15	16	16	16	16	15	15	15	15	15	15	182
59	Other	\$0.50	4% X Line 6	8	8	9	9	9	9	9	9	9	9	8	8	103
60	Envelopes															
61	Outer	\$0.02	Line 6	9	9	10	10	10	10	10	10	10	10	9	9	115
62	Return	\$0.04	Line 6 X Line 16	5	5	5	5	6	5	5	5	5	5	5	5	64
63	Paper															
64	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	13	13	14	14	14	14	14	14	14	14	13	13	163
65	Collection	\$0.02	Line 6 X Line 13	0	0	0	0	1	0	0	0	0	0	0	0	6
66	Long Distance Phone Charges	\$0.00	Line 25 X Line 17	11	11	12	12	12	12	12	12	12	11	11	11	138
67	Collection Agency Fees	\$0.00	Line 24 X Line 17	5	5	6	6	6	6	6	6	6	6	6	6	69
68	Total Pass Through Charges			256	257	274	277	277	275	273	270	268	265	262	260	3,213
69	Total I-Tek Charges			2,890	2,893	3,114	3,144	3,144	3,132	3,129	3,073	3,042	3,034	2,982	2,985	36,562
70	Customer Care - Billing Services		Line 33	1,907	1,914	2,047	2,083	2,095	2,078	2,080	2,045	2,026	2,020	1,984	1,980	24,258
71	Customer Care - Customer Assistance Services		Line 37	418	420	449	454	459	456	453	449	444	440	435	432	5,310
72	Customer Care - Walk-In Services		Line 40	0	0	0	0	0	0	0	0	0	0	0	0	2
73	Customer Care - Credit Management		Line 46	259	260	278	281	284	282	280	278	275	272	269	267	3,286
74	Customer Care - Other Additional Services		Line 51	24	16	41	23	4	16	17	6	4	10	6	22	190
75	Customer Care - Time and Materials Rates		Line 54	25	25	25	25	25	25	25	25	25	25	25	25	302
76	Customer Care - Pass Through Charges		Line 68	256	257	274	277	277	275	273	270	268	265	262	260	3,213
77	Total Electric Oilfield			2,890	2,893	3,114	3,144	3,144	3,132	3,129	3,073	3,042	3,034	2,982	2,985	36,562

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	2005 Total
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	26,041	26,046	26,087	26,079	26,068	26,049	26,032	26,019	25,995	25,978	25,968	25,947	
2	Percentage of Customers to Service Accounts			102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	
3	Number of Service Accounts		Line 1 X Line 2	26,433	26,438	26,480	26,472	26,461	26,441	26,424	26,411	26,387	26,369	26,359	26,338	
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	
5	% of Consolidation in Rate Class			0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	25,944	25,949	25,990	25,982	25,971	25,952	25,936	25,923	25,899	25,882	25,872	25,851	
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	1.0	
9	Average Number of Calls/Customer			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	
10	Excess Call Time			40	40	40	40	40	40	40	40	40	40	40	40	
11	Number of Credit Calls/customer			0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	
12	Excess Call Time			97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	
13	% of SA requiring Credit Letters			7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	
14	Memo Statements (% of Total Calls)			2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	
15	New Customers			8	3	8	8	20	24	26	27	19	26	21	17	
16	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	
17	Rate Class customers as a % of all customers			16.5%	16.5%	16.5%	16.5%	16.4%	16.4%	16.4%	16.4%	16.4%	16.3%	16.3%	16.3%	
18	Inflation Factor			0.0%	0.0%	0.0%	0.0%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	
19	Total Electric I-TEK Costs Shared Across All Rate Classes															
20	Billing - Payment Investigation/Set-up	\$		4,053.00	4,053.00	4,053.00	4,053.00	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74
21	Walk in Centers	\$		90.69	90.69	90.69	90.69	92.29	92.29	92.29	92.29	92.29	92.29	92.29	92.29	92.29
22	Other Services - Price Schedule Changes	\$		3,000.00	-	-	1,500.00	-	-	3,053.10	-	-	1,526.55	-	-	
23	Time and Materials	\$		9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71
24	Collection Agency Fees	\$		2,083.33	2,083.33	2,083.33	2,083.33	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21
25	Long Distance Chages	\$		4,179.52	4,179.52	4,179.52	4,179.52	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50
26	Billing Charges:															
27	Monthly Base Fee	\$2.20	Line 3	58,153	58,165	58,256	58,238	59,244	59,201	59,162	59,133	59,078	59,040	59,017	58,969	705,656
28	Cost of Each Rebill	\$1.00	Line 4 X Line 3	502	502	503	503	512	511	511	511	510	510	510	509	6,094
29	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	23	23	23	23	24	24	24	24	24	24	24	24	283
30	Incremental cost of two-page bill	\$0.05	Line 6	1,401	1,401	1,403	1,403	1,427	1,426	1,425	1,425	1,425	1,422	1,422	1,421	17,000
31	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	-	-	-	-	779	792	792	792	792	790	789	789	3,151
32	Payment Investigation/Set-Up	\$45.00	Line 20 X Line 17	668	667	667	667	678	677	676	675	674	673	672	671	8,068
33	Total Billing Charges															
34	Call Center:															
35	Agent Handled Inquiries	\$9.25	Line 6 X Line 9	25,176	25,181	25,220	25,213	25,648	25,629	25,613	25,600	25,576	25,559	25,550	25,529	305,493
36	Agent (Time & Materials)	\$40.00	Line 10 X Line 11	1,205	1,205	1,207	1,207	1,228	1,227	1,226	1,226	1,224	1,224	1,223	1,222	14,625
37	Total Call Center Charges															
38	Walk In Services:															
39	Walk-in Centers		Line 21 X Line 17	15	15	15	15	15	15	15	5	5	5	5	5	120
40	Total Walk-In Center Charges															
41	CREDIT MANAGEMENT SERVICES															
42	Monthly Base Fee	\$0.10	Line 3	2,643	2,644	2,648	2,647	2,693	2,691	2,689	2,688	2,685	2,684	2,683	2,680	32,075
43	Credit Calls & Inquiries (Inbound& Outbound)	\$5.00	Line 6 X Line 11	8,406	8,408	8,421	8,418	8,564	8,557	8,552	8,548	8,540	8,534	8,531	8,524	102,002
44	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 13	380	380	381	380	387	387	386	386	386	386	386	385	4,609
45	Agent (Time & Materials)	\$40.00	Line 6 X Line 11 X Line 12	1,828	1,829	1,832	1,831	1,863	1,863	1,860	1,859	1,857	1,856	1,855	1,854	22,185
46	Total Credit Management Charges															
47	OTHER ADDITIONAL SERVICES															
48	Price Schedule Value Changes	\$1,500.00	Line 22 X Line 17	495	-	-	247	-	-	501	-	-	249	-	-	1,491
49	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 14	71	71	71	71	72	72	72	72	72	72	72	72	858
50	Customer Set-up fee	\$2.50	Line 15	20	8	20	20	51	61	66	69	48	66	53	43	525
51	Total Additional Services Charges															
52	TIME AND MATERIAL RATES															
53	Time and Materials		Line 23 X Line 17	1,589	1,589	1,589	1,589	1,589	1,589	1,589	1,589	1,589	1,589	1,589	1,589	19,071
54	Total Time and Materials Charges															
55	PASS THROUGH CHARGES															
56	Postage															
57	Regular	\$0.46	Line 6	11,934	11,937	11,956	11,952	11,947	11,938	11,930	11,924	11,913	11,906	11,901	11,891	143,130
58	Collections	\$0.49	Line 6 X Line 13	913	914	915	915	914	913	913	913	912	911	911	910	10,955
59	Other	\$0.50	4% X Line 6	519	519	520	520	519	519	519	518	518	518	517	517	6,223
60	Envelopes															
61	Outer	\$0.02	Line 6	571	571	572	572	581	581	581	580	580	579	579	579	6,926
62	Return	\$0.04	Line 6 X Line 16	318	318	318	318	324	324	323	323	323	323	323	322	3,857
63	Paper															
64	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	809	809	811	810	824	824	823	823	822	822	821	821	9,819
65	Collection	\$0.02	Line 6 X Line 13	29	29	29	29	29	29	29	29	29	29	29	29	351
66	Long Distance Phone Charges	\$0.00	Line 25 X Line 17	689	688	688	688	699	698	698	697	695	694	693	692	8,320
67	Collection Agency Fees	\$0.00	Line 24 X Line 17	344	343	343	343	349	348	348	347	347	346	345	345	4,147
68	Total Pass Through Charges															
69	Total I-Tek Charges															
70	Customer Care - Billing Services		Line 33	60,748	60,759	60,853	61,614	61,885	61,839	62,591	61,767	61,710	62,459	61,644	62,383	740,252
71	Customer Care - Customer Assistance Services		Line 37	26,386	26,386	26,428	26,420	26,876	26,856	26,830	26,825	26,801	26,773	26,751	26,751	320,118
72	Customer Care - Walk-In Services		Line 40	15	15	15	15	15	15	5	5	5	5	5	120	
73	Customer Care - Credit Management		Line 46	13,259	13,260	13,271	13,277	13,506	13,496	13,488	13,481	13,468	13,468	13,454	13,443	160,872
74	Customer Care - Other Additional Services		Line 51	585	78	91	338	123	133	639	141	120	387	125	115	2,875
75	Customer Care - Time and Materials Rates		Line 54	1,589	1,589	1,589	1,589	1,589	1,589	1,589	1,589	1,589	1,589	1,589	1,589	19,071
76	Customer Care - Pass Through Charges		Line 68	16,126	16,127	16,151	16,146	16,188	16,175	16,164	16,155	16,139	16,128	16,120	16,106	193,726
77	Total Electric Farm															

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	2005 Total
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	11,135	11,085	12,031	11,999	11,962	11,945	11,885	11,824	11,763	11,743	11,708	11,820	
2	Percentage of Customers to Service Accounts			101%	101%	101%	101%	101%	101%	101%	101%	101%	101%	101%	101%	
3	Number of Service Accounts		Line 1 X Line 2	11,204	11,154	12,106	12,074	12,036	12,019	11,959	11,898	11,836	11,816	11,781	11,893	
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	
5	% of Consolidation in Rate Class			96.0%	96.0%	96.0%	96.0%	96.0%	96.0%	96.0%	96.0%	96.0%	96.0%	96.0%	96.0%	
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	446	444	482	481	479	479	476	474	471	471	469	474	
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0	
9	Average Number of Calls/Customer			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	
10	Excess Call Time			40	40	40	40	40	40	40	40	40	40	40	40	
11	Number of Credit Calls/customer			0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	
12	Excess Call Time			97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	
13	% of SA requiring Credit Letters			7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	
14	Memo Statements (% of Total Calls)			2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	
15	New Customers			11	73	65	40	47	14	24	12	50	52	62	30	
16	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	
17	Rate Class customers as a % of all customers			0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	
18	Inflation Factor			0.0%	0.0%	0.0%	0.0%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	
19	Total Electric I-TEK Costs Shared Across All Rate Classes															
20	Billing - Payment Investigation/Set-up	\$		4,053.00	4,053.00	4,053.00	4,053.00	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	
21	Walk in Centers	\$		90.69	90.69	90.69	90.69	92.29	92.29	92.29	92.29	92.29	92.29	92.29	92.29	
22	Other Services - Price Schedule Changes	\$		3,000.00	-	-	1,500.00	-	-	3,053.10	-	-	1,526.55	-	-	
23	Time and Materials	\$		9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	
24	Collection Agency Fees	\$		2,083.33	2,083.33	2,083.33	2,083.33	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	
25	Long Distance Chages	\$		4,179.52	4,179.52	4,179.52	4,179.52	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	
26	Billing Charges:															
27	Monthly Base Fee	\$2.20	Line 3	24,649	24,539	26,633	26,562	26,949	26,910	26,775	26,638	26,500	26,455	26,376	26,629	315,616
28	Cost of Each Rebill	\$1.00	Line 4 X Line 3	213	212	230	229	233	232	231	230	229	228	228	230	2,726
29	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	0	0	0	0	0	0	0	0	0	0	0	0	5
30	Incremental cost of two-page bill	\$0.05	Line 6	24	24	26	26	26	26	26	26	26	26	26	26	309
31	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	-	-	-	14	-	15	-	14	-	14	-	14	58
32	Payment Investigation/Set-Up	\$45.00	Line 20 X Line 17	11	11	12	12	13	12	12	12	12	12	12	12	146
33	Total Billing Charges			24,898	24,786	26,902	26,845	27,221	27,182	27,060	26,907	26,768	26,737	26,643	26,912	318,860
34	Call Center:															
35	Agent Handled Inquiries	\$9.25	Line 6 X Line 9	433	431	468	467	473	473	470	468	466	465	463	468	5,545
36	Agent (Time & Materials)	\$40.00	Line 10 X Line 11	21	21	22	22	23	23	23	22	22	22	22	22	265
37	Total Call Center Charges			454	452	490	489	496	495	493	490	488	487	486	490	5,811
38	Walk In Services:															
39	Walk-in Centers		Line 21 X Line 17	0	0	0	0	0	0	0	0	0	0	0	0	2
40	Total Walk-In Center Charges			0	0	0	0	0	0	0	0	0	0	0	0	2
41	CREDIT MANAGEMENT SERVICES															
42	Monthly Base Fee	\$0.10	Line 3	1,120	1,115	1,211	1,207	1,225	1,223	1,217	1,211	1,205	1,203	1,199	1,210	14,346
43	Credit Calls & Inquiries (Inbound& Outbound)	\$5.00	Line 6 X Line 11	145	144	156	156	158	158	157	156	155	155	155	156	1,852
44	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 13	161	160	174	174	176	176	175	174	173	173	172	174	2,062
45	Agent (Time & Materials)	\$40.00	Line 6 X Line 11 X Line 12	31	31	34	34	34	34	34	34	34	34	34	34	403
46	Total Credit Management Charges			1,457	1,451	1,575	1,571	1,593	1,591	1,583	1,575	1,567	1,564	1,560	1,575	18,662
47	OTHER ADDITIONAL SERVICES															
48	Price Schedule Value Changes	\$1,500.00	Line 22 X Line 17	9	-	-	5	-	-	9	-	-	5	-	-	27
49	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 14	1	1	1	1	1	1	1	1	1	1	1	1	16
50	Customer Set-up fee	\$2.50	Line 15	28	183	163	100	120	36	61	31	127	132	158	76	1,213
51	Total Additional Services Charges			37	184	164	106	121	37	72	32	129	138	159	78	1,255
52	TIME AND MATERIAL RATES															
53	Time and Materials		Line 23 X Line 17	27	27	27	27	27	27	27	27	27	27	27	27	328
54	Total Time and Materials Charges			27	27	27	27	27	27	27	27	27	27	27	27	328
55	PASS THROUGH CHARGES															
56	Postage															
57	Regular	\$0.46	Line 6	205	204	222	221	221	220	219	218	217	217	216	218	2,598
58	Collections	\$0.49	Line 6 X Line 13	16	16	17	17	17	17	17	17	17	17	17	17	199
59	Other	\$0.50	4% X Line 6	9	9	10	10	10	10	10	9	9	9	9	9	113
60	Envelopes															
61	Outer	\$0.02	Line 6	10	10	11	11	11	11	11	11	11	11	11	11	126
62	Return	\$0.04	Line 6 X Line 16	5	5	6	6	6	6	6	6	6	6	6	6	70
63	Paper															
64	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	14	14	15	15	15	15	15	15	15	15	15	15	178
65	Collection	\$0.02	Line 6 X Line 13	0	0	1	1	1	1	1	1	1	1	1	1	6
66	Long Distance Phone Charges	\$0.00	Line 25 X Line 17	12	12	13	13	13	13	13	13	13	13	13	13	151
67	Collection Agency Fees	\$0.00	Line 24 X Line 17	6	6	6	6	6	6	6	6	6	6	6	6	75
68	Total Pass Through Charges			277	276	300	299	299	298	297	295	294	293	292	295	3,516
69	Total I-Tek Charges			27,152	27,177	29,458	29,337	29,758	29,632	29,532	29,327	29,273	29,247	29,167	29,377	348,435
70	Customer Care - Billing Services		Line 33	24,898	24,786	26,902	26,845	27,221	27,182	27,060	26,907	26,768	26,737	26,643	26,912	318,860
71	Customer Care - Customer Assistance Services		Line 37	454	452	490	489	496	495	493	490	488	487	486	490	5,811
72	Customer Care - Walk-In Services		Line 40	0	0	0	0	0	0	0	0	0	0	0	0	2
73	Customer Care - Credit Management		Line 46	1,457	1,451	1,575	1,571	1,593	1,591	1,583	1,575	1,567	1,564	1,560	1,575	18,662
74	Customer Care - Other Additional Services		Line 51	37	184	164	106	121	37	72	32	129	138	159	78	1,255
75	Customer Care - Time and Material Rates		Line 54	27	27	27	27	27	27	27	27	27	27	27	27	328
76	Customer Care - Pass Through Charges		Line 68	277	276	300	299	299	298	297	295	294	293	292	295	

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	2005 Total
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	0	0	0	100	100	100	100	100	100	100	0	0	
2	Percentage of Customers to Service Accounts			101%	101%	101%	101%	101%	101%	101%	101%	101%	101%	101%	101%	
3	Number of Service Accounts		Line 1 X Line 2	-	-	-	101	101	101	101	101	101	101	-	-	
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	
5	% of Consolidation in Rate Class			1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	0	0	0	99	99	99	99	99	99	99	0	0	
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0	
9	Average Number of Calls/Customer			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	
10	Excess Call Time			40	40	40	40	40	40	40	40	40	40	40	40	
11	Number of Credit Calls/customer			0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	
12	Excess Call Time			97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	
13	% of SA requiring Credit Letters			7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	
14	Memo Statements (% of Total Calls)			2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	
15	New Customers			0	0	0	0	0	0	0	0	0	0	0	0	
16	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	
17	Rate Class customers as a % of all customers			0.0%	0.0%	0.0%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.0%	0.0%	
18	Inflation Factor			0.0%	0.0%	0.0%	0.0%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	
19	Total Electric I-TEK Costs Shared Across All Rate Classes															
20	Billing - Payment Investigation/Set-up	\$		4,053.00	4,053.00	4,053.00	4,053.00	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	4,124.74	
21	Walk in Centers	\$		90.69	90.69	90.69	90.69	92.29	92.29	92.29	30.53	30.53	30.53	30.53	30.53	
22	Other Services - Price Schedule Changes	\$		3,000.00	-	-	1,500.00	-	-	-	3,053.10	-	1,526.55	-	-	
23	Time and Materials	\$		9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	9,638.71	
24	Collection Agency Fees	\$		2,083.33	2,083.33	2,083.33	2,083.33	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	2,120.21	
25	Long Distance Chages	\$		4,179.52	4,179.52	4,179.52	4,179.52	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	4,253.50	
26	Billing Charges:															
27	Monthly Base Fee	\$2.20	Line 3	-	-	-	223	226	226	226	226	226	226	-	-	1,582
28	Cost of Each Rebill	\$1.00	Line 4 X Line 3	-	-	-	2	2	2	2	2	2	2	-	-	14
29	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	-	-	-	0	0	0	0	0	0	0	-	-	1
30	Incremental cost of two-page bill	\$0.05	Line 6	-	-	-	5	5	5	5	5	5	5	-	-	38
31	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	-	-	-	3	-	-	3	-	-	3	-	-	9
32	Payment Investigation/Set-Up	\$45.00	Line 20 X Line 17	-	-	-	3	3	3	3	3	3	3	-	-	18
33	Total Billing Charges			-	-	-	235	237	237	240	237	237	240	-	-	1,661
34	Call Center:															
35	Agent Handled Inquiries	\$9.25	Line 6 X Line 9	-	-	-	96	98	98	98	98	98	98	-	-	683
36	Agent (Time & Materials)	\$40.00	Line 10 X Line 11	-	-	-	5	5	5	5	5	5	5	-	-	33
37	Total Call Center Charges			-	-	-	101	102	102	102	102	102	102	-	-	715
38	Walk In Services:															
39	Walk-in Centers		Line 21 X Line 17	-	-	-	0	0	0	0	0	0	0	-	-	0
40	Total Walk-In Center Charges			-	-	-	0	0	0	0	0	0	0	-	-	0
41	CREDIT MANAGEMENT SERVICES															
42	Monthly Base Fee	\$0.10	Line 3	-	-	-	10	10	10	10	10	10	10	-	-	72
43	Credit Calls & Inquiries (Inbound& Outbound)	\$5.00	Line 6 X Line 11	-	-	-	32	33	33	33	33	33	33	-	-	228
44	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 13	-	-	-	1	1	1	1	1	1	1	-	-	10
45	Agent (Time & Materials)	\$40.00	Line 6 X Line 11 X Line 12	-	-	-	7	7	7	7	7	7	7	-	-	50
46	Total Credit Management Charges			-	-	-	51	52	52	52	52	52	52	-	-	360
47	OTHER ADDITIONAL SERVICES															
48	Price Schedule Value Changes	\$1,500.00	Line 22 X Line 17	-	-	-	1	-	-	2	-	-	1	-	-	4
49	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 14	-	-	-	0	0	0	0	0	0	0	-	-	2
50	Customer Set-up fee	\$2.50	Line 15	-	-	-	-	-	-	-	-	-	-	-	-	-
51	Total Additional Services Charges			-	-	-	1	0	0	2	0	0	1	-	-	6
52	TIME AND MATERIAL RATES															
53	Time and Materials		Line 23 X Line 17	-	-	-	-	-	-	-	-	-	-	-	-	-
54	Total Time and Materials Charges			-	-	-	-	-	-	-	-	-	-	-	-	-
55	PASS THROUGH CHARGES															
56	Postage															
57	Regular	\$0.46	Line 6	-	-	-	46	46	46	46	46	46	46	-	-	319
58	Collections	\$0.49	Line 6 X Line 13	-	-	-	3	3	3	3	3	3	3	-	-	24
59	Other	\$0.50	4% X Line 6	-	-	-	2	2	2	2	2	2	2	-	-	14
60	Envelopes															
61	Outer	\$0.02	Line 6	-	-	-	2	2	2	2	2	2	2	-	-	15
62	Return	\$0.04	Line 6 X Line 16	-	-	-	1	1	1	1	1	1	1	-	-	9
63	Paper															
64	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	-	-	-	3	3	3	3	3	3	3	-	-	22
65	Collection	\$0.02	Line 6 X Line 13	-	-	-	0	0	0	0	0	0	0	-	-	1
66	Long Distance Phone Charges	\$0.00	Line 25 X Line 17	-	-	-	3	3	3	3	3	3	3	-	-	19
67	Collection Agency Fees	\$0.00	Line 24 X Line 17	-	-	-	1	1	1	1	1	1	1	-	-	9
68	Total Pass Through Charges			-	-	-	62	62	62	62	62	62	62	-	-	432
69	Total I-Tek Charges			\$ -	\$ -	\$ -	\$ 449	\$ 453	\$ 453	\$ 457	\$ 452	\$ 452	\$ 456	\$ -	\$ -	\$ 3,173
70	Customer Care - Billing Services		Line 33	-	-	-	235	237	237	240	237	237	240	-	-	1,661
71	Customer Care - Customer Assistance Services		Line 37	-	-	-	101	102	102	102	102	102	102	-	-	715
72	Customer Care - Walk-In Services		Line 40	-	-	-	0	0	0	0	0	0	0	-	-	0
73	Customer Care - Credit Management		Line 46	-	-	-	51	52	52	52	52	52	52	-	-	360
74	Customer Care - Other Additional Services		Line 51	-	-	-	1	0	0	2	0	0	1	-	-	6
75	Customer Care - Time and Material Rates		Line 54	-	-	-	-	-	-	-	-	-	-	-	-	-
76	Customer Care - Pass Through Charges		Line 68	-	-	-	62	62	62	62	62	62	62	-	-	432
77	Total Electric Irrigation			\$ -	\$ -	\$ -	\$ 449	\$ 453	\$ 453	\$ 457	\$ 452	\$ 452	\$ 456	\$ -	\$ -	\$ 3,173

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	2005 Total
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	859,901	858,427	859,411	859,567	859,622	860,337	860,555	861,009	863,347	866,357	868,701	870,407	
2	Percentage of Customers to Service Accounts			103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	
3	Number of Service Accounts		Line 1 X Line 2	886,050	884,531	885,545	885,705	885,763	886,499	886,724	887,191	889,601	892,702	895,118	896,876	
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	
5	% of Consolidation in Rate Class			1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	844,707	843,225	844,225	844,378	844,433	845,135	845,349	845,795	848,092	851,048	853,351	855,027	
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0	
9	Average Number of Calls/Customer			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	
10	Excess Call Time			54	54	54	54	54	54	54	54	54	54	54	54	
11	Number of Credit Calls/customer			0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	
12	Excess Call Time			92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	
13	% of SA requiring Credit Letters			3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	
14	Memo Statements (% of Total Calls)			0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	
15	New Customers			2,866	2,861	2,865	2,865	2,865	2,868	2,869	2,870	2,878	2,888	2,896	2,901	
16	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	
17	Rate Class customers as a % of all customers			99.9%	99.9%	99.9%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.9%	99.9%	
18	Inflation Factor			0.0%	0.0%	0.0%	0.0%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	
19	Total Gas I-TEK Costs Shared Across All Rate Classes:															
20	Billing - Payment Investigation/Set-up	\$		19,678	19,678	19,678	19,678	20,026	20,026	20,026	20,026	20,026	20,026	20,026	20,026	
21	Walk in Centers	\$		90,599	90,599	90,599	90,599	92,202	35,317	35,317	35,317	2,119	2,119	2,119	2,119	
22	Other Services - Price Schedule Changes	\$		3,000	1,500	1,500	1,500	1,527	3,053	1,527	3,053	1,527	1,527	1,527	1,527	
23	Time and Materials	\$		48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028	
24	Collection Agency Fees	\$		6,833	6,833	6,833	6,833	6,954	6,954	6,954	6,954	6,954	6,954	6,954	6,954	
25	Long Distance Chages	\$		20,826	20,826	20,826	20,826	21,194	21,194	21,194	21,194	21,194	21,194	21,194	21,194	
26	Billing Charges:															
27	Monthly Base Fee	\$2.20	Line 3	1,949,310	1,945,969	1,948,199	1,948,552	1,983,170	1,984,818	1,985,322	1,986,368	1,991,762	1,998,706	2,004,115	2,008,051	23,734,341
28	Cost of Each Rebill	\$1.00	Line 4 X Line 3	17,101	17,071	17,091	17,094	17,398	17,412	17,412	17,426	17,473	17,534	17,582	17,616	208,215
29	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	760	759	760	760	773	774	774	775	777	780	782	783	9,256
30	Incremental cost of two-page bill	\$0.05	Line 6	45,614	45,536	45,588	45,596	46,406	46,445	46,457	46,481	46,608	46,770	46,897	46,989	555,387
31	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8					25,331			25,809		25,983		26,105	103,229
32	Payment Investigation/Set-Up	\$45.00	Line 20 X Line 17	19,650	19,651	19,651	19,617	19,964	19,964	19,964	19,965	19,965	19,967	20,002	20,002	238,362
33	Total Billing Charges			2,032,436	2,028,986	2,031,289	2,056,950	2,067,711	2,069,413	2,095,743	2,071,014	2,076,585	2,109,740	2,089,376	2,119,546	24,848,790
34	Call Center:															
35	Agent Handled Inquiries	\$9.25	Line 6 X Line 9	774,636	773,308	774,195	774,335	788,092	788,746	788,947	789,362	791,506	794,266	796,415	797,979	9,431,787
36	Agent (Time & Materials)	\$40.00	Line 10 X Line 11	50,482	50,396	50,454	50,463	51,359	51,402	51,415	51,442	51,582	51,762	51,902	52,004	614,662
37	Total Call Center Charges			825,118	823,704	824,648	824,798	839,451	840,148	840,362	840,805	843,088	846,027	848,317	849,983	10,046,448
38	Walk In Services:															
39	Walk-in Centers		Line 21 X Line 17	90,473	90,474	90,475	90,317	91,916	35,208	35,209	35,209	2,113	2,113	2,116	2,117	567,739
40	Total Walk-In Center Charges			90,473	90,474	90,475	90,317	91,916	35,208	35,209	35,209	2,113	2,113	2,116	2,117	567,739
41	CREDIT MANAGEMENT SERVICES															
42	Monthly Base Fee	\$0.10	Line 3	88,605	88,453	88,555	88,571	90,144	90,219	90,242	90,289	90,535	90,850	91,096	91,275	1,078,834
43	Credit Calls & Inquiries (Inbound& Outbound)	\$5.00	Line 6 X Line 11	192,171	191,841	192,061	192,096	195,509	195,671	195,721	195,824	196,356	197,040	197,574	197,962	2,339,826
44	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 13	5,650	5,640	5,647	5,648	5,748	5,753	5,754	5,757	5,773	5,793	5,809	5,820	68,790
45	Agent (Time & Materials)	\$40.00	Line 6 X Line 11 X Line 12	39,531	39,463	39,508	39,516	40,218	40,251	40,261	40,282	40,392	40,533	40,642	40,722	481,320
46	Total Credit Management Charges			325,956	325,398	325,771	325,830	331,618	331,894	331,978	332,153	333,055	334,216	335,121	335,779	3,968,769
47	OTHER ADDITIONAL SERVICES															
48	Price Schedule Value Changes	\$1,500.00	Line 22 X Line 17	2,996	1,498	1,498	1,495	1,522	1,522	3,044	1,522	1,522	1,522	1,525	1,525	21,190
49	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 14	839	837	838	838	853	854	854	855	857	860	864	864	10,211
50	Customer Set-up fee	\$2.50	Line 15	7,166	7,154	7,162	7,163	7,290	7,296	7,298	7,302	7,322	7,347	7,367	7,382	87,250
51	Total Additional Services Charges			11,000	9,489	9,498	9,497	9,665	9,672	11,196	9,678	9,701	9,729	9,754	9,770	118,650
52	TIME AND MATERIAL RATES															
53	Time and Materials		Line 23 X Line 17	47,961	47,961	47,961	47,961	47,961	47,961	47,961	47,961	47,961	47,961	47,961	47,961	575,535
54	Total Time and Materials Charges			47,961	47,961	47,961	47,961	47,961	47,961	47,961	47,961	47,961	47,961	47,961	47,961	575,535
55	PASS THROUGH CHARGES															
56	Postage															
57	Regular	\$0.46	Line 6	388,565	387,899	388,344	388,414	388,439	388,762	388,861	389,066	390,122	391,482	392,542	393,312	4,675,807
58	Collections	\$0.49	Line 6 X Line 13	13,196	13,173	13,189	13,191	13,192	13,203	13,206	13,213	13,249	13,295	13,331	13,357	158,795
59	Other	\$0.50	4% X Line 6	16,894	16,865	16,885	16,888	16,903	16,907	16,916	16,929	17,021	17,067	17,101	17,101	203,296
60	Envelopes															
61	Outer	\$0.02	Line 6	18,584	18,552	18,573	18,576	18,906	18,922	18,927	18,937	18,988	19,054	19,106	19,144	226,269
62	Return	\$0.04	Line 6 X Line 16	10,348	10,330	10,342	10,344	10,527	10,536	10,539	10,544	10,573	10,610	10,639	10,659	125,991
63	Paper															
64	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	26,327	26,282	26,312	26,317	26,785	26,807	26,814	26,828	26,901	26,994	27,067	27,121	320,554
65	Collection	\$0.02	Line 6 X Line 13	417	417	417	417	425	425	425	425	427	429	430	430	5,082
66	Long Distance Phone Charges	\$0.00	Line 25 X Line 17	20,797	20,797	20,797	20,761	21,129	21,129	21,129	21,129	21,130	21,132	21,169	21,169	252,269
67	Collection Agency Fees	\$0.00	Line 24 X Line 17	6,824	6,824	6,824	6,812	6,933	6,933	6,933	6,933	6,933	6,934	6,946	6,946	82,774
68	Total Pass Through Charges			501,952	501,139	501,682	501,720	503,224								

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	2005 Total
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	1,478	1,469	1,453	1,450	1,449	1,437	1,433	1,426	1,387	1,336	1,297	1,269	
2	Percentage of Customers to Service Accounts			100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
3	Number of Service Accounts		Line 1 X Line 2	1,485	1,476	1,459	1,457	1,456	1,444	1,440	1,433	1,393	1,343	1,303	1,275	1,275
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%
5	% of Consolidation in Rate Class			20.5%	20.5%	20.5%	20.5%	20.5%	20.5%	20.5%	20.5%	20.5%	20.5%	20.5%	20.5%	20.5%
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	1,174	1,167	1,154	1,152	1,151	1,142	1,139	1,133	1,102	1,062	1,031	1,008	1,008
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	0.0	1.0
9	Average Number of Calls/Customer			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10
10	Excess Call Time			54	54	54	54	54	54	54	54	54	54	54	54	54
11	Number of Credit Calls/customer			0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05
12	Excess Call Time			92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57
13	% of SA requiring Credit Letters			3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%
14	Memo Statements (% of Total Calls)			0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%
15	New Customers			2	2	2	2	2	2	2	2	2	2	2	2	2
16	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%
17	Rate Class customers as a % of all customers			0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%
18	Inflation Factor			0.0%	0.0%	0.0%	0.0%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%
19	Total Gas I-TEK Costs Shared Across All Rate Classes:															
20	Billing - Payment Investigation/Set-up	\$		19,678	19,678	19,678	19,678	20,026	20,026	20,026	20,026	20,026	20,026	20,026	20,026	20,026
21	Walk in Centers	\$		90,599	90,599	90,599	90,599	92,202	35,317	35,317	35,317	2,119	2,119	2,119	2,119	2,119
22	Other Services - Price Schedule Changes	\$		3,000	1,500	1,500	1,500	1,527	1,527	3,053	1,527	1,527	1,527	1,527	1,527	1,527
23	Time and Materials	\$		48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028
24	Collection Agency Fees	\$		6,833	6,833	6,833	6,833	6,954	6,954	6,954	6,954	6,954	6,954	6,954	6,954	6,954
25	Long Distance Chages	\$		20,826	20,826	20,826	20,826	21,194	21,194	21,194	21,194	21,194	21,194	21,194	21,194	21,194
26	Billing Charges:															
27	Monthly Base Fee	\$2.20	Line 3	3,267	3,247	3,211	3,205	3,260	3,233	3,225	3,208	3,120	3,006	2,918	2,854	37,752
28	Cost of Each Rebill	\$1.00	Line 4 X Line 3	29	28	28	28	29	28	28	28	27	26	26	25	331
29	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	1	1	1	1	1	1	1	1	1	1	1	1	12
30	Incremental cost of two-page bill	\$0.05	Line 6	63	63	62	62	63	63	63	62	61	58	57	55	733
31	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	-	-	-	35	-	-	35	-	-	32	-	31	133
32	Payment Investigation/Set-Up	\$45.00	Line 20 X Line 17	27	27	27	27	27	27	27	27	26	25	24	24	315
33	Total Billing Charges			3,388	3,367	3,329	3,358	3,380	3,352	3,378	3,326	3,234	3,149	3,025	2,989	39,275
34	Call Center:															
35	Agent Handled Inquiries	\$9.25	Line 6 X Line 9	1,077	1,070	1,058	1,056	1,074	1,066	1,063	1,057	1,028	991	962	941	12,444
36	Agent (Time & Materials)	\$40.00	Line 10 X Line 11	70	70	69	69	70	69	69	69	67	65	63	61	811
37	Total Call Center Charges			1,147	1,140	1,127	1,125	1,144	1,135	1,132	1,126	1,095	1,055	1,025	1,002	13,255
38	Walk In Services:															
39	Walk-in Centers		Line 21 X Line 17	126	125	124	123	125	48	47	47	3	3	3	2	776
40	Total Walk-In Center Charges			126	125	124	123	125	48	47	47	3	3	3	2	776
41	CREDIT MANAGEMENT SERVICES															
42	Monthly Base Fee	\$0.10	Line 3	149	148	146	146	148	147	147	146	142	137	133	130	1,716
43	Credit Calls & Inquiries (Inbound& Outbound)	\$5.00	Line 6 X Line 11	267	266	263	262	264	264	264	262	255	246	239	233	3,087
44	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 13	9	9	9	9	9	9	9	9	9	8	8	8	109
45	Agent (Time & Materials)	\$40.00	Line 6 X Line 11 X Line 12	55	55	54	54	55	54	54	54	52	51	49	48	635
46	Total Credit Management Charges			480	477	472	471	479	475	474	471	458	442	429	419	5,547
47	OTHER ADDITIONAL SERVICES															
48	Price Schedule Value Changes	\$1,500.00	Line 22 X Line 17	4	2	2	2	2	2	4	2	2	2	2	2	28
49	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 14	1	1	1	1	1	1	1	1	1	1	1	1	13
50	Customer Set-up fee	\$2.50	Line 15	5	5	5	5	5	5	5	5	4	4	4	4	53
51	Total Additional Services Charges			10	8	8	8	8	8	10	8	8	7	7	7	95
52	TIME AND MATERIAL RATES															
53	Time and Materials		Line 23 X Line 17	67	67	67	67	67	67	67	67	67	67	67	67	800
54	Total Time and Materials Charges			67	67	67	67	67	67	67	67	67	67	67	67	800
55	PASS THROUGH CHARGES															
56	Postage															
57	Regular	\$0.46	Line 6	540	537	531	530	530	525	524	521	507	488	474	464	6,171
58	Collections	\$0.49	Line 6 X Line 13	18	18	18	18	18	18	18	18	17	17	16	16	210
59	Other	\$0.50	4% X Line 6	23	23	23	23	23	23	23	23	22	21	21	20	268
60	Envelopes															
61	Outer	\$0.02	Line 6	26	26	25	25	26	26	25	25	25	24	23	23	299
62	Return	\$0.04	Line 6 X Line 16	14	14	14	14	14	14	14	14	14	13	13	13	166
63	Paper															
64	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	37	36	36	36	37	36	36	36	35	34	33	32	423
65	Collection	\$0.02	Line 6 X Line 13	1	1	1	1	1	1	1	1	1	1	1	1	7
66	Long Distance Phone Charges	\$0.00	Line 25 X Line 17	29	29	28	28	29	29	28	28	27	26	26	25	333
67	Collection Agency Fees	\$0.00	Line 24 X Line 17	9	9	9	9	9	9	9	9	9	9	8	8	109
68	Total Pass Through Charges			698	694	686	685	686	680	679	675	656	632	614	600	7,985
69	Total I-Tek Charges			5,915	5,878	5,812	5,836	5,889	5,764	5,787	5,720	5,521	5,355	5,169	5,087	67,733
70	Customer Care - Billing Services		Line 33	3,388	3,367	3,329	3,358	3,380	3,352	3,378	3,326	3,234	3,149	3,025	2,989	39,275
71	Customer Care - Customer Assistance Services		Line 37	1,147	1,140	1,125	1,125	1,144	1,135	1,132	1,126	1,095	1,055	1,025	1,002	13,255
72	Customer Care - Walk-In Services		Line 40	126	125	124	123	125	48	47	47	3	3	3	2	776
73	Customer Care - Credit Management		Line 46	480	477	472	471	479	475	474	471	458	442	429	419	5,547
74	Customer Care - Other Additional Services		Line 51	10	8	8	8	8	8	8	8	8	7	7	7	95
75	Customer Care - Time and Material Rates		Line 54	67	67	67	67	67	67	67	67	67	67	67	67	800
76	Customer Care - Pass Through Charges		Line 68	698	694	686	685	686	680	679	675	656	632	614	600	7,985
77	Total Gas Large Use			5,915	5,878	5,812	5,836	5,889	5,764	5,787	5,720	5,521	5,355	5,169	5,087	67,733

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	2005 Total											
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	0	0	0	1,591	1,591	1,580	1,580	1,580	1,580	1,580	0	0												
2	Percentage of Customers to Service Accounts			100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%												
3	Number of Service Accounts		Line 1 X Line 2	-	-	-	1,593	1,593	1,582	1,582	1,582	1,582	1,582	-	-												
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%												
5	% of Consolidation in Rate Class			6.9%	6.9%	6.9%	6.9%	6.9%	6.9%	6.9%	6.9%	6.9%	6.9%	6.9%	6.9%												
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	0	0	0	1,482	1,482	1,472	1,472	1,472	1,472	1,472	0	0												
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%												
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0												
9	Average Number of Calls/Customer			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10												
10	Excess Call Time			54	54	54	54	54	54	54	54	54	54	54	54												
11	Number of Credit Calls/customer			0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05												
12	Excess Call Time			92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57												
13	% of SA requiring Credit Letters			3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%												
14	Memo Statements (% of Total Calls)			0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%												
15	New Customers			0	0	0	0	0	0	0	0	0	0	0	0												
16	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%												
17	Rate Class customers as a % of all customers			0.0%	0.0%	0.0%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.0%	0.0%												
18	Inflation Factor			0.0%	0.0%	0.0%	0.2%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%												
19	Total Gas I-TEK Costs Shared Across All Rate Classes:																										
20	Billing - Payment Investigation/Set-up	\$		19,678	19,678	19,678	19,678	20,026	20,026	20,026	20,026	20,026	20,026	20,026	20,026	20,026											
21	Walk in Centers	\$		90,599	90,599	90,599	90,599	92,202	35,317	35,317	35,317	35,317	2,119	2,119	2,119	2,119											
22	Other Services - Price Schedule Changes	\$		3,000	1,500	1,500	1,500	1,527	3,053	1,527	1,527	1,527	1,527	1,527	1,527	1,527											
23	Time and Materials	\$		48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028	48,028											
24	Collection Agency Fees	\$		6,833	6,833	6,833	6,833	6,954	6,954	6,954	6,954	6,954	6,954	6,954	6,954	6,954											
25	Long Distance Chages	\$		20,826	20,826	20,826	20,826	21,194	21,194	21,194	21,194	21,194	21,194	21,194	21,194	21,194											
26	Billing Charges:																										
27	Monthly Base Fee	\$2.20	Line 3	\$	-	\$	-	\$	3,505	\$	3,567	\$	3,542	\$	3,542	\$	3,542	\$	3,542	\$	3,542	\$	-	\$	-	\$	24,783
28	Cost of Each Rebill	\$1.00	Line 4 X Line 3	\$	-	\$	-	\$	31	\$	31	\$	31	\$	31	\$	31	\$	31	\$	31	\$	-	\$	-	\$	217
29	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	\$	-	\$	-	\$	1	\$	1	\$	1	\$	1	\$	1	\$	1	\$	1	\$	-	\$	-	\$	9
30	Incremental cost of two-page bill	\$0.05	Line 6	\$	-	\$	-	\$	80	\$	81	\$	81	\$	81	\$	81	\$	81	\$	81	\$	-	\$	-	\$	566
31	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	\$	-	\$	-	\$	44	\$	-	\$	-	\$	45	\$	-	\$	-	\$	45	\$	-	\$	-	\$	134
32	Payment Investigation/Set-Up	\$45.00	Line 20 X Line 17	\$	-	\$	-	\$	34	\$	35	\$	35	\$	35	\$	35	\$	35	\$	35	\$	-	\$	-	\$	243
33	Total Billing Charges			\$	-	\$	-	\$	3,696	\$	3,716	\$	3,690	\$	3,735	\$	3,690	\$	3,735	\$	3,735	\$	-	\$	-	\$	25,953
34	Call Center:																										
35	Agent Handled Inquiries	\$9.25	Line 6 X Line 9	\$	-	\$	-	\$	1,359	\$	1,383	\$	1,373	\$	1,373	\$	1,373	\$	1,373	\$	1,373	\$	-	\$	-	\$	9,608
36	Agent (Time & Materials)	\$40.00	Line 10 X Line 11	\$	-	\$	-	\$	89	\$	90	\$	89	\$	89	\$	89	\$	89	\$	89	\$	-	\$	-	\$	626
37	Total Call Center Charges			\$	-	\$	-	\$	1,447	\$	1,473	\$	1,463	\$	1,463	\$	1,463	\$	1,463	\$	1,463	\$	-	\$	-	\$	10,235
38	Walk In Services:																										
39	Walk-in Centers		Line 21 X Line 17	\$	-	\$	-	\$	158	\$	161	\$	61	\$	61	\$	61	\$	4	\$	4	\$	-	\$	-	\$	511
40	Total Walk-In Center Charges			\$	-	\$	-	\$	158	\$	161	\$	61	\$	61	\$	61	\$	4	\$	4	\$	-	\$	-	\$	511
41	CREDIT MANAGEMENT SERVICES																										
42	Monthly Base Fee	\$0.10	Line 3	\$	-	\$	-	\$	159	\$	162	\$	161	\$	161	\$	161	\$	161	\$	161	\$	-	\$	-	\$	1,127
43	Credit Calls & Inquiries (Inbound& Outbound)	\$5.00	Line 6 X Line 11	\$	-	\$	-	\$	337	\$	343	\$	341	\$	341	\$	341	\$	341	\$	341	\$	-	\$	-	\$	2,384
44	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 13	\$	-	\$	-	\$	10	\$	10	\$	10	\$	10	\$	10	\$	10	\$	10	\$	-	\$	-	\$	72
45	Agent (Time & Materials)	\$40.00	Line 6 X Line 11 X Line 12	\$	-	\$	-	\$	69	\$	71	\$	70	\$	70	\$	70	\$	70	\$	70	\$	-	\$	-	\$	490
46	Total Credit Management Charges			\$	-	\$	-	\$	576	\$	586	\$	582	\$	582	\$	582	\$	582	\$	582	\$	-	\$	-	\$	4,072
47	OTHER ADDITIONAL SERVICES																										
48	Price Schedule Value Changes	\$1,500.00	Line 22 X Line 17	\$	-	\$	-	\$	3	\$	3	\$	3	\$	5	\$	3	\$	3	\$	3	\$	-	\$	-	\$	21
49	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 14	\$	-	\$	-	\$	1	\$	1	\$	1	\$	1	\$	1	\$	1	\$	1	\$	-	\$	-	\$	10
50	Customer Set-up fee	\$2.50	Line 15	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
51	Total Additional Services Charges			\$	-	\$	-	\$	4	\$	4	\$	4	\$	7	\$	4	\$	4	\$	4	\$	-	\$	-	\$	32
52	TIME AND MATERIAL RATES																										
53	Time and Materials		Line 23 X Line 17	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
54	Total Time and Materials Charges			\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
55	PASS THROUGH CHARGES																										
56	Postage																										
57	Regular	\$0.46	Line 6	\$	-	\$	-	\$	682	\$	682	\$	677	\$	677	\$	677	\$	677	\$	677	\$	-	\$	-	\$	4,748
58	Collections	\$0.49	Line 6 X Line 13	\$	-	\$	-	\$	23	\$	23	\$	23	\$	23	\$	23	\$	23	\$	23	\$	-	\$	-	\$	161
59	Other	\$0.50	4% X Line 6	\$	-	\$	-	\$	30	\$	30	\$	29	\$	29	\$	29	\$	29	\$	29	\$	-	\$	-	\$	206
60	Envelopes																										
61	Outer	\$0.02	Line 6	\$	-	\$	-	\$	33	\$	33	\$	33	\$	33	\$	33	\$	33	\$	33	\$	-	\$	-	\$	231
62	Return	\$0.04	Line 6 X Line 16	\$	-	\$	-	\$	18	\$	18	\$	18	\$	18	\$	18	\$	18	\$	18	\$	-	\$	-	\$	128
63	Paper																										
64	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	\$	-	\$	-	\$	46	\$	47	\$	47	\$	47	\$	47	\$	47	\$	47	\$	-	\$	-	\$	327
65	Collection	\$0.02	Line 6 X Line 13	\$	-	\$	-	\$	1	\$	1	\$	1	\$	1	\$	1	\$	1	\$	1	\$	-	\$	-	\$	5
66	Long Distance Phone Charges	\$0.00	Line 25 X Line 17	\$	-	\$	-	\$	36	\$	37	\$	37	\$	37	\$	37	\$	37	\$	37	\$	-	\$	-	\$	257
67	Collection Agency Fees	\$0.00	Line 24 X Line 17	\$	-	\$	-	\$	12	\$	12	\$	12	\$	12	\$	12	\$	12	\$	12	\$	-	\$	-	\$	84
68	Total Pass Through Charges			\$	-	\$	-	\$	880	\$	883	\$	877	\$	877	\$	877	\$	877	\$	877	\$	-	\$	-	\$	6,147
69	Total I-Tek Charges																										
70	Customer Care - Billing Services		Line 33	\$	-	\$	-	\$	3,696	\$	3,716	\$	3,690	\$	3,735	\$	3,690	\$	3,735	\$	3,735	\$	-	\$	-	\$	25,953
71	Customer Care - Customer Assistance Services		Line 37	\$	-	\$	-	\$	1,447	\$	1,473	\$	1,463	\$	1,463	\$	1,463	\$	1,463	\$	1,463	\$	-	\$	-	\$	10,235
72	Customer Care - Walk-In Services		Line 40	\$	-	\$	-	\$	158	\$	161	\$	61	\$	61	\$	61	\$	4	\$	4	\$	-	\$	-	\$	511
73	Customer Care - Credit Management		Line 46	\$	-	\$	-	\$	576	\$	586	\$	582	\$	582	\$	582	\$	582	\$	582	\$	-	\$	-	\$	4,072
74	Customer Care - Other Additional Services		Line 51	\$</																							