

Line No	Services	Unit Rate	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total	
1	Total Monthly Number of Customers		174,484	174,810	175,073	175,233	175,300	175,415	175,338	175,310	175,458	175,718	176,092	176,312	2,104,544	
2	Total Number of Service Accounts		179,241	179,578	179,850	180,014	180,085	180,206	180,131	180,105	180,260	180,531	180,911	181,137	2,162,049	
3	Total Number of Consolidated Accounts (bills)		159,105	159,435	159,697	159,871	159,983	160,123	160,161	160,255	160,425	160,748	160,803	160,962	1,921,566	
4	Inflation Factor		1.8%	1.8%	1.8%	1.8%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%		
5	Effective date of inflation factor in May 2005	1.77%														
6	Effective date of inflation factor in May 2006	1.90%														
7	<b>Billing Charges:</b>															
8	Monthly Base Fee	\$2.20	\$ 401,310	\$ 402,064	\$ 402,673	\$ 403,041	\$ 410,728	\$ 411,002	\$ 410,831	\$ 410,773	\$ 411,126	\$ 411,745	\$ 412,612	\$ 413,126	\$ 4,901,031	
9	Cost of Each Rebill	\$1.00	\$ 3,466	\$ 3,472	\$ 3,478	\$ 3,481	\$ 3,547	\$ 3,550	\$ 3,548	\$ 3,548	\$ 3,551	\$ 3,556	\$ 3,563	\$ 3,568	\$ 42,327	
10	Cost of Each Additional Single-Sided Page	\$0.09	\$ 146	\$ 146	\$ 146	\$ 146	\$ 149	\$ 149	\$ 149	\$ 150	\$ 150	\$ 150	\$ 150	\$ 150	\$ 1,782	
11	Incremental cost of two-page bill	\$0.05	\$ 8,744	\$ 8,762	\$ 8,776	\$ 8,786	\$ 8,956	\$ 8,964	\$ 8,966	\$ 8,971	\$ 8,981	\$ 8,999	\$ 9,002	\$ 9,011	\$ 106,918	
12	Cost for Each Additional Insert	\$0.03	\$ -	\$ -	\$ -	\$ 4,881	\$ -	\$ -	\$ 4,981	\$ -	\$ -	\$ 4,999	\$ -	\$ -	\$ 5,006	
13	Payment Investigation/Set-Up	\$45.00	\$ 4,125	\$ 4,125	\$ 4,125	\$ 4,125	\$ 4,202	\$ 4,202	\$ 4,202	\$ 4,202	\$ 4,202	\$ 4,202	\$ 4,202	\$ 4,202	\$ 19,868	
14	<b>Total Billing Charges</b>		<b>\$ 417,790</b>	<b>\$ 418,569</b>	<b>\$ 419,198</b>	<b>\$ 424,460</b>	<b>\$ 427,582</b>	<b>\$ 427,867</b>	<b>\$ 432,677</b>	<b>\$ 427,643</b>	<b>\$ 428,009</b>	<b>\$ 433,651</b>	<b>\$ 429,529</b>	<b>\$ 435,063</b>	<b>\$ 5,122,038</b>	
15	<b>Call Center:</b>															
16	IVR for all Calls	\$0.45	2,504	2,509	2,513	2,516	2,517	2,520	2,520	2,522	2,524	2,529	2,530	2,533	30,237	
17	Agent Handled Inquiries	\$9.25	144,554	144,853	145,091	145,249	148,065	148,195	148,230	148,317	148,474	148,773	148,824	148,971	1,767,598	
18	Agent (Time & Materials)	\$40.00	3,473	3,480	3,486	3,489	3,557	3,560	3,563	3,563	3,567	3,574	3,575	3,579	42,465	
19	IVR Handled Calls	\$0.45	601	602	603	604	604	605	605	605	606	607	607	608	7,257	
20	<b>Total Call Center Charges</b>		<b>\$ 151,131</b>	<b>\$ 151,444</b>	<b>\$ 151,693</b>	<b>\$ 151,858</b>	<b>\$ 154,744</b>	<b>\$ 154,880</b>	<b>\$ 154,916</b>	<b>\$ 155,007</b>	<b>\$ 155,171</b>	<b>\$ 155,484</b>	<b>\$ 155,537</b>	<b>\$ 155,691</b>	<b>\$ 1,847,557</b>	
21	<b>Walk In Services:</b>															
22	Walk In Centers	\$	\$ 31	\$ 31	\$ 31	\$ 31	\$ 31	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 153	
23	<b>Total Walk-In Center Charges</b>		<b>\$ 31</b>	<b>\$ 31</b>	<b>\$ 31</b>	<b>\$ 31</b>	<b>\$ 31</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 153</b>	
24	<b>CREDIT MANAGEMENT SERVICES</b>															
25	Monthly Base Fee	\$0.10	\$ 18,241	\$ 18,276	\$ 18,303	\$ 18,320	\$ 18,669	\$ 18,682	\$ 18,674	\$ 18,671	\$ 18,688	\$ 18,716	\$ 18,755	\$ 18,778	\$ 222,774	
26	Credit Calls & Inquiries (Inbound & Outbound)	\$5.00	\$ 52,462	\$ 52,571	\$ 52,658	\$ 52,715	\$ 53,737	\$ 53,784	\$ 53,797	\$ 53,828	\$ 53,885	\$ 53,994	\$ 54,012	\$ 54,066	\$ 641,508	
27	Letter Printing - Collection Letters	\$0.20	\$ 2,621	\$ 2,626	\$ 2,630	\$ 2,633	\$ 2,683	\$ 2,685	\$ 2,684	\$ 2,683	\$ 2,686	\$ 2,690	\$ 2,695	\$ 2,699	\$ 32,014	
28	Agent (Time & Materials)	\$40.00	\$ 11,411	\$ 11,434	\$ 11,453	\$ 11,465	\$ 11,688	\$ 11,698	\$ 11,701	\$ 11,708	\$ 11,720	\$ 11,744	\$ 11,748	\$ 11,759	\$ 139,528	
29	<b>Total Credit Management Charges</b>		<b>\$ 84,736</b>	<b>\$ 84,907</b>	<b>\$ 85,044</b>	<b>\$ 85,133</b>	<b>\$ 86,777</b>	<b>\$ 86,849</b>	<b>\$ 86,855</b>	<b>\$ 86,891</b>	<b>\$ 86,978</b>	<b>\$ 87,143</b>	<b>\$ 87,210</b>	<b>\$ 87,302</b>	<b>\$ 1,035,825</b>	
30	<b>OTHER ADDITIONAL SERVICES</b>															
31	Price Schedule Value Changes	\$1,500.00	\$ 3,053	\$ -	\$ -	\$ 1,527	\$ -	\$ -	\$ 3,110	\$ -	\$ -	\$ 1,555	\$ -	\$ -	\$ 9,245	
32	Memo Statements/ Additional Copies	\$1.25	\$ 442	\$ 442	\$ 443	\$ 444	\$ 452	\$ 453	\$ 453	\$ 453	\$ 453	\$ 454	\$ 455	\$ 455	\$ 5,399	
33	Customer Set-up fee	\$2.50	\$ 1,058	\$ 1,392	\$ 1,242	\$ 1,287	\$ 1,936	\$ 1,711	\$ 2,040	\$ 2,169	\$ 2,019	\$ 2,509	\$ 2,159	\$ 1,591	\$ 21,113	
34	<b>Total Additional Services Charges</b>		<b>\$ 4,553</b>	<b>\$ 1,834</b>	<b>\$ 1,685</b>	<b>\$ 3,258</b>	<b>\$ 2,388</b>	<b>\$ 2,163</b>	<b>\$ 5,603</b>	<b>\$ 2,622</b>	<b>\$ 2,472</b>	<b>\$ 4,518</b>	<b>\$ 2,613</b>	<b>\$ 2,046</b>	<b>\$ 35,756</b>	
35	<b>TIME AND MATERIAL RATES</b>															
36	Time and Materials	\$	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 111,280	
37	<b>Total Time and Materials Charges</b>		<b>\$ 9,273</b>	<b>\$ 9,273</b>	<b>\$ 9,273</b>	<b>\$ 9,273</b>	<b>\$ 9,273</b>	<b>\$ 9,273</b>	<b>\$ 9,273</b>	<b>\$ 9,273</b>	<b>\$ 9,273</b>	<b>\$ 9,273</b>	<b>\$ 9,273</b>	<b>\$ 9,273</b>	<b>\$ 111,280</b>	
38	<b>PASS THROUGH CHARGES</b>															
39	<b>Postage</b>															
40	Regular	\$0.46	\$ 74,484	\$ 74,638	\$ 74,761	\$ 74,842	\$ 76,293	\$ 76,360	\$ 76,378	\$ 76,423	\$ 76,504	\$ 76,658	\$ 76,684	\$ 76,760	\$ 910,783	
41	Collections	\$0.49	\$ 5,701	\$ 5,713	\$ 5,722	\$ 5,728	\$ 5,839	\$ 5,845	\$ 5,846	\$ 5,849	\$ 5,856	\$ 5,867	\$ 5,869	\$ 5,875	\$ 69,711	
42	Other	\$0.50	\$ 3,238	\$ 3,245	\$ 3,250	\$ 3,254	\$ 3,317	\$ 3,320	\$ 3,321	\$ 3,323	\$ 3,326	\$ 3,333	\$ 3,334	\$ 3,337	\$ 39,599	
43	Envelopes	\$	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
44	Outer	\$0.02	\$ 3,562	\$ 3,570	\$ 3,576	\$ 3,579	\$ 3,649	\$ 3,652	\$ 3,653	\$ 3,655	\$ 3,659	\$ 3,666	\$ 3,667	\$ 3,671	\$ 43,559	
45	Return	\$0.04	\$ 1,984	\$ 1,988	\$ 1,991	\$ 1,993	\$ 2,032	\$ 2,033	\$ 2,034	\$ 2,035	\$ 2,037	\$ 2,041	\$ 2,042	\$ 2,044	\$ 24,255	
46	Paper	\$	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
47	Regular	\$0.02	\$ 5,050	\$ 5,061	\$ 5,069	\$ 5,074	\$ 5,173	\$ 5,177	\$ 5,179	\$ 5,182	\$ 5,187	\$ 5,198	\$ 5,199	\$ 5,204	\$ 61,753	
48	Collection	\$0.02	\$ 180	\$ 181	\$ 181	\$ 181	\$ 185	\$ 185	\$ 185	\$ 185	\$ 185	\$ 186	\$ 186	\$ 186	\$ 2,205	
49	Long Distance Phone Charges	\$0.00	\$ 4,253	\$ 4,253	\$ 4,253	\$ 4,253	\$ 4,333	\$ 4,333	\$ 4,333	\$ 4,333	\$ 4,333	\$ 4,333	\$ 4,333	\$ 4,333	\$ 51,677	
50	Collection Agency Fees	\$	\$ 2,120	\$ 2,120	\$ 2,120	\$ 2,120	\$ 2,160	\$ 2,160	\$ 2,160	\$ 2,160	\$ 2,160	\$ 2,160	\$ 2,160	\$ 2,160	\$ 25,759	
51	<b>Total Pass Through Charges</b>		<b>\$ 100,573</b>	<b>\$ 100,768</b>	<b>\$ 100,923</b>	<b>\$ 101,026</b>	<b>\$ 102,980</b>	<b>\$ 103,065</b>	<b>\$ 103,088</b>	<b>\$ 103,144</b>	<b>\$ 103,247</b>	<b>\$ 103,442</b>	<b>\$ 103,475</b>	<b>\$ 103,571</b>	<b>\$ 1,229,302</b>	
52	<b>Total I-Tek Charges</b>		<b>\$ 768,087</b>	<b>\$ 766,826</b>	<b>\$ 767,847</b>	<b>\$ 775,039</b>	<b>\$ 783,776</b>	<b>\$ 784,096</b>	<b>\$ 792,412</b>	<b>\$ 784,581</b>	<b>\$ 785,151</b>	<b>\$ 793,511</b>	<b>\$ 787,638</b>	<b>\$ 792,946</b>	<b>\$ 9,381,911</b>	
53	<b>Total I-Tek Charges by Component</b>															
54	Customer Care - Billing Services	\$	\$ 417,790	\$ 418,569	\$ 419,198	\$ 424,460	\$ 427,582	\$ 427,867	\$ 432,677	\$ 427,643	\$ 428,009	\$ 433,651	\$ 429,529	\$ 435,063	\$ 5,122,038	
55	Customer Care - Customer Assistance Services	\$	\$ 151,131	\$ 151,444	\$ 151,693	\$ 151,858	\$ 154,744	\$ 154,880	\$ 154,916	\$ 155,007	\$ 155,171	\$ 155,484	\$ 155,537	\$ 155,691	\$ 1,847,557	
56	Customer Care - Walk-In Services	\$	\$ 31	\$ 31	\$ 31	\$ 31	\$ 31	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 153	
57	Customer Care - Credit Management	\$	\$ 84,736	\$ 84,907	\$ 85,044	\$ 85,133	\$ 86,777	\$ 86,849	\$ 86,855	\$ 86,891	\$ 86,978	\$ 87,143	\$ 87,210	\$ 87,302	\$ 1,035,825	
58	Customer Care - Other Additional Services	\$	\$ 4,553	\$ 1,834	\$ 1,685	\$ 3,258	\$ 2,388	\$ 2,163	\$ 5,603	\$ 2,622	\$ 2,472	\$ 4,518	\$ 2,613	\$ 2,046	\$ 35,756	
59	Customer Care - Time and Material Rates	\$	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 9,273	\$ 111,280	
60	Customer Care - Pass Through Charges	\$	\$ 100,573	\$ 100,768	\$ 100,923	\$ 101,026	\$ 102,980	\$ 103,065	\$ 103,088	\$ 103,144	\$ 103,247	\$ 103,442	\$ 103,475	\$ 103,571	\$ 1,229,302	
61	Total Electric I-Tek Costs	\$	\$ 768,087	\$ 766,826	\$ 767,847	\$ 775,039	\$ 783,776	\$ 784,096	\$ 792,412	\$ 784,581	\$ 785,151	\$ 793,511	\$ 787,638	\$ 792,946	\$ 9,381,911	
62	<b>Total I-Tek Charges by Rate Class</b>															
63	Residential	\$	\$ 545,505	\$ 544,814	\$ 546,124	\$ 551,667	\$ 558,378	\$ 559,113	\$ 566,028	\$ 560,985	\$ 561,949	\$ 569,041	\$ 564,487	\$ 568,840	\$ 6,696,329	
64	Small General Service	\$	\$ 69,033	\$ 68,855	\$ 68,578	\$ 68,852	\$ 69,290	\$ 69,116	\$ 69,528	\$ 68,659	\$ 68,376	\$ 68,762	\$ 68,320	\$ 68,383	\$ 825,753	
65	Large General Service	\$	\$ 3,293	\$ 3,285	\$ 3,282	\$ 3,307	\$ 3,326	\$ 3,310	\$ 3,327	\$ 3,281	\$ 3,270	\$ 3,282	\$ 3,259	\$ 3,274	\$ 39,498	
66	Oilfield	\$	\$ 2,932	\$ 2,921	\$ 2,929	\$ 2,915	\$ 2,923	\$ 2,911	\$ 2,910	\$ 2,859	\$ 2,829	\$ 2,815	\$ 2,775	\$ 2,790	\$ 34,507	
67	Farm (incl REA)	\$	\$ 118,009	\$ 117,511	\$ 117,489	\$ 118,455	\$ 119,555	\$ 119,472	\$ 120,663	\$ 119,195	\$ 119,052	\$ 120,043	\$ 118,835	\$ 119,584	\$ 1,427,862	
68	Lighting	\$	\$ 29,315	\$ 29,441	\$ 29,446	\$ 29,394	\$ 29,852	\$ 29,721	\$ 29,498	\$ 29,222	\$ 29,150	\$ 29,110	\$ 29,961	\$ 30,075	\$ 354,186	
69	Irrigation (incl REA)	\$	\$ -	\$ -	\$ -	\$ 449	\$ 453	\$ 453	\$ 458	\$ 453	\$ 453	\$ 457	\$ -	\$ -	\$ 3,177	
70	Total Electric I-Tek Costs	\$	\$ 768,087	\$ 766,826	\$ 767,847	\$ 775,039	\$ 783,776	\$ 784,096	\$ 792,412	\$ 784,581	\$ 785,151	\$ 793,511	\$ 787,638	\$ 792,946	\$ 9,381,911	

Line No	Services	Unit Rate	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total
1	Total Monthly Number of Customers		872,355	872,977	873,601	875,280	875,315	875,749	875,888	876,175	877,658	879,566	879,492	880,573	10,514,629
2	Total Number of Service Accounts		898,850	899,492	900,135	901,819	901,856	902,303	902,446	902,743	904,271	906,239	906,208	907,324	10,833,687
3	Total Number of Consolidated Accounts (bills)		856,705	857,319	857,934	859,503	859,538	859,967	860,104	860,387	861,850	863,732	863,745	864,812	10,325,596
4	Inflation Factor		1.8%	1.8%	1.8%	1.8%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	
5	Effective date of inflation factor in May 2005	1.77%													
6	Effective date of inflation factor in May 2006	1.90%													
<b>7</b>	<b>Billing Charges:</b>														
8	Monthly Base Fee	\$2.20	\$ 2,012,472	\$ 2,013,909	\$ 2,015,349	\$ 2,019,119	\$ 2,056,898	\$ 2,057,920	\$ 2,058,245	\$ 2,058,921	\$ 2,062,408	\$ 2,066,895	\$ 2,066,825	\$ 2,069,369	\$ 24,558,331
9	Cost of Each Rebill	\$1.00	\$ 17,655	\$ 17,667	\$ 17,680	\$ 17,713	\$ 18,045	\$ 18,054	\$ 18,056	\$ 18,062	\$ 18,093	\$ 18,132	\$ 18,132	\$ 18,154	\$ 215,444
10	Cost of Each Additional Single-Sided Page	\$0.09	\$ 785	\$ 785	\$ 786	\$ 787	\$ 802	\$ 802	\$ 803	\$ 803	\$ 804	\$ 806	\$ 806	\$ 807	\$ 9,575
11	Incremental cost of two-page bill	\$0.05	\$ 47,081	\$ 47,115	\$ 47,148	\$ 47,235	\$ 48,118	\$ 48,143	\$ 48,150	\$ 48,166	\$ 48,248	\$ 48,353	\$ 48,354	\$ 48,414	\$ 574,525
12	Cost for Each Additional Insert	\$0.03	\$ -	\$ -	\$ -	\$ 26,241	\$ -	\$ -	\$ 26,750	\$ -	\$ -	\$ 26,863	\$ -	\$ 26,897	\$ 106,751
13	Payment Investigation/Set-Up	\$45.00	\$ 20,026	\$ 20,026	\$ 20,026	\$ 20,026	\$ 20,400	\$ 20,400	\$ 20,400	\$ 20,400	\$ 20,400	\$ 20,400	\$ 20,400	\$ 20,400	\$ 243,304
14	Total Billing Charges		\$ 2,098,019	\$ 2,099,502	\$ 2,100,990	\$ 2,131,122	\$ 2,144,263	\$ 2,145,318	\$ 2,172,405	\$ 2,146,353	\$ 2,149,952	\$ 2,181,449	\$ 2,154,517	\$ 2,184,040	\$ 25,707,929
<b>15</b>	<b>Call Center:</b>														
16	IVR for all Calls	\$0.45	\$ 12,740	\$ 12,749	\$ 12,758	\$ 12,782	\$ 12,782	\$ 12,789	\$ 12,791	\$ 12,795	\$ 12,817	\$ 12,845	\$ 12,845	\$ 12,861	\$ 153,552
17	Agent Handled Inquiries	\$9.25	\$ 735,581	\$ 736,108	\$ 736,637	\$ 737,984	\$ 751,792	\$ 752,167	\$ 752,287	\$ 752,535	\$ 753,814	\$ 755,461	\$ 755,472	\$ 756,405	\$ 8,976,244
18	Agent (Time & Materials)	\$40.00	\$ 30,266	\$ 30,287	\$ 30,309	\$ 30,364	\$ 30,933	\$ 30,948	\$ 30,953	\$ 30,963	\$ 31,016	\$ 31,084	\$ 31,084	\$ 31,122	\$ 369,329
19	IVR Handled Calls	\$0.45	\$ 3,068	\$ 3,068	\$ 3,068	\$ 3,068	\$ 3,068	\$ 3,069	\$ 3,070	\$ 3,071	\$ 3,076	\$ 3,083	\$ 3,083	\$ 3,087	\$ 36,853
20	Total Call Center Charges		\$ 781,645	\$ 782,205	\$ 782,766	\$ 784,198	\$ 798,575	\$ 798,973	\$ 799,100	\$ 799,364	\$ 800,723	\$ 802,472	\$ 802,483	\$ 803,475	\$ 9,535,978
<b>21</b>	<b>Walk In Services:</b>														
22	Walk In Centers		\$ 2,119	\$ 2,119	\$ 2,119	\$ 2,119	\$ 2,159	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 10,635
23	Total Walk-In Center Charges		\$ 2,119	\$ 2,119	\$ 2,119	\$ 2,119	\$ 2,159	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 10,635
<b>24</b>	<b>CREDIT MANAGEMENT SERVICES</b>														
25	Monthly Base Fee	\$0.10	\$ 91,476	\$ 91,541	\$ 91,607	\$ 91,778	\$ 93,495	\$ 93,542	\$ 93,557	\$ 93,587	\$ 93,746	\$ 93,950	\$ 93,947	\$ 94,062	\$ 1,116,288
26	Credit Calls & Inquiries (Inbound & Outbound)	\$5.00	\$ 198,350	\$ 198,492	\$ 198,635	\$ 198,998	\$ 202,721	\$ 202,823	\$ 202,855	\$ 202,922	\$ 203,267	\$ 203,711	\$ 203,714	\$ 203,965	\$ 2,420,452
27	Letter Printing - Collection Letters	\$0.20	\$ 5,833	\$ 5,837	\$ 5,841	\$ 5,852	\$ 5,965	\$ 5,965	\$ 5,965	\$ 5,967	\$ 5,978	\$ 5,991	\$ 5,990	\$ 5,998	\$ 71,178
28	Agent (Time & Materials)	\$40.00	\$ 40,802	\$ 40,831	\$ 40,861	\$ 40,935	\$ 41,701	\$ 41,722	\$ 41,729	\$ 41,742	\$ 41,813	\$ 41,905	\$ 41,905	\$ 41,957	\$ 497,905
29	Total Credit Management Charges		\$ 336,461	\$ 336,702	\$ 336,943	\$ 337,564	\$ 343,880	\$ 344,051	\$ 344,106	\$ 344,219	\$ 344,803	\$ 345,556	\$ 345,556	\$ 345,982	\$ 4,105,823
<b>30</b>	<b>OTHER ADDITIONAL SERVICES</b>														
31	Price Schedule Value Changes	\$1,500.00	\$ 3,053	\$ 1,527	\$ 1,527	\$ 1,527	\$ 1,555	\$ 1,555	\$ 3,110	\$ 1,555	\$ 1,555	\$ 1,555	\$ 1,555	\$ 1,555	\$ 21,628
32	Memo Statements/ Additional Copies	\$1.25	\$ 866	\$ 866	\$ 867	\$ 868	\$ 885	\$ 885	\$ 885	\$ 886	\$ 887	\$ 889	\$ 889	\$ 890	\$ 10,562
33	Customer Set-up fee	\$2.50	\$ 7,392	\$ 7,397	\$ 7,402	\$ 7,403	\$ 7,542	\$ 7,546	\$ 7,547	\$ 7,549	\$ 7,562	\$ 7,579	\$ 7,592	\$ 7,602	\$ 90,113
34	Total Additional Services Charges		\$ 11,310	\$ 9,790	\$ 9,796	\$ 9,798	\$ 9,981	\$ 9,986	\$ 11,542	\$ 9,990	\$ 10,004	\$ 10,023	\$ 10,036	\$ 10,047	\$ 122,304
<b>35</b>	<b>TIME AND MATERIAL RATES</b>														
36	Time and Materials		\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 555,920
37	Total Time and Materials Charges		\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 555,920
<b>38</b>	<b>PASS THROUGH CHARGES</b>														
<b>39</b>	<b>Postage</b>														
40	Regular	\$0.46	\$ 401,060	\$ 401,347	\$ 401,635	\$ 402,370	\$ 409,898	\$ 410,103	\$ 410,168	\$ 410,303	\$ 411,001	\$ 411,898	\$ 411,904	\$ 412,413	\$ 4,894,100
41	Collections	\$0.49	\$ 13,620	\$ 13,630	\$ 13,640	\$ 13,665	\$ 13,921	\$ 13,927	\$ 13,930	\$ 13,934	\$ 13,958	\$ 13,988	\$ 13,989	\$ 14,006	\$ 166,208
42	Other	\$0.50	\$ 17,437	\$ 17,450	\$ 17,462	\$ 17,494	\$ 17,822	\$ 17,833	\$ 17,839	\$ 17,839	\$ 17,870	\$ 17,909	\$ 17,909	\$ 17,931	\$ 212,787
<b>43</b>	<b>Envelopes</b>														
44	Outer	\$0.02	\$ 19,181	\$ 19,195	\$ 19,209	\$ 19,244	\$ 19,604	\$ 19,614	\$ 19,617	\$ 19,623	\$ 19,657	\$ 19,699	\$ 19,700	\$ 19,724	\$ 234,066
45	Return	\$0.04	\$ 10,680	\$ 10,688	\$ 10,696	\$ 10,715	\$ 10,916	\$ 10,921	\$ 10,923	\$ 10,927	\$ 10,945	\$ 10,969	\$ 10,969	\$ 10,983	\$ 130,332
<b>46</b>	<b>Paper</b>														
47	Regular	\$0.02	\$ 27,174	\$ 27,193	\$ 27,213	\$ 27,263	\$ 27,773	\$ 27,787	\$ 27,791	\$ 27,800	\$ 27,847	\$ 27,908	\$ 27,909	\$ 27,943	\$ 331,600
48	Collection	\$0.02	\$ 431	\$ 431	\$ 431	\$ 432	\$ 440	\$ 441	\$ 441	\$ 441	\$ 442	\$ 442	\$ 442	\$ 443	\$ 5,258
49	Long Distance Phone Charges	\$0.00	\$ 21,194	\$ 21,194	\$ 21,194	\$ 21,194	\$ 21,590	\$ 21,590	\$ 21,590	\$ 21,590	\$ 21,590	\$ 21,590	\$ 21,590	\$ 21,590	\$ 257,499
50	Collection Agency Fees		\$ 7,124	\$ 7,124	\$ 7,124	\$ 7,124	\$ 7,257	\$ 7,257	\$ 7,257	\$ 7,257	\$ 7,257	\$ 7,257	\$ 7,257	\$ 7,257	\$ 86,551
51	Total Pass Through Charges		\$ 517,902	\$ 518,253	\$ 518,604	\$ 519,501	\$ 529,220	\$ 529,470	\$ 529,549	\$ 529,714	\$ 530,566	\$ 531,662	\$ 531,669	\$ 532,290	\$ 6,318,400
<b>52</b>	<b>Total I-Tek Charges</b>		\$ 3,793,782	\$ 3,794,897	\$ 3,797,545	\$ 3,830,627	\$ 3,874,404	\$ 3,874,125	\$ 3,903,029	\$ 3,875,966	\$ 3,882,375	\$ 3,917,488	\$ 3,890,588	\$ 3,922,161	\$ 46,356,988
<b>53</b>	<b>Total I-Tek Charges by Component</b>														
54	Customer Care - Billing Services		\$ 2,098,019	\$ 2,099,502	\$ 2,100,990	\$ 2,131,122	\$ 2,144,263	\$ 2,145,318	\$ 2,172,405	\$ 2,146,353	\$ 2,149,952	\$ 2,181,449	\$ 2,154,517	\$ 2,184,040	\$ 25,707,929
55	Customer Care - Customer Assistance Services		\$ 781,645	\$ 782,205	\$ 782,766	\$ 784,198	\$ 798,575	\$ 799,100	\$ 799,364	\$ 800,723	\$ 802,472	\$ 802,483	\$ 803,475	\$ 803,475	\$ 9,535,978
56	Customer Care - Walk-In Services		\$ 2,119	\$ 2,119	\$ 2,119	\$ 2,119	\$ 2,159	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 10,635
57	Customer Care - Credit Management		\$ 336,461	\$ 336,702	\$ 336,943	\$ 337,564	\$ 343,880	\$ 344,051	\$ 344,106	\$ 344,219	\$ 344,803	\$ 345,556	\$ 345,556	\$ 345,982	\$ 4,105,823
58	Customer Care - Other Additional Services		\$ 11,310	\$ 9,790	\$ 9,796	\$ 9,798	\$ 9,981	\$ 9,986	\$ 11,542	\$ 9,990	\$ 10,004	\$ 10,023	\$ 10,036	\$ 10,047	\$ 122,304
59	Customer Care - Time and Material Rates		\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 555,920
60	Customer Care - Pass Through Charges		\$ 517,902	\$ 518,253	\$ 518,604	\$ 519,501	\$ 529,220	\$ 529,470	\$ 529,549	\$ 529,714	\$ 530,566	\$ 531,662	\$ 531,669	\$ 532,290	\$ 6,318,400
61	Total Gas I-Tek Costs		\$ 3,793,782	\$ 3,794,897	\$ 3,797,545	\$ 3,830,627	\$ 3,874,404	\$ 3,874,125	\$ 3,903,029	\$ 3,875,966	\$ 3,882,375	\$ 3,917,488	\$ 3,890,588	\$ 3,922,161	\$ 46,356,988
<b>62</b>	<b>Total I-Tek Charges by Rate Class</b>														
63	General Service		\$ 3,788,867	\$ 3,790,036	\$ 3,792,737	\$ 3,819,242	\$ 3,862,887	\$ 3,862,732	\$ 3,891,568	\$ 3,864,610	\$ 3,871,146	\$ 3,906,350	\$ 3,886,199	\$ 3,917,838	\$ 46,254,213
64	Large Use Service		\$ 4,915	\$ 4,861	\$ 4,808	\$ 4,829	\$ 4,885	\$ 4,844	\$ 4,829	\$ 4,807	\$ 4,680	\$ 4,389	\$ 4,338	\$ 4,323	\$ 56,747
65	Irrigation		\$ -	\$ -	\$ -	\$ 6,557	\$ 6,633	\$ 6,549	\$ 6,597	\$ 6,549	\$ 6,549	\$ 6,594	\$ -	\$ -	\$ 46,028
66	Total Gas I-Tek Costs		\$ 3,793,782	\$ 3,794,897	\$ 3,797,545	\$ 3,830,627	\$ 3,874,404	\$ 3,874,125	\$ 3,903,029	\$ 3,875,966	\$ 3,882,375	\$ 3,917,488	\$ 3,890,588	\$ 3,922,161	\$ 46,356,988

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total	
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	118,881	119,193	119,515	119,675	119,865	120,064	120,188	120,376	120,630	121,031	121,206	121,421		
2	Percentage of Customers to Service Accounts			103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%		
3	Number of Service Accounts		Line 1 X Line 2	122,784	123,107	123,439	123,604	123,801	124,006	124,134	124,329	124,591	125,005	125,185	125,408		
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%		
5	% of Consolidation in Rate Class			0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%		
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	117,954	118,263	118,583	118,742	118,930	119,128	119,250	119,437	119,689	120,087	120,260	120,474		
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%		
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0		
9	Average Number of Calls/Customer (Total)			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10		
10	% of calls handled by IVR			0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08		
11	Total Calls Handled by Agents		(Line 6 X Line 9) - Line 12	11,384	11,414	11,445	11,460	11,477	11,497	11,509	11,527	11,552	11,590	11,607	11,627		
12	Total Calls Handled by IVR		Line 6 X Line 9 X Line 10	990	993	995	997	998	1,000	1,001	1,002	1,008	1,008	1,009	1,011		
13	Excess Call Time for Agent Handled Calls			20	20	20	20	20	20	20	20	20	20	20	20		
14	Length of IVR Handled calls			60	60	60	60	60	60	60	60	60	60	60	60		
15	Length of Average IVR for all calls			20	20	20	20	20	20	20	20	20	20	20	20		
16	Number of Credit Calls/customer			0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06		
17	Excess Call Time			97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88		
18	% of SA requiring Credit Letters			7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%		
19	Memo Statements (% of Total Calls)			2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%		
20	New Customers			330	402	352	380	598	541	666	713	639	782	607	462		
21	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%		
22	Rate Class customers as a % of all customers			74.1%	74.2%	74.3%	74.3%	74.3%	74.4%	74.5%	74.5%	74.6%	74.7%	74.8%	74.8%		
23	Inflation Factor			1.8%	1.8%	1.8%	1.8%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%		
24	<b>Total Electric I-TEK Costs Shared Across All Rate Classes</b>																
25	Billing - Payment Investigation/Set-up			\$ 4,124.74	\$ 4,124.74	\$ 4,124.74	\$ 4,124.74	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 50,112.91	
26	Walk in Centers			\$ 30.53	\$ 30.53	\$ 30.53	\$ 30.53	\$ 31.10	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 153.23	
27	Other Services - Price Schedule Changes			\$ 3,053.10	\$ -	\$ -	\$ 1,526.55	\$ -	\$ 3,110.10	\$ -	\$ -	\$ 1,555.05	\$ -	\$ -	\$ -	\$ 9,244.80	
28	Time and Materials			\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 111,279.84	
29	Collection Agency Fees			\$ 2,120.21	\$ 2,120.21	\$ 2,120.21	\$ 2,120.21	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 25,759.17	
30	Long Distance Charges			\$ 4,253.50	\$ 4,253.50	\$ 4,253.50	\$ 4,253.50	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 51,677.29	
<b>Line No</b>	<b>Services</b>	<b>Unit Rate</b>	<b>Line Reference</b>	<b>Jan-06</b>	<b>Feb-06</b>	<b>Mar-06</b>	<b>Apr-06</b>	<b>May-06</b>	<b>Jun-06</b>	<b>Jul-06</b>	<b>Aug-06</b>	<b>Sep-06</b>	<b>Oct-06</b>	<b>Nov-06</b>	<b>Dec-06</b>	<b>2006 Total</b>	
31	<b>Billing Charges:</b>																
32	Monthly Base Fee	\$2.20	Line 3	\$ 274,907	\$ 275,628	\$ 276,373	\$ 276,743	\$ 282,357	\$ 282,826	\$ 283,118	\$ 283,562	\$ 284,160	\$ 285,105	\$ 285,515	\$ 286,023	\$ 3,376,317	
33	Cost of Each Rebill	\$1.00	Line 4 X Line 3	\$ 2,374	\$ 2,380	\$ 2,387	\$ 2,390	\$ 2,439	\$ 2,443	\$ 2,445	\$ 2,449	\$ 2,454	\$ 2,462	\$ 2,466	\$ 2,470	\$ 29,159	
34	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	\$ 108	\$ 108	\$ 109	\$ 109	\$ 111	\$ 111	\$ 111	\$ 112	\$ 112	\$ 112	\$ 112	\$ 112	\$ 1,327	
35	Incremental cost of two-page bill	\$0.05	Line 6	\$ 6,482	\$ 6,499	\$ 6,517	\$ 6,526	\$ 6,658	\$ 6,669	\$ 6,676	\$ 6,686	\$ 6,700	\$ 6,732	\$ 6,744	\$ 6,744	\$ 79,613	
36	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	\$ -	\$ -	\$ -	\$ 3,625	\$ -	\$ -	\$ 3,709	\$ -	\$ -	\$ 3,735	\$ -	\$ 3,747	\$ 14,816	
37	Payment Investigation/Set-Up	\$45.00	Line 25 X Line 22	\$ 3,058	\$ 3,060	\$ 3,063	\$ 3,064	\$ 3,124	\$ 3,126	\$ 3,128	\$ 3,132	\$ 3,135	\$ 3,139	\$ 3,142	\$ 3,145	\$ 37,314	
38	Total Billing Charges			\$ 286,929	\$ 287,676	\$ 288,448	\$ 292,456	\$ 294,668	\$ 295,175	\$ 299,187	\$ 299,940	\$ 296,561	\$ 301,276	\$ 297,968	\$ 302,242	\$ 3,538,547	
39	<b>Call Centers:</b>																
40	IVR for all Calls	\$0.45	(Line 11 + Line 12) X Line 15	\$ 1,856	\$ 1,861	\$ 1,866	\$ 1,868	\$ 1,871	\$ 1,875	\$ 1,876	\$ 1,879	\$ 1,883	\$ 1,890	\$ 1,892	\$ 1,896	\$ 22,515	
41	Agent Handled Inquiries	\$9.25	Line 11	\$ 107,166	\$ 107,447	\$ 107,738	\$ 107,882	\$ 110,071	\$ 110,253	\$ 110,367	\$ 110,540	\$ 110,773	\$ 111,142	\$ 111,302	\$ 111,500	\$ 1,316,181	
42	Agent (Time & Materials)	\$40.00	Line 11 X Line 13	\$ 2,575	\$ 2,588	\$ 2,592	\$ 2,592	\$ 2,644	\$ 2,649	\$ 2,651	\$ 2,656	\$ 2,670	\$ 2,674	\$ 2,679	\$ 2,679	\$ 31,620	
43	IVR Handled Calls	\$0.45	Line 12 X Line 14	\$ 445	\$ 447	\$ 448	\$ 448	\$ 449	\$ 450	\$ 450	\$ 451	\$ 452	\$ 454	\$ 454	\$ 455	\$ 5,404	
44	Total Call Center Charges			\$ 112,042	\$ 112,336	\$ 112,640	\$ 112,791	\$ 115,036	\$ 115,227	\$ 115,345	\$ 115,526	\$ 115,770	\$ 116,155	\$ 116,322	\$ 116,529	\$ 1,375,719	
45	<b>Walk In Services:</b>																
46	Walk-in Centers		Line 26 X Line 22	\$ 23	\$ 23	\$ 23	\$ 23	\$ 23	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 114	
47	Total Walk-In Center Charges			\$ 23	\$ 23	\$ 23	\$ 23	\$ 23	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 114	
48	<b>CREDIT MANAGEMENT SERVICES</b>																
49	Monthly Base Fee	\$0.10	Line 3	\$ 12,496	\$ 12,529	\$ 12,562	\$ 12,579	\$ 12,834	\$ 12,856	\$ 12,869	\$ 12,889	\$ 12,916	\$ 12,959	\$ 12,978	\$ 13,001	\$ 153,469	
50	Credit Calls & Inquiries (Inbound & Outbound)	\$5.00	Line 6 X Line 16	\$ 38,893	\$ 38,996	\$ 39,101	\$ 39,153	\$ 39,948	\$ 40,014	\$ 40,055	\$ 40,118	\$ 40,336	\$ 40,466	\$ 40,466	\$ 40,466	\$ 477,677	
51	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 18	\$ 1,796	\$ 1,800	\$ 1,805	\$ 1,808	\$ 1,844	\$ 1,847	\$ 1,849	\$ 1,852	\$ 1,856	\$ 1,862	\$ 1,865	\$ 1,868	\$ 22,055	
52	Agent (Time & Materials)	\$40.00	Line 6 X Line 16 X Line 17	\$ 8,459	\$ 8,482	\$ 8,504	\$ 8,516	\$ 8,689	\$ 8,703	\$ 8,712	\$ 8,726	\$ 8,744	\$ 8,773	\$ 8,786	\$ 8,801	\$ 103,895	
53	Total Credit Management Charges			\$ 61,644	\$ 61,806	\$ 61,973	\$ 62,056	\$ 63,315	\$ 63,420	\$ 63,486	\$ 63,585	\$ 63,719	\$ 63,931	\$ 64,023	\$ 64,137	\$ 757,095	
54	<b>OTHER ADDITIONAL SERVICES</b>																
55	Price Schedule Value Changes	\$1,500.00	Line 27 X Line 22	\$ 2,263	\$ -	\$ -	\$ 1,134	\$ -	\$ -	\$ 2,316	\$ -	\$ -	\$ 1,162	\$ -	\$ -	\$ 6,875	
56	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 19	\$ 327	\$ 328	\$ 329	\$ 330	\$ 336	\$ 337	\$ 338	\$ 338	\$ 338	\$ 339	\$ 340	\$ 341	\$ 4,020	
57	Customer Set-up fee	\$2.50	Line 20	\$ 840	\$ 1,023	\$ 896	\$ 967	\$ 1,550	\$ 1,402	\$ 1,726	\$ 1,848	\$ 1,656	\$ 2,027	\$ 1,573	\$ 1,197	\$ 16,704	
58	Total Additional Services Charges			\$ 3,430	\$ 1,351	\$ 1,225	\$ 2,430	\$ 1,886	\$ 1,739	\$ 4,379	\$ 2,186	\$ 1,994	\$ 3,528	\$ 1,913	\$ 1,538	\$ 27,599	
59	<b>TIME AND MATERIAL RATES</b>																
60	Time and Materials		Line 28 X Line 22	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 82,498	
61	Total Time and Materials Charges			\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 6,875	\$ 82,498	
62	<b>PASS THROUGH CHARGES</b>																
63	<i>Postage</i>																
64	Regular	\$0.46	Line 6	\$ 55,219	\$ 55,364	\$ 55,514	\$ 55,588	\$ 56,716	\$ 56,810	\$ 56,868	\$ 56,958	\$ 57,078	\$ 57,268	\$ 57,350	\$ 57,452	\$ 678,183	
65	Collections	\$0.49	Line 6 X Line 18	\$ 4,226	\$ 4,238	\$ 4,249	\$ 4,255	\$ 4,341	\$ 4,348	\$ 4,353	\$ 4,360	\$ 4,369	\$ 4,383	\$ 4,390	\$ 4,397	\$ 51,908	
66	Other	\$0.50	4% X Line 6	\$ 2,401	\$ 2,407	\$ 2,414	\$ 2,417	\$ 2,466	\$ 2,470	\$ 2,473	\$ 2,476	\$ 2,482	\$ 2,490	\$ 2,493	\$ 2,498	\$ 29,486	
67	<i>Envelopes</i>																
68	Outer	\$0.02	Line 6	\$ 2,641	\$ 2,648	\$ 2,655	\$ 2,659	\$ 2,712	\$ 2,717	\$ 2,720	\$ 2,724	\$ 2,730	\$ 2,743	\$ 2,748	\$ 2,748	\$ 32,435	
69	Return	\$0.04	Line 6 X Line 21	\$ 1,471	\$ 1,474	\$ 1,478	\$ 1,480	\$ 1,510	\$ 1,513	\$ 1,514	\$ 1,517	\$ 1,520	\$ 1,525	\$ 1,527	\$ 1,530	\$ 18,060	
70	<i>Paper</i>																
71	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	\$ 3,744	\$ 3,754	\$ 3,764	\$ 3,769	\$ 3,845	\$ 3,852	\$ 3,856	\$ 3,862	\$ 3,870	\$ 3,883	\$ 3,888	\$ 3,895	\$ 45,982	
72	Collection	\$0.02	Line 6 X Line 18	\$ 134	\$ 134	\$ 134	\$ 135	\$ 137	\$ 138	\$ 138	\$ 138	\$ 139	\$ 139	\$ 139	\$ 139	\$ 1,642	
73	Long Distance Phone Charges	\$0.00	Line 30 X Line 22	\$ 3,153	\$ 3,155	\$ 3,158											

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	16,237	16,258	16,203	16,124	16,052	16,015	15,957	15,904	15,846	15,788	15,792	15,736	
2	Percentage of Customers to Service Accounts			102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	
3	Number of Service Accounts		Line 1 X Line 2	16,590	16,612	16,556	16,475	16,401	16,364	16,304	16,250	16,191	16,131	16,135	16,078	
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	
5	% of Consolidation in Rate Class			15.4%	15.4%	15.4%	15.4%	15.4%	15.4%	15.4%	15.4%	15.4%	15.4%	15.4%	15.4%	
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	13,742	13,760	13,713	13,646	13,585	13,554	13,505	13,460	13,411	13,361	13,365	13,318	
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	1.0	
9	Average Number of Calls/Customer (Total)			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	
10	% of calls handled by IVR			0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	
11	Total Calls Handled by Agents		(Line 6 X Line 9) - Line 12	1,326	1,328	1,323	1,317	1,311	1,308	1,303	1,299	1,294	1,290	1,290	1,285	
12	Total Calls Handled by IVR		Line 6 X Line 9 X Line 10	115	115	115	115	114	114	113	113	113	112	112	112	
13	Excess Call Time for Agent Handled Calls			20	20	20	20	20	20	20	20	20	20	20	20	
14	Length of IVR handled calls			60	60	60	60	60	60	60	60	60	60	60	60	
15	Length of Average IVR for all calls			20	20	20	20	20	20	20	20	20	20	20	20	
16	Number of Credit Calls/customer			0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	
17	Excess Call Time			97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	
18	% of SA requiring Credit Letters			7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	
19	Memo Statements (% of Total Calls)			2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	
20	New Customers			59	59	41	64	78	73	64	79	66	101	134	90	
21	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	
22	Rate Class customers as a % of all customers			8.6%	8.6%	8.6%	8.5%	8.5%	8.5%	8.4%	8.4%	8.4%	8.3%	8.3%	8.3%	
23	Inflation Factor			1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	
24	<b>Total Electric I-TEK Costs Shared Across All Rate Classes</b>															
25	Billing - Payment Investigation/Set-up	\$		4,124.74	4,124.74	4,124.74	4,124.74	4,201.75	4,201.75	4,201.75	4,201.75	4,201.75	4,201.75	4,201.75	4,201.75	50,112.91
26	Walk in Centers	\$		30.53	30.53	30.53	30.53	31.10	-	-	-	-	-	-	-	153.23
27	Other Services - Price Schedule Changes	\$		3,053.10	-	-	1,526.55	-	-	3,110.10	-	-	1,555.05	-	-	9,244.80
28	Time and Materials	\$		9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	111,279.84
29	Collection Agency Fees	\$		2,120.21	2,120.21	2,120.21	2,120.21	2,159.79	2,159.79	2,159.79	2,159.79	2,159.79	2,159.79	2,159.79	2,159.79	25,759.17
30	Long Distance Charges	\$		4,253.50	4,253.50	4,253.50	4,253.50	4,332.91	4,332.91	4,332.91	4,332.91	4,332.91	4,332.91	4,332.91	4,332.91	51,677.29
<b>31</b>	<b>Billing Charges:</b>															
32	Monthly Base Fee	\$2.20	Line 3	\$ 37,145	\$ 37,193	\$ 37,067	\$ 36,886	\$ 37,407	\$ 37,321	\$ 37,186	\$ 37,062	\$ 36,927	\$ 36,791	\$ 36,800	\$ 36,671	\$ 444,457
33	Cost of Each Rebill	\$1.00	Line 4 X Line 3	\$ 321	\$ 321	\$ 320	\$ 319	\$ 323	\$ 322	\$ 319	\$ 320	\$ 318	\$ 318	\$ 318	\$ 317	\$ 3,838
34	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	\$ 13	\$ 13	\$ 13	\$ 12	\$ 13	\$ 13	\$ 13	\$ 13	\$ 13	\$ 12	\$ 12	\$ 12	\$ 151
35	Incremental cost of two-page bill	\$0.05	Line 6	\$ 755	\$ 756	\$ 754	\$ 750	\$ 761	\$ 759	\$ 756	\$ 754	\$ 751	\$ 748	\$ 748	\$ 746	\$ 9,036
36	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	\$ -	\$ -	\$ -	\$ 417	\$ -	\$ -	\$ 420	\$ -	\$ -	\$ 416	\$ -	\$ 414	\$ 1,666
37	Payment Investigation/Set-Up	\$45.00	Line 25 X Line 22	\$ 356	\$ 356	\$ 354	\$ 352	\$ 357	\$ 356	\$ 354	\$ 353	\$ 351	\$ 349	\$ 349	\$ 348	\$ 4,236
38	<i>Total Billing Charges</i>			\$ <b>38,590</b>	\$ <b>38,639</b>	\$ <b>38,508</b>	\$ <b>38,736</b>	\$ <b>38,860</b>	\$ <b>38,771</b>	\$ <b>39,050</b>	\$ <b>38,501</b>	\$ <b>38,360</b>	\$ <b>38,634</b>	\$ <b>38,228</b>	\$ <b>38,507</b>	\$ <b>463,385</b>
39	<b>Call Center:</b>															
40	IVR for all Calls	\$0.45	(Line 11 + Line 12) X Line 15	\$ 216	\$ 217	\$ 216	\$ 215	\$ 214	\$ 213	\$ 213	\$ 212	\$ 211	\$ 210	\$ 210	\$ 210	\$ 2,556
41	Agent Handled Inquiries	\$9.25	Line 11	\$ 12,485	\$ 12,501	\$ 12,459	\$ 12,398	\$ 12,573	\$ 12,544	\$ 12,499	\$ 12,457	\$ 12,412	\$ 12,366	\$ 12,320	\$ 12,274	\$ 149,390
42	Agent (Time & Materials)	\$40.00	Line 11 X Line 13	\$ 300	\$ 300	\$ 299	\$ 298	\$ 302	\$ 301	\$ 300	\$ 299	\$ 298	\$ 297	\$ 297	\$ 296	\$ 3,589
43	IVR Handled Calls	\$0.45	Line 12 X Line 14	\$ 52	\$ 52	\$ 52	\$ 52	\$ 51	\$ 51	\$ 51	\$ 51	\$ 51	\$ 50	\$ 50	\$ 50	\$ 613
44	<i>Total Call Center Charges</i>			\$ <b>13,070</b>	\$ <b>13,070</b>	\$ <b>13,026</b>	\$ <b>12,962</b>	\$ <b>13,140</b>	\$ <b>13,110</b>	\$ <b>13,063</b>	\$ <b>13,019</b>	\$ <b>12,972</b>	\$ <b>12,924</b>	\$ <b>12,927</b>	\$ <b>12,882</b>	\$ <b>156,148</b>
45	<b>Walk In Services:</b>															
46	Walk-in Centers		Line 26 X Line 22	\$ 3	\$ 3	\$ 3	\$ 3	\$ 3	\$ 3	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 13
47	<i>Total Walk-In Center Charges</i>			\$ <b>3</b>	\$ <b>3</b>	\$ <b>3</b>	\$ <b>3</b>	\$ <b>3</b>	\$ <b>3</b>	\$ <b>-</b>	\$ <b>-</b>	\$ <b>-</b>	\$ <b>-</b>	\$ <b>-</b>	\$ <b>-</b>	\$ <b>13</b>
48	<b>CREDIT MANAGEMENT SERVICES</b>															
49	Monthly Base Fee	\$0.10	Line 3	\$ 1,688	\$ 1,691	\$ 1,685	\$ 1,677	\$ 1,700	\$ 1,696	\$ 1,690	\$ 1,685	\$ 1,678	\$ 1,672	\$ 1,673	\$ 1,667	\$ 20,203
50	Credit Calls & Inquiries (Inbound & Outbound)	\$5.00	Line 6 X Line 16	\$ 4,531	\$ 4,537	\$ 4,522	\$ 4,500	\$ 4,563	\$ 4,553	\$ 4,536	\$ 4,521	\$ 4,505	\$ 4,488	\$ 4,489	\$ 4,473	\$ 54,218
51	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 18	\$ 243	\$ 243	\$ 242	\$ 241	\$ 244	\$ 243	\$ 242	\$ 242	\$ 241	\$ 240	\$ 240	\$ 240	\$ 2,903
52	Agent (Time & Materials)	\$40.00	Line 6 X Line 16 X Line 17	\$ 986	\$ 987	\$ 983	\$ 979	\$ 992	\$ 990	\$ 987	\$ 983	\$ 980	\$ 976	\$ 976	\$ 973	\$ 11,792
53	<i>Total Credit Management Charges</i>			\$ <b>7,448</b>	\$ <b>7,457</b>	\$ <b>7,432</b>	\$ <b>7,396</b>	\$ <b>7,500</b>	\$ <b>7,483</b>	\$ <b>7,456</b>	\$ <b>7,431</b>	\$ <b>7,404</b>	\$ <b>7,377</b>	\$ <b>7,379</b>	\$ <b>7,353</b>	\$ <b>89,116</b>
54	<b>OTHER ADDITIONAL SERVICES</b>															
55	Price Schedule Value Changes	\$1,500.00	Line 27 X Line 22	\$ 264	\$ -	\$ -	\$ 130	\$ -	\$ -	\$ 262	\$ -	\$ -	\$ 129	\$ -	\$ -	\$ 786
56	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 19	\$ 38	\$ 38	\$ 38	\$ 38	\$ 38	\$ 38	\$ 38	\$ 38	\$ 38	\$ 38	\$ 38	\$ 38	\$ 456
57	Customer Set-up fee	\$2.50	Line 20	\$ 150	\$ 150	\$ 104	\$ 163	\$ 202	\$ 189	\$ 166	\$ 205	\$ 171	\$ 262	\$ 347	\$ 233	\$ 2,343
58	<i>Total Additional Services Charges</i>			\$ <b>452</b>	\$ <b>188</b>	\$ <b>142</b>	\$ <b>331</b>	\$ <b>241</b>	\$ <b>228</b>	\$ <b>466</b>	\$ <b>243</b>	\$ <b>209</b>	\$ <b>429</b>	\$ <b>385</b>	\$ <b>271</b>	\$ <b>3,585</b>
59	<b>TIME AND MATERIAL RATES</b>															
60	Time and Materials		Line 28 X Line 22	\$ 801	\$ 801	\$ 801	\$ 801	\$ 801	\$ 801	\$ 801	\$ 801	\$ 801	\$ 801	\$ 801	\$ 801	\$ 9,611
61	<i>Total Time and Materials Charges</i>			\$ <b>801</b>	\$ <b>801</b>	\$ <b>801</b>	\$ <b>801</b>	\$ <b>801</b>	\$ <b>801</b>	\$ <b>801</b>	\$ <b>801</b>	\$ <b>801</b>	\$ <b>801</b>	\$ <b>801</b>	\$ <b>801</b>	\$ <b>9,611</b>
62	<b>PASS THROUGH CHARGES</b>															
63	<b>Postage:</b>															
64	Regular	\$0.46	Line 6	\$ 6,433	\$ 6,441	\$ 6,420	\$ 6,388	\$ 6,479	\$ 6,464	\$ 6,440	\$ 6,419	\$ 6,395	\$ 6,372	\$ 6,373	\$ 6,351	\$ 76,976
65	Collections	\$0.49	Line 6 X Line 18	\$ 492	\$ 493	\$ 491	\$ 489	\$ 496	\$ 495	\$ 493	\$ 491	\$ 489	\$ 488	\$ 488	\$ 486	\$ 5,892
66	Other	\$0.50	4% X Line 6	\$ 280	\$ 280	\$ 279	\$ 278	\$ 282	\$ 281	\$ 280	\$ 279	\$ 278	\$ 277	\$ 277	\$ 276	\$ 3,347
67	<i>Envelopes</i>															
68	Outer	\$0.02	Line 6	\$ 308	\$ 308	\$ 307	\$ 306	\$ 310	\$ 309	\$ 308	\$ 307	\$ 306	\$ 305	\$ 305	\$ 304	\$ 3,681
69	Return	\$0.04	Line 6 X Line 21	\$ 171	\$ 172	\$ 171	\$ 170	\$ 173	\$ 172	\$ 172	\$ 171	\$ 170	\$ 170	\$ 170	\$ 169	\$ 2,050
70	<b>Paper</b>															
71	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	\$ 436	\$ 437	\$ 435	\$ 433	\$ 439	\$ 438	\$ 437	\$ 435	\$ 434	\$ 432	\$ 432	\$ 431	\$ 5,219
72	Collection	\$0.02	Line 6 X Line 18	\$ 16	\$ 16	\$ 16	\$ 15	\$ 16	\$ 1							

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	762	759	759	747	747	747	747	747	747	747	747	740	739
2	Percentage of Customers to Service Accounts			102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	102%
3	Number of Service Accounts		Line 1 X Line 2	776	773	774	773	772	769	764	754	754	754	754	753	753
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%
5	% of Consolidation in Rate Class			11.6%	11.6%	11.6%	11.6%	11.6%	11.6%	11.6%	11.6%	11.6%	11.6%	11.6%	11.6%	11.6%
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	674	672	672	671	670	668	663	661	658	655	655	654	654
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0	1.0
9	Average Number of Calls/Customer (Total)			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10
10	% of calls handled by IVR			0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08
11	Total Calls Handled by Agents		(Line 6 X Line 9) - Line 12	65	65	65	65	65	64	64	64	64	63	63	63	63
12	Total Calls Handled by IVR		Line 6 X Line 9 X Line 10	6	6	6	6	6	6	6	6	6	5	5	5	5
13	Excess Call Time for Agent Handled Calls			20	20	20	20	20	20	20	20	20	20	20	20	20
14	Length of IVR handled calls			60	60	60	60	60	60	60	60	60	60	60	60	60
15	Length of Average IVR for all calls			20	20	20	20	20	20	20	20	20	20	20	20	20
16	Number of Credit Calls/customer			0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06
17	Excess Call Time			97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88
18	% of SA requiring Credit Letters			7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%
19	Memo Statements (% of Total Calls)			2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%
20	New Customers			2	4	7	4	2	4	4	4	4	5	7	7	7
21	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%
22	Rate Class customers as a % of all customers			0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%
23	Inflation Factor			1.8%	1.8%	1.8%	1.8%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%
24	<b>Total Electric I-TEK Costs Shared Across All Rate Classes</b>															
25	Billing - Payment Investigation/Set-up			\$ 4,124.74	\$ 4,124.74	\$ 4,124.74	\$ 4,124.74	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 50,112.91
26	Walk in Centers			\$ 30.53	\$ 30.53	\$ 30.53	\$ 30.53	\$ 31.10	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 153.23
27	Other Services - Price Schedule Changes			\$ 3,053.10	\$ -	\$ -	\$ 1,526.55	\$ -	\$ -	\$ 3,110.10	\$ -	\$ -	\$ 1,555.05	\$ -	\$ -	\$ 9,244.80
28	Time and Materials			\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 111,279.84
29	Collection Agency Fees			\$ 2,120.21	\$ 2,120.21	\$ 2,120.21	\$ 2,120.21	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 25,759.17
30	Long Distance Charges			\$ 4,253.50	\$ 4,253.50	\$ 4,253.50	\$ 4,253.50	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 51,677.29
<b>31</b>	<b>Billing Charges:</b>															
32	Monthly Base Fee	\$ 2.20	Line 3	\$ 1,737	\$ 1,737	\$ 1,733	\$ 1,730	\$ 1,760	\$ 1,753	\$ 1,742	\$ 1,735	\$ 1,729	\$ 1,720	\$ 1,719	\$ 1,716	\$ 20,813
33	Cost of Each Rebill	\$ 1.00	Line 4 X Line 3	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 180
34	Cost of Each Additional Single-Sided Page	\$ 0.09	Line 6 X Line 7	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 7
35	Incremental cost of two-page bill	\$ 0.05	Line 6	\$ 37	\$ 37	\$ 37	\$ 37	\$ 38	\$ 37	\$ 37	\$ 37	\$ 37	\$ 37	\$ 37	\$ 37	\$ 444
36	Cost for Each Additional Insert	\$ 0.03	Line 6 X Line 8	\$ -	\$ -	\$ -	\$ 20	\$ -	\$ -	\$ 21	\$ -	\$ -	\$ 20	\$ -	\$ -	\$ 82
37	Payment Investigation/Set-Up	\$ 45.00	Line 25 X Line 22	\$ 17	\$ 17	\$ 17	\$ 17	\$ 17	\$ 17	\$ 17	\$ 17	\$ 17	\$ 17	\$ 17	\$ 17	\$ 208
38	<b>Total Billing Charges</b>			<b>\$ 1,807</b>	<b>\$ 1,807</b>	<b>\$ 1,803</b>	<b>\$ 1,821</b>	<b>\$ 1,831</b>	<b>\$ 1,824</b>	<b>\$ 1,833</b>	<b>\$ 1,805</b>	<b>\$ 1,799</b>	<b>\$ 1,810</b>	<b>\$ 1,789</b>	<b>\$ 1,806</b>	<b>\$ 21,734</b>
<b>39</b>	<b>Call Center:</b>															
40	IVR for all Calls	\$ 0.45	(Line 11 + Line 12) X Line 15	\$ 11	\$ 11	\$ 11	\$ 11	\$ 11	\$ 11	\$ 10	\$ 10	\$ 10	\$ 10	\$ 10	\$ 10	\$ 125
41	Agent Handled Inquiries	\$ 9.25	Line 11	\$ 612	\$ 612	\$ 611	\$ 610	\$ 620	\$ 618	\$ 614	\$ 611	\$ 606	\$ 606	\$ 606	\$ 605	\$ 7,334
42	Agent (Time & Materials)	\$ 40.00	Line 11 X Line 13	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 176
43	IVR Handled Calls	\$ 0.45	Line 12X Line 14	\$ 3	\$ 3	\$ 3	\$ 3	\$ 3	\$ 3	\$ 3	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ 30
44	<b>Total Call Center Charges</b>			<b>\$ 640</b>	<b>\$ 640</b>	<b>\$ 638</b>	<b>\$ 638</b>	<b>\$ 648</b>	<b>\$ 646</b>	<b>\$ 642</b>	<b>\$ 639</b>	<b>\$ 637</b>	<b>\$ 634</b>	<b>\$ 633</b>	<b>\$ 632</b>	<b>\$ 7,666</b>
<b>45</b>	<b>Walk In Services:</b>															
46	Walk-in Centers		Line 26 X Line 22	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1
47	<b>Total Walk-In Center Charges</b>			<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 1</b>
<b>48</b>	<b>CREDIT MANAGEMENT SERVICES</b>															
49	Monthly Base Fee	\$ 0.10	Line 3	\$ 79	\$ 79	\$ 79	\$ 79	\$ 80	\$ 80	\$ 79	\$ 79	\$ 79	\$ 78	\$ 78	\$ 78	\$ 946
50	Credit Calls & Inquiries (Inbound& Outbound)	\$ 5.00	Line 6 X Line 16	\$ 222	\$ 222	\$ 222	\$ 221	\$ 225	\$ 224	\$ 223	\$ 222	\$ 221	\$ 220	\$ 220	\$ 220	\$ 2,662
51	Letter Printing - Collection Letters	\$ 0.20	Line 3 X Line 18	\$ 11	\$ 11	\$ 11	\$ 11	\$ 11	\$ 11	\$ 11	\$ 11	\$ 11	\$ 11	\$ 11	\$ 11	\$ 136
52	Agent (Time & Materials)	\$ 40.00	Line 6 X Line 16 X Line 17	\$ 48	\$ 48	\$ 48	\$ 48	\$ 49	\$ 48	\$ 48	\$ 48	\$ 48	\$ 48	\$ 48	\$ 48	\$ 579
53	<b>Total Credit Management Charges</b>			<b>\$ 361</b>	<b>\$ 361</b>	<b>\$ 360</b>	<b>\$ 359</b>	<b>\$ 366</b>	<b>\$ 364</b>	<b>\$ 362</b>	<b>\$ 360</b>	<b>\$ 359</b>	<b>\$ 357</b>	<b>\$ 357</b>	<b>\$ 356</b>	<b>\$ 4,323</b>
<b>54</b>	<b>OTHER ADDITIONAL SERVICES</b>															
55	Price Schedule Value Changes	\$ 1,500.00	Line 27 X Line 22	\$ 13	\$ -	\$ -	\$ 6	\$ -	\$ -	\$ 13	\$ -	\$ -	\$ 6	\$ -	\$ -	\$ 39
56	Memo Statements/ Additional Copies	\$ 1.25	Line 6 X Line 9 X Line 19	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ 22
57	Customer Set-up fee	\$ 2.50	Line 20	\$ 5	\$ 10	\$ 15	\$ 18	\$ 8	\$ 5	\$ 10	\$ 10	\$ 10	\$ 13	\$ 18	\$ 18	\$ 142
58	<b>Total Additional Services Charges</b>			<b>\$ 20</b>	<b>\$ 12</b>	<b>\$ 17</b>	<b>\$ 26</b>	<b>\$ 10</b>	<b>\$ 7</b>	<b>\$ 25</b>	<b>\$ 12</b>	<b>\$ 12</b>	<b>\$ 21</b>	<b>\$ 20</b>	<b>\$ 20</b>	<b>\$ 203</b>
<b>59</b>	<b>TIME AND MATERIAL RATES</b>															
60	Time and Materials		Line 28 X Line 22	\$ 39	\$ 39	\$ 39	\$ 39	\$ 39	\$ 39	\$ 39	\$ 39	\$ 39	\$ 39	\$ 39	\$ 39	\$ 471
61	<b>Total Time and Materials Charges</b>			<b>\$ 39</b>	<b>\$ 39</b>	<b>\$ 39</b>	<b>\$ 39</b>	<b>\$ 39</b>	<b>\$ 39</b>	<b>\$ 39</b>	<b>\$ 39</b>	<b>\$ 39</b>	<b>\$ 39</b>	<b>\$ 39</b>	<b>\$ 39</b>	<b>\$ 471</b>
<b>62</b>	<b>PASS THROUGH CHARGES</b>															
63	Postage															
64	Regular	\$ 0.46	Line 6	\$ 315	\$ 315	\$ 315	\$ 314	\$ 320	\$ 318	\$ 316	\$ 315	\$ 314	\$ 312	\$ 312	\$ 312	\$ 3,779
65	Collections	\$ 0.49	Line 6 X Line 18	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 289
66	Other	\$ 0.50	4% X Line 6	\$ 14	\$ 14	\$ 14	\$ 14	\$ 14	\$ 14	\$ 14	\$ 14	\$ 14	\$ 14	\$ 14	\$ 14	\$ 164
67	Envelopes															
68	Outer	\$ 0.02	Line 6	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 15	\$ 181
69	Return	\$ 0.04	Line 6 X Line 21	\$ 8	\$ 8	\$ 8	\$ 8	\$ 9	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 101
70	Paper															
71	Regular	\$ 0.02	Line 6 X 2 + (re-bills and memo)	\$ 21	\$ 21	\$ 21	\$ 21	\$ 22	\$ 22	\$ 21	\$ 21	\$ 21	\$ 21	\$ 21	\$ 21	\$ 256
72	Collection	\$ 0.02	Line 6 X Line 18	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 9
73	Long Distance Phone Charges	\$ 0.00	Line 30 X Line 22	\$ 18	\$ 18	\$ 18	\$ 18	\$ 18	\$ 18	\$ 18	\$ 18	\$ 18	\$ 18	\$ 18	\$ 18	\$ 214
74	Collection Agency Fees		Line 29 X Line 22	\$ 9	\$ 9	\$ 9	\$ 9	\$ 9	\$ 9	\$ 9	\$ 9	\$ 9	\$ 9	\$ 9	\$ 9	\$ 107
75	<b>Total Pass Through Charges</b>			<b>\$ 426</b>	<b>\$ 426</b>	<b>\$ 425</b>	<b>\$ 424</b>	<b>\$ 431</b>	<b>\$ 430</b>							

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	831	830	808	823	819	812	812	808	792	783	776	776	
2	Percentage of Customers to Service Accounts			103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	
3	Number of Service Accounts		Line 1 X Line 2	853	852	847	845	841	833	830	822	813	804	797	793	
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	
5	% of Consolidation in Rate Class			50.0%	50.0%	50.0%	50.0%	50.0%	50.0%	50.0%	50.0%	50.0%	50.0%	50.0%	50.0%	
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	416	415	413	412	410	406	404	400	396	392	388	386	
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0	
9	Average Number of Calls/Customer (Total)			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	
10	% of calls handled by IVR			0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	
11	Total Calls Handled by Agents		(Line 6 X Line 9) - Line 12	40	40	40	40	39	39	39	38	38	38	37	37	
12	Total Calls Handled by IVR		Line 6 X Line 9 X Line 10	3	3	3	3	3	3	3	3	3	3	3	3	
13	Excess Call Time for Agent Handled Calls			20	20	20	20	20	20	20	20	20	20	20	20	
14	Length of IVR handled calls			60	60	60	60	60	60	60	60	60	60	60	60	
15	Length of Average IVR for all calls			20	20	20	20	20	20	20	20	20	20	20	20	
16	Number of Credit Calls/customer			0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	
17	Excess Call Time			97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	
18	% of SA requiring Credit Letters			7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	
19	Memo Statements (% of Total Calls)			2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	
20	New Customers			6	6	6	7	1	6	3	2	2	2	2	3	
21	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	
22	Rate Class customers as a % of all customers			0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.2%	0.2%	0.2%	0.2%	0.2%	
23	Inflation Factor			1.8%	1.8%	1.8%	1.8%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	
24	<b>Total Electric I-TEK Costs Shared Across All Rate Classes</b>															
25	Billing - Payment Investigation/Set-up	\$		4,124.74	4,124.74	4,124.74	4,124.74	4,201.75	4,201.75	4,201.75	4,201.75	4,201.75	4,201.75	4,201.75	4,201.75	50,112.91
26	Walk in Centers	\$		30.53	30.53	30.53	30.53	31.10	-	-	-	-	-	-	-	153.23
27	Other Services - Price Schedule Changes	\$		3,053.10	-	-	1,526.55	-	-	3,110.10	-	-	1,555.05	-	-	9,244.80
28	Time and Materials	\$		9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	111,279.84
29	Collection Agency Fees	\$		2,120.21	2,120.21	2,120.21	2,120.21	2,159.79	2,159.79	2,159.79	2,159.79	2,159.79	2,159.79	2,159.79	2,159.79	25,759.17
30	Long Distance Charges	\$		4,253.50	4,253.50	4,253.50	4,253.50	4,332.91	4,332.91	4,332.91	4,332.91	4,332.91	4,332.91	4,332.91	4,332.91	51,677.29

Line No	Services	Unit Rate	Line Reference	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total
31	<b>Billing Charges:</b>															
32	Monthly Base Fee	\$2.20	Line 3	1,910	1,907	1,896	1,891	1,917	1,901	1,892	1,874	1,855	1,834	1,818	1,809	22,503
33	Cost of Each Rebill	\$1.00	Line 4 X Line 3	16	16	16	16	17	16	16	16	16	16	16	16	194
34	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	0	0	0	0	0	0	0	0	0	0	0	0	4
35	Incremental cost of two-page bill	\$0.05	Line 6	23	23	23	23	23	23	23	22	22	22	22	22	269
36	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	-	-	-	13	-	-	13	-	-	12	-	12	49
37	Payment Investigation/Set-Up	\$45.00	Line 25 X Line 22	11	11	11	11	11	11	11	10	10	10	10	10	126
38	Total Billing Charges			1,960	1,958	1,946	1,954	1,968	1,951	1,954	1,923	1,904	1,894	1,866	1,869	23,146
39	<b>Call Center:</b>															
40	IVR for all Calls	\$0.45	(Line 11 + Line 12) X Line 15	7	7	6	6	6	6	6	6	6	6	6	6	76
41	Agent Handled Inquiries	\$9.25	Line 11	378	377	375	374	379	376	374	370	367	363	359	358	4,449
42	Agent (Time & Materials)	\$40.00	Line 11 X Line 13	9	9	9	9	9	9	9	9	9	9	9	9	107
43	IVR Handled Calls	\$0.45	Line 12 X Line 14	2	2	2	2	2	2	2	2	1	1	1	1	18
44	Total Call Center Charges			395	394	392	391	396	393	391	387	383	379	376	374	4,650
45	<b>Walk In Services:</b>															
46	Walk-in Centers		Line 26 X Line 22	0	0	0	0	0	0	-	-	-	-	-	-	0
47	Total Walk-In Center Charges			0	0	0	0	0	0	-	-	-	-	-	-	0
48	<b>CREDIT MANAGEMENT SERVICES</b>															
49	Monthly Base Fee	\$0.10	Line 3	87	87	86	86	87	86	86	85	84	83	83	82	1,023
50	Credit Calls & Inquiries (Inbound & Outbound)	\$5.00	Line 6 X Line 16	137	137	136	136	138	136	136	134	133	132	130	130	1,615
51	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 18	12	12	12	12	13	12	12	12	12	12	12	12	147
52	Agent (Time & Materials)	\$40.00	Line 6 X Line 16 X Line 17	30	30	30	30	30	30	30	29	29	29	28	28	351
53	Total Credit Management Charges			266	266	264	264	267	265	264	261	258	256	253	252	3,135
54	<b>OTHER ADDITIONAL SERVICES</b>															
55	Price Schedule Value Changes	\$1,500.00	Line 27 X Line 22	8	-	-	4	-	-	8	-	-	4	-	-	24
56	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 19	1	1	1	1	1	1	1	1	1	1	1	1	14
57	Customer Set-up fee	\$2.50	Line 20	15	15	41	18	3	16	8	5	3	5	5	21	154
58	Total Additional Services Charges			24	16	42	23	4	17	17	6	4	10	6	22	191
59	<b>TIME AND MATERIAL RATES</b>															
60	Time and Materials		Line 28 X Line 22	24	24	24	24	24	24	24	24	24	24	24	24	291
61	Total Time and Materials Charges			24	24	24	24	24	24	24	24	24	24	24	24	291
62	<b>PASS THROUGH CHARGES</b>															
63	<b>Postage</b>															
64	Regular	\$0.46	Line 6	195	194	193	193	195	194	193	191	189	187	185	184	2,292
65	Collections	\$0.49	Line 6 X Line 18	15	15	15	15	15	15	15	14	14	14	14	14	175
66	Other	\$0.50	4% X Line 6	8	8	8	8	8	8	8	8	8	8	8	8	100
67	<b>Envelopes</b>															
68	Outer	\$0.02	Line 6	9	9	9	9	9	9	9	9	9	9	9	9	110
69	Return	\$0.04	Line 6 X Line 21	5	5	5	5	5	5	5	5	5	5	5	5	61
70	<b>Paper</b>															
71	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	13	13	13	13	13	13	13	13	13	13	13	12	155
72	Collection	\$0.02	Line 6 X Line 18	0	0	0	0	0	0	0	0	0	0	0	0	6
73	Long Distance Phone Charges	\$0.00	Line 30 X Line 22	11	11	11	11	11	11	11	11	11	11	10	10	130
74	Collection Agency Fees		Line 29 X Line 22	6	6	5	5	6	5	5	5	5	5	5	5	65
75	Total Pass Through Charges			263	262	261	260	264	261	260	258	255	252	250	249	3,094
76	<b>Total I-Tek Charges</b>			2,932	2,921	2,929	2,915	2,923	2,911	2,910	2,859	2,829	2,815	2,775	2,790	34,507
77	Customer Care - Billing Services		Line 38	1,960	1,958	1,946	1,954	1,968	1,951	1,954	1,923	1,904	1,894	1,866	1,869	23,146
78	Customer Care - Customer Assistance Services		Line 44	395	394	392	391	396	393	391	387	383	379	376	374	4,650
79	Customer Care - Walk-In Services		Line 47	0	0	0	0	0	-	-	-	-	-	-	-	0
80	Customer Care - Credit Management		Line 53	266	266	264	264	267	265	264	261	258	256	253	252	3,135
81	Customer Care - Other Additional Services															

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	25,942	25,942	25,938	25,923	25,912	25,893	25,867	25,831	25,804	25,789	25,766	25,748	
2	Percentage of Customers to Service Accounts			102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	102%	
3	Number of Service Accounts		Line 1 X Line 2	26,333	26,336	26,329	26,314	26,302	26,283	26,257	26,220	26,193	26,177	26,144	26,136	
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	
5	% of Consolidation in Rate Class			0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	0.4%	
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	25,846	25,849	25,842	25,827	25,816	25,797	25,772	25,735	25,709	25,693	25,661	25,653	
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0	
9	Average Number of Calls/Customer (Total)			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	
10	% of calls handled by IVR			0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	
11	Total Calls Handled by Agents		(Line 6 X Line 9) - Line 12	2,494	2,495	2,494	2,493	2,492	2,490	2,487	2,484	2,481	2,480	2,477	2,476	
12	Total Calls Handled by IVR		Line 6 X Line 9 X Line 10	217	217	217	217	217	216	216	216	216	216	215	215	
13	Excess Call Time for Agent Handled Calls			20	20	20	20	20	20	20	20	20	20	20	20	
14	Length of IVR handled calls			60	60	60	60	60	60	60	60	60	60	60	60	
15	Length of Average IVR for all calls			20	20	20	20	20	20	20	20	20	20	20	20	
16	Number of Credit Calls/customer			0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	
17	Excess Call Time			97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	
18	% of SA requiring Credit Letters			7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	
19	Memo Statements (% of Total Calls)			2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	
20	New Customers			3	3	3	3	3	2	2	2	2	1	1	1	
21	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	
22	Rate Class customers as a % of all customers			16.2%	16.2%	16.2%	16.2%	16.1%	16.1%	16.1%	16.0%	16.0%	16.0%	16.0%	16.0%	
23	Inflation Factor			1.8%	1.8%	1.8%	1.8%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	
24	<b>Total Electric I-TEK Costs Shared Across All Rate Classes:</b>															
25	Billing - Payment Investigation/Set-up			\$ 4,124.74	\$ 4,124.74	\$ 4,124.74	\$ 4,124.74	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 50,112.91
26	Walk in Centers			\$ 30.53	\$ 30.53	\$ 30.53	\$ 30.53	\$ 31.10	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 153.23
27	Other Services - Price Schedule Changes			\$ 3,053.10	\$ -	\$ -	\$ 1,526.55	\$ -	\$ -	\$ 3,110.10	\$ -	\$ -	\$ 1,555.05	\$ -	\$ -	\$ 9,244.80
28	Time and Materials			\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 111,279.84
29	Collection Agency Fees			\$ 2,120.21	\$ 2,120.21	\$ 2,120.21	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 25,759.17
30	Long Distance Charges			\$ 4,253.50	\$ 4,253.50	\$ 4,253.50	\$ 4,253.50	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 51,677.29

Line No	Services	Unit Rate	Line Reference	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total
31	<b>Billing Charges:</b>															
32	Monthly Base Fee	\$2.20	Line 3	\$ 58,958	\$ 58,965	\$ 58,949	\$ 58,915	\$ 59,989	\$ 59,945	\$ 59,886	\$ 59,801	\$ 59,740	\$ 59,703	\$ 59,629	\$ 59,610	\$ 714,087
33	Cost of Each Rebill	\$1.00	Line 4 X Line 3	\$ 509	\$ 509	\$ 509	\$ 509	\$ 518	\$ 518	\$ 517	\$ 516	\$ 516	\$ 516	\$ 515	\$ 515	\$ 6,167
34	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 287
35	Incremental cost of two-page bill	\$0.05	Line 6	\$ 1,420	\$ 1,421	\$ 1,420	\$ 1,419	\$ 1,445	\$ 1,443	\$ 1,443	\$ 1,441	\$ 1,439	\$ 1,438	\$ 1,437	\$ 1,436	\$ 17,203
36	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	\$ -	\$ -	\$ -	\$ 789	\$ -	\$ -	\$ 802	\$ -	\$ -	\$ 799	\$ -	\$ 798	\$ 3,187
37	Payment Investigation/Set-Up	\$45.00	Line 25 X Line 22	\$ 669	\$ 667	\$ 666	\$ 678	\$ 676	\$ 675	\$ 676	\$ 675	\$ 672	\$ 671	\$ 671	\$ 670	\$ 8,063
38	Total Billing Charges			\$ 61,581	\$ 61,587	\$ 61,569	\$ 62,321	\$ 62,654	\$ 62,608	\$ 63,347	\$ 62,457	\$ 62,392	\$ 63,152	\$ 62,275	\$ 63,052	\$ 748,995
39	<b>Call Center:</b>															
40	IVR for all Calls	\$0.45	(Line 11 + Line 12) X Line 15	\$ 407	\$ 407	\$ 407	\$ 406	\$ 406	\$ 406	\$ 405	\$ 405	\$ 405	\$ 404	\$ 404	\$ 404	\$ 4,865
41	Agent Handled Inquiries	\$9.25	Line 11	\$ 23,482	\$ 23,485	\$ 23,478	\$ 23,465	\$ 23,893	\$ 23,875	\$ 23,852	\$ 23,818	\$ 23,793	\$ 23,779	\$ 23,749	\$ 23,742	\$ 284,412
42	Agent (Time & Materials)	\$40.00	Line 11 X Line 13	\$ 564	\$ 564	\$ 564	\$ 564	\$ 574	\$ 574	\$ 573	\$ 572	\$ 572	\$ 571	\$ 571	\$ 570	\$ 6,833
43	IVR Handled Calls	\$0.45	Line 12 X Line 14	\$ 98	\$ 98	\$ 98	\$ 98	\$ 97	\$ 97	\$ 97	\$ 97	\$ 97	\$ 97	\$ 97	\$ 97	\$ 1,168
44	Total Call Center Charges			\$ 24,551	\$ 24,553	\$ 24,547	\$ 24,533	\$ 24,971	\$ 24,952	\$ 24,928	\$ 24,892	\$ 24,867	\$ 24,852	\$ 24,821	\$ 24,813	\$ 297,278
45	<b>Walk In Services:</b>															
46	Walk-in Centers		Line 26 X Line 22	\$ 5	\$ 5	\$ 5	\$ 5	\$ 5	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 25
47	Total Walk-In Center Charges			\$ 5	\$ 5	\$ 5	\$ 5	\$ 5	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 25
48	<b>CREDIT MANAGEMENT SERVICES</b>															
49	Monthly Base Fee	\$0.10	Line 3	\$ 2,680	\$ 2,680	\$ 2,679	\$ 2,678	\$ 2,727	\$ 2,725	\$ 2,722	\$ 2,718	\$ 2,715	\$ 2,714	\$ 2,710	\$ 2,710	\$ 32,458
50	Credit Calls & Inquiries (Inbound & Outbound)	\$5.00	Line 6 X Line 16	\$ 8,522	\$ 8,523	\$ 8,521	\$ 8,516	\$ 8,671	\$ 8,665	\$ 8,656	\$ 8,644	\$ 8,635	\$ 8,630	\$ 8,619	\$ 8,617	\$ 103,221
51	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 18	\$ 385	\$ 385	\$ 385	\$ 385	\$ 392	\$ 392	\$ 391	\$ 391	\$ 390	\$ 390	\$ 389	\$ 389	\$ 4,665
52	Agent (Time & Materials)	\$40.00	Line 6 X Line 16 X Line 17	\$ 1,854	\$ 1,854	\$ 1,853	\$ 1,852	\$ 1,886	\$ 1,885	\$ 1,883	\$ 1,878	\$ 1,877	\$ 1,875	\$ 1,874	\$ 1,874	\$ 22,450
53	Total Credit Management Charges			\$ 13,441	\$ 13,442	\$ 13,439	\$ 13,431	\$ 13,676	\$ 13,666	\$ 13,652	\$ 13,633	\$ 13,619	\$ 13,611	\$ 13,594	\$ 13,590	\$ 162,794
54	<b>OTHER ADDITIONAL SERVICES</b>															
55	Price Schedule Value Changes	\$1,500.00	Line 27 X Line 22	\$ 496	\$ -	\$ -	\$ 247	\$ -	\$ -	\$ 500	\$ -	\$ -	\$ 249	\$ -	\$ -	\$ 1,492
56	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 19	\$ 72	\$ 72	\$ 72	\$ 72	\$ 73	\$ 73	\$ 73	\$ 73	\$ 73	\$ 73	\$ 73	\$ 73	\$ 869
57	Customer Set-up fee	\$2.50	Line 20	\$ 20	\$ 8	\$ 20	\$ 20	\$ 52	\$ 62	\$ 67	\$ 70	\$ 49	\$ 67	\$ 54	\$ 44	\$ 535
58	Total Additional Services Charges			\$ 588	\$ 79	\$ 92	\$ 339	\$ 125	\$ 135	\$ 641	\$ 143	\$ 122	\$ 389	\$ 127	\$ 117	\$ 2,895
59	<b>TIME AND MATERIAL RATES</b>															
60	Time and Materials		Line 28 X Line 22	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 18,077
61	Total Time and Materials Charges			\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 1,506	\$ 18,077
62	<b>PASS THROUGH CHARGES</b>															
63	<b>Postage</b>															
64	Regular	\$0.46	Line 6	\$ 12,100	\$ 12,101	\$ 12,098	\$ 12,091	\$ 12,311	\$ 12,302	\$ 12,290	\$ 12,273	\$ 12,260	\$ 12,253	\$ 12,237	\$ 12,233	\$ 146,548
65	Collections	\$0.49	Line 6 X Line 18	\$ 926	\$ 926	\$ 926	\$ 925	\$ 942	\$ 942	\$ 941	\$ 939	\$ 938	\$ 938	\$ 937	\$ 936	\$ 11,217
66	Other	\$0.50	4% X Line 6	\$ 526	\$ 526	\$ 526	\$ 526	\$ 535	\$ 535	\$ 534	\$ 534	\$ 533	\$ 533	\$ 532	\$ 532	\$ 6,372
67	<b>Envelopes</b>															
68	Outer	\$0.02	Line 6	\$ 579	\$ 579	\$ 579	\$ 578	\$ 589	\$ 588	\$ 588	\$ 587	\$ 586	\$ 586	\$ 585	\$ 585	\$ 7,009
69	Return	\$0.04	Line 6 X Line 21	\$ 322	\$ 322	\$ 322	\$ 322	\$ 328	\$ 328	\$ 327	\$ 327	\$ 327	\$ 326	\$ 326	\$ 326	\$ 3,903
70	<b>Paper</b>															
71	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	\$ 820	\$ 820	\$ 820	\$ 820	\$ 835	\$ 834	\$ 833	\$ 832	\$ 831	\$ 831	\$ 830	\$ 830	\$ 9,936
72	Collection	\$0.02	Line 6 X Line 18	\$ 29	\$ 29	\$ 29	\$ 29	\$ 30	\$ 30	\$ 30	\$ 30	\$ 30	\$ 30	\$ 30	\$ 30	\$ 355
73	Long Distance Phone Charges	\$0.00	Line 30 X Line 22	\$ 691	\$ 690	\$ 688	\$ 687	\$ 699	\$ 698	\$ 697	\$ 696	\$ 694	\$ 693	\$ 691	\$ 691	\$ 8,315
74	Collection Agency Fees		Line 29 X Line 22	\$ 344	\$ 344	\$ 343	\$ 343	\$ 349	\$ 348	\$ 348	\$ 347	\$ 346	\$ 345	\$ 345	\$ 344	\$ 4,145
75	Total Pass Through Charges			\$ 16,338	\$ 16,337	\$ 16,331	\$ 16,321	\$ 16,618	\$ 16,605	\$ 16,588	\$ 16,564	\$ 16,546	\$ 16,534	\$ 16,512	\$ 16,506	\$ 197,799
76	<b>Total I-Tek Charges</b>															
				\$ 118,009	\$ 117,511											

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	11,831	11,822	11,829	11,776	11,776	11,776	11,776	11,551	11,541	11,487	11,487	11,822	11,894
2	Percentage of Customers to Service Accounts			101%	101%	101%	101%	101%	101%	101%	101%	101%	101%	101%	101%	101%
3	Number of Service Accounts		Line 1 X Line 2	11,905	11,896	11,903	11,867	11,849	11,849	11,623	11,613	11,558	11,558	11,896	11,968	11,968
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%
5	% of Consolidation in Rate Class			96.0%	96.0%	96.0%	96.0%	96.0%	96.0%	96.0%	96.0%	96.0%	96.0%	96.0%	96.0%	96.0%
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	474	474	474	474	473	472	468	463	463	460	474	477	477
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0	1.0
9	Average Number of Calls/Customer (Total)			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10
10	% of calls handled by IVR			0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08
11	Total Calls Handled by Agents		(Line 6 X Line 9) - Line 12	46	46	46	46	46	46	45	45	45	44	46	46	46
12	Total Calls Handled by IVR		Line 6 X Line 9 X Line 10	4	4	4	4	4	4	4	4	4	4	4	4	4
13	Excess Call Time for Agent Handled Calls			20	20	20	20	20	20	20	20	20	20	20	20	20
14	Length of IVR handled calls			60	60	60	60	60	60	60	60	60	60	60	60	60
15	Length of Average IVR for all calls			20	20	20	20	20	20	20	20	20	20	20	20	20
16	Number of Credit Calls/customer			0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06
17	Excess Call Time			97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88
18	% of SA requiring Credit Letters			7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%
19	Memo Statements (% of Total Calls)			2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%
20	New Customers			11	73	65	40	47	52	14	52	52	52	62	30	30
21	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%
22	Rate Class customers as a % of all customers			0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%
23	Inflation Factor			1.8%	1.8%	1.8%	1.8%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%
24	<b>Total Electric I-TEK Costs Shared Across All Rate Classes:</b>															
25	Billing - Payment Investigation/Set-up	\$		4,124.74	4,124.74	4,124.74	4,124.74	4,201.75	4,201.75	4,201.75	4,201.75	4,201.75	4,201.75	4,201.75	4,201.75	4,201.75
26	Walk in Centers	\$		30.53	30.53	30.53	30.53	31.10	-	-	-	-	-	-	-	153.23
27	Other Services - Price Schedule Changes	\$		3,053.10	-	-	1,526.55	-	-	3,110.10	-	-	1,555.05	-	-	9,244.80
28	Time and Materials	\$		9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	9,273.32	111,279.84
29	Collection Agency Fees	\$		2,120.21	2,120.21	2,120.21	2,120.21	2,159.79	2,159.79	2,159.79	2,159.79	2,159.79	2,159.79	2,159.79	2,159.79	25,759.17
30	Long Distance Charges	\$		4,253.50	4,253.50	4,253.50	4,253.50	4,332.91	4,332.91	4,332.91	4,332.91	4,332.91	4,332.91	4,332.91	4,332.91	51,677.29

Line No	Services	Unit Rate	Line Reference	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total
31	<b>Billing Charges:</b>															
32	Monthly Base Fee	\$2.20	Line 3	26,654	26,633	26,656	26,649	27,066	27,025	26,777	26,509	26,486	26,361	27,131	27,296	321,243
33	Cost of Each Rebill	\$1.00	Line 4 X Line 3	230	230	230	230	234	233	231	229	229	228	234	236	2,774
34	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	0	0	0	0	0	0	0	0	0	0	0	0	5
35	Incremental cost of two-page bill	\$0.05	Line 6	26	26	26	26	26	26	26	26	26	26	27	27	314
36	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	-	-	-	14	-	-	15	-	-	14	-	15	58
37	Payment Investigation/Set-Up	\$45.00	Line 25 X Line 22	12	12	12	12	12	12	12	12	12	12	12	12	147
38	Total Billing Charges			26,923	26,902	26,925	26,932	27,339	27,298	27,061	26,776	26,753	26,642	27,404	27,586	324,542
39	<b>Call Center:</b>															
40	IVR for all Calls	\$0.45	(Line 11 + Line 12) X Line 15	7	7	7	7	7	7	7	7	7	7	7	8	89
41	Agent Handled Inquiries	\$9.25	Line 11	431	431	431	431	438	437	433	429	426	426	439	441	5,193
42	Agent (Time & Materials)	\$40.00	Line 11 X Line 13	10	10	10	10	11	10	10	10	10	10	11	11	125
43	IVR Handled Calls	\$0.45	Line 12 X Line 14	2	2	2	2	2	2	2	2	2	2	2	2	21
44	Total Call Center Charges			450	450	450	450	457	457	452	448	447	445	458	461	5,428
45	<b>Walk In Services:</b>															
46	Walk-in Centers		Line 26 X Line 22	0	0	0	0	0	-	-	-	-	-	-	-	0
47	Total Walk-In Center Charges			0	0	0	0	0	-	-	-	-	-	-	-	0
48	<b>CREDIT MANAGEMENT SERVICES</b>															
49	Monthly Base Fee	\$0.10	Line 3	1,212	1,211	1,212	1,211	1,230	1,228	1,217	1,205	1,204	1,198	1,233	1,241	14,602
50	Credit Calls & Inquiries (Inbound & Outbound)	\$5.00	Line 6 X Line 16	156	156	156	156	159	157	155	156	155	155	159	160	1,885
51	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 18	174	174	174	174	177	177	175	173	173	172	177	178	2,098
52	Agent (Time & Materials)	\$40.00	Line 6 X Line 16 X Line 17	34	34	34	34	35	34	34	34	34	34	35	35	410
53	Total Credit Management Charges			1,576	1,575	1,576	1,576	1,600	1,598	1,583	1,567	1,566	1,559	1,604	1,614	18,995
54	<b>OTHER ADDITIONAL SERVICES</b>															
55	Price Schedule Value Changes	\$1,500.00	Line 27 X Line 22	9	-	-	5	-	-	9	-	-	4	-	-	27
56	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 19	1	1	1	1	1	1	1	1	1	1	1	1	16
57	Customer Set-up fee	\$2.50	Line 20	28	186	165	102	122	36	62	31	130	135	161	78	1,235
58	Total Additional Services Charges			38	187	167	108	123	38	73	32	131	141	162	79	1,278
59	<b>TIME AND MATERIAL RATES</b>															
60	Time and Materials		Line 28 X Line 22	28	28	28	28	28	28	28	28	28	28	28	28	332
61	Total Time and Materials Charges			28	28	28	28	28	28	28	28	28	28	28	28	332
62	<b>PASS THROUGH CHARGES</b>															
63	<b>Postage</b>															
64	Regular	\$0.46	Line 6	222	222	222	222	225	225	223	221	221	220	226	227	2,676
65	Collections	\$0.49	Line 6 X Line 18	17	17	17	17	17	17	17	17	17	17	17	17	205
66	Other	\$0.50	4% X Line 6	10	10	10	10	10	10	10	10	10	10	10	10	116
67	<b>Envelopes</b>															
68	Outer	\$0.02	Line 6	11	11	11	11	11	11	11	11	11	11	11	11	128
69	Return	\$0.04	Line 6 X Line 21	6	6	6	6	6	6	6	6	6	6	6	6	71
70	<b>Paper</b>															
71	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	15	15	15	15	15	15	15	15	15	15	15	15	181
72	Collection	\$0.02	Line 6 X Line 18	1	1	1	1	1	1	1	1	1	1	1	1	6
73	Long Distance Phone Charges	\$0.00	Line 30 X Line 22	13	13	13	13	13	13	13	13	12	12	13	13	152
74	Collection Agency Fees		Line 29 X Line 22	6	6	6	6	6	6	6	6	6	6	6	6	76
75	Total Pass Through Charges			300	299	300	300	304	304	301	298	298	296	305	307	3,611
76	<b>Total I-Tek Charges</b>			29,315	29,441	29,446	29,394	29,852	29,721	29,498	29,150	29,222	29,110	29,961	30,075	354,186
77	Customer Care - Billing Services		Line 38	26,923	26,902	26,925	26,932	27,339	27,298	27,061	26,776	26,753	26,642	27,404	27,586	324,542
78	Customer Care - Customer Assistance Services		Line 44	450	450	450	450	457	457	452	448	447	445	458	461	5,428
79	Customer Care - Walk-In Services		Line 47	0	0	0	0	0	-	-	-	-	-	-	0	
80	Customer Care - Credit Management		Line 53	1,576	1,575	1,576	1,576	1,600	1,598	1,583	1,567	1,566	1,559	1,604	1,614	18,995
81	Customer Care - Other Additional Services		Line 58	38	187	167	108	123	38	73	32	131	141	162	79	1,278
82	Customer Care - Time and Material Rates		Line 61	28	28	28	28	28	28	28	28	28	28	28	28	332
83	Customer Care - Pass Through Charges															

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	0	0	0	100	100	100	100	100	100	100	100	100	0
2	Percentage of Customers to Service Accounts			101%	101%	101%	101%	101%	101%	101%	101%	101%	101%	101%	101%	101%
3	Number of Service Accounts		Line 1 X Line 2	-	-	-	101	101	101	101	101	101	101	101	101	101
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%
5	% of Consolidation in Rate Class			1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	0	0	0	99	99	99	99	99	99	99	99	99	0
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0	1.0
9	Average Number of Calls/Customer (Total)			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10
10	% of calls handled by IVR			0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08
11	Total Calls Handled by Agents		(Line 6 X Line 9) - Line 12	0	0	0	10	10	10	10	10	10	10	10	10	0
12	Total Calls Handled by IVR		Line 6 X Line 9 X Line 10	0	0	0	1	1	1	1	1	1	1	1	1	0
13	Excess Call Time for Agent Handled Calls			20	20	20	20	20	20	20	20	20	20	20	20	20
14	Length of IVR handled calls			60	60	60	60	60	60	60	60	60	60	60	60	60
15	Length of Average IVR for all calls			20	20	20	20	20	20	20	20	20	20	20	20	20
16	Number of Credit Calls/customer			0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.06
17	Excess Call Time			97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88	97.88
18	% of SA requiring Credit Letters			7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%	7.2%
19	Memo Statements (% of Total Calls)			2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%
20	New Customers			0	0	0	0	0	0	0	0	0	0	0	0	0
21	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%
22	Rate Class customers as a % of all customers			0.0%	0.0%	0.0%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.0%
23	Inflation Factor			1.8%	1.8%	1.8%	1.8%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%
24	<b>Total Electric I-TEK Costs Shared Across All Rate Classes:</b>															
25	Billing - Payment Investigation/Set-up			\$ 4,124.74	\$ 4,124.74	\$ 4,124.74	\$ 4,124.74	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75	\$ 4,201.75
26	Walk in Centers			\$ 30.53	\$ 30.53	\$ 30.53	\$ 30.53	\$ 31.10	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 153.23
27	Other Services - Price Schedule Changes			\$ 3,053.10	\$ -	\$ -	\$ 1,526.55	\$ -	\$ -	\$ 3,110.10	\$ -	\$ -	\$ 1,555.05	\$ -	\$ -	\$ 9,244.80
28	Time and Materials			\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 9,273.32	\$ 111,279.84
29	Collection Agency Fees			\$ 2,120.21	\$ 2,120.21	\$ 2,120.21	\$ 2,120.21	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 2,159.79	\$ 25,759.17
30	Long Distance Chages			\$ 4,253.50	\$ 4,253.50	\$ 4,253.50	\$ 4,253.50	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 4,332.91	\$ 51,677.29

Line No	Services	Unit Rate	Line Reference	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total	
31	<b>Billing Charges:</b>																
32	Monthly Base Fee	\$2.20	Line 3	\$ -	\$ -	\$ -	226 \$	231 \$	231 \$	231 \$	231 \$	231 \$	231 \$	231 \$	\$ -	\$ -	1,611
33	Cost of Each Rebill	\$1.00	Line 4 X Line 3	\$ -	\$ -	\$ -	2 \$	2 \$	2 \$	2 \$	2 \$	2 \$	2 \$	2 \$	\$ -	\$ -	14
34	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	\$ -	\$ -	\$ -	0 \$	0 \$	0 \$	0 \$	0 \$	0 \$	0 \$	0 \$	\$ -	\$ -	1
35	Incremental cost of two-page bill	\$0.05	Line 6	\$ -	\$ -	\$ -	5 \$	6 \$	6 \$	6 \$	6 \$	6 \$	6 \$	6 \$	\$ -	\$ -	39
36	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	\$ -	\$ -	\$ -	3 \$	- \$	- \$	3 \$	- \$	- \$	3 \$	- \$	\$ -	\$ -	9
37	Payment Investigation/Set-Up	\$45.00	Line 25 X Line 22	\$ -	\$ -	\$ -	3 \$	3 \$	3 \$	3 \$	3 \$	3 \$	3 \$	3 \$	\$ -	\$ -	18
38	<b>Total Billing Charges</b>																
39				\$ -	\$ -	\$ -	240 \$	241 \$	241 \$	244 \$	241 \$	241 \$	244 \$	\$ -	\$ -	1,691	
40	<b>Call Center:</b>																
41	IVR for all Calls	\$0.45	(Line 11 + Line 12) X Line 15	\$ -	\$ -	\$ -	2 \$	2 \$	2 \$	2 \$	2 \$	2 \$	2 \$	\$ -	\$ -	\$ 11	
42	Agent Handled Inquiries	\$9.25	Line 11	\$ -	\$ -	\$ -	90 \$	92 \$	92 \$	92 \$	92 \$	92 \$	92 \$	\$ -	\$ -	\$ 640	
43	Agent (Time & Materials)	\$40.00	Line 11 X Line 13	\$ -	\$ -	\$ -	2 \$	2 \$	2 \$	2 \$	2 \$	2 \$	2 \$	\$ -	\$ -	\$ 15	
44	IVR Handled Calls	\$0.45	Line 12X Line 14	\$ -	\$ -	\$ -	0 \$	0 \$	0 \$	0 \$	0 \$	0 \$	0 \$	\$ -	\$ -	\$ 3	
45	<b>Total Call Center Charges</b>																
46				\$ -	\$ -	\$ -	94 \$	96 \$	96 \$	96 \$	96 \$	96 \$	96 \$	\$ -	\$ -	668	
47	<b>Walk In Services:</b>																
48	Walk-in Centers		Line 26 X Line 22	\$ -	\$ -	\$ -	0 \$	0 \$	- \$	- \$	- \$	- \$	- \$	\$ -	\$ -	0	
49	<b>Total Walk-In Center Charges</b>																
50				\$ -	\$ -	\$ -	0 \$	0 \$	- \$	- \$	- \$	- \$	- \$	\$ -	\$ -	0	
51	<b>CREDIT MANAGEMENT SERVICES</b>																
52	Monthly Base Fee	\$0.10	Line 3	\$ -	\$ -	\$ -	10 \$	10 \$	10 \$	10 \$	10 \$	10 \$	10 \$	\$ -	\$ -	\$ 73	
53	Credit Calls & Inquiries (Inbound& Outbound)	\$5.00	Line 6 X Line 16	\$ -	\$ -	\$ -	33 \$	33 \$	33 \$	33 \$	33 \$	33 \$	33 \$	\$ -	\$ -	\$ 232	
54	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 18	\$ -	\$ -	\$ -	1 \$	2 \$	2 \$	2 \$	2 \$	2 \$	2 \$	\$ -	\$ -	\$ 11	
55	Agent (Time & Materials)	\$40.00	Line 6 X Line 16 X Line 17	\$ -	\$ -	\$ -	7 \$	7 \$	7 \$	7 \$	7 \$	7 \$	7 \$	\$ -	\$ -	\$ 50	
56	<b>Total Credit Management Charges</b>																
57				\$ -	\$ -	\$ -	52 \$	52 \$	52 \$	52 \$	52 \$	52 \$	52 \$	\$ -	\$ -	366	
58	<b>OTHER ADDITIONAL SERVICES</b>																
59	Price Schedule Value Changes	\$1,500.00	Line 27 X Line 22	\$ -	\$ -	\$ -	1 \$	- \$	- \$	2 \$	- \$	- \$	1 \$	\$ -	\$ -	\$ 4	
60	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 19	\$ -	\$ -	\$ -	0 \$	0 \$	0 \$	0 \$	0 \$	0 \$	0 \$	\$ -	\$ -	\$ 2	
61	Customer Set-up fee	\$2.50	Line 20	\$ -	\$ -	\$ -	- \$	- \$	- \$	- \$	- \$	- \$	- \$	\$ -	\$ -	\$ -	
62	<b>Total Additional Services Charges</b>																
63				\$ -	\$ -	\$ -	1 \$	0 \$	0 \$	2 \$	0 \$	0 \$	1 \$	\$ -	\$ -	6	
64	<b>TIME AND MATERIAL RATES</b>																
65	Time and Materials		Line 28 X Line 22	\$ -	\$ -	\$ -	- \$	- \$	- \$	- \$	- \$	- \$	- \$	\$ -	\$ -	\$ -	
66	<b>Total Time and Materials Charges</b>																
67				\$ -	\$ -	\$ -	- \$	- \$	- \$	- \$	- \$	- \$	- \$	\$ -	\$ -	-	
68	<b>PASS THROUGH CHARGES</b>																
69	<b>Postage</b>																
70	Regular	\$0.46	Line 6	\$ -	\$ -	\$ -	46 \$	47 \$	47 \$	47 \$	47 \$	47 \$	47 \$	\$ -	\$ -	\$ 330	
71	Collectons	\$0.49	Line 6 X Line 18	\$ -	\$ -	\$ -	4 \$	4 \$	4 \$	4 \$	4 \$	4 \$	4 \$	\$ -	\$ -	\$ 25	
72	Other	\$0.50	4% X Line 6	\$ -	\$ -	\$ -	2 \$	2 \$	2 \$	2 \$	2 \$	2 \$	2 \$	\$ -	\$ -	\$ 14	
73	<b>Envelopes</b>																
74	Outer	\$0.02	Line 6	\$ -	\$ -	\$ -	2 \$	2 \$	2 \$	2 \$	2 \$	2 \$	2 \$	\$ -	\$ -	\$ 16	
75	Return	\$0.04	Line 6 X Line 21	\$ -	\$ -	\$ -	1 \$	1 \$	1 \$	1 \$	1 \$	1 \$	1 \$	\$ -	\$ -	\$ 9	
76	<b>Paper</b>																
77	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	\$ -	\$ -	\$ -	3 \$	3 \$	3 \$	3 \$	3 \$	3 \$	3 \$	\$ -	\$ -	\$ 22	
78	Collection	\$0.02	Line 6 X Line 18	\$ -	\$ -	\$ -	0 \$	0 \$	0 \$	0 \$	0 \$	0 \$	0 \$	\$ -	\$ -	\$ 1	
79	Long Distance Phone Charges	\$0.00	Line 30 X Line 22	\$ -	\$ -	\$ -	3 \$	3 \$	3 \$	3 \$	3 \$	3 \$	3 \$	\$ -	\$ -	\$ 19	
80	Collection Agency Fees		Line 29 X Line 22	\$ -	\$ -	\$ -	1 \$	1 \$	1 \$	1 \$	1 \$	1 \$	1 \$	\$ -	\$ -	\$ 9	
81	<b>Total Pass Through Charges</b>																
82				\$ -	\$ -	\$ -	63 \$	64 \$	64 \$	64 \$	64 \$	64 \$	64 \$	\$ -	\$ -	445	
83	<b>Total I-Tek Charges</b>																
84				\$ -	\$ -	\$ -	449 \$	453 \$	453 \$	458 \$	453 \$	453 \$	457 \$	\$ -	\$ -	3,177	
85	<b>Customer Care - Billing Services</b>																
86	Customer Care - Billing Services		Line 38	\$ -	\$ -	\$ -	240 \$	241 \$	241 \$	244 \$	241 \$	241 \$	244 \$	\$ -	\$ -	\$ 1,691	
87	<b>Customer Care - Customer Assistance Services</b>																
88	Customer Care - Customer Assistance Services		Line 44	\$ -	\$ -	\$ -	94 \$	96 \$	96 \$	96 \$	96 \$	96 \$	96 \$	\$ -	\$ -	\$ 668	
89	<b>Customer Care - Walk-In Services</b>																
90	Customer Care - Walk-In Services		Line 47	\$ -	\$ -	\$ -	0 \$	0 \$	- \$	- \$	- \$	- \$	- \$	\$ -	\$ -	0	
91	<b>Customer Care - Credit Management</b>																
92	Customer Care - Credit Management		Line 53	\$ -	\$ -	\$ -	52 \$	52 \$	52 \$	52 \$	52 \$	52 \$	52 \$	\$ -	\$ -	\$ 366	
93	<b>Customer Care - Other Additional Services</b>																
94	Customer Care - Other Additional Services		Line 58	\$ -	\$ -	\$ -	1 \$	0 \$	0 \$	0 \$	0 \$	0 \$	1 \$	\$ -	\$ -	\$ 6	
95	<b>Customer Care - Time and Material Rates</b>																
96	Customer Care - Time and Material Rates		Line 61	\$ -	\$ -	\$ -	- \$	- \$	- \$	- \$	- \$	- \$	- \$	\$ -	\$ -	\$ -	
97	<b>Customer Care - Pass Through Charges</b>																
98	Customer Care - Pass Through																

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	871,101	871,737	872,374	872,475	872,511	872,974	873,116	873,499	874,924	876,874	878,393	879,498	
2	Percentage of Customers to Service Accounts			103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	103%	
3	Number of Service Accounts		Line 1 X Line 2	897,591	898,246	898,903	899,007	899,044	899,521	899,521	899,666	901,530	903,539	905,104	906,243	
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	
5	% of Consolidation in Rate Class			1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%	
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	855,709	856,333	856,960	857,059	857,094	857,549	857,549	857,688	859,464	861,380	862,872	863,958	
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0	
9	Average Number of Calls/Customer (Total)			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	
10	% of calls handled by IVR			0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	
11	Total Calls Handled by Agents		(Line 6 X Line 9) - Line 12	78,048	78,105	78,162	78,171	78,175	78,216	78,229	78,255	78,391	78,566	78,702	78,801	
12	Total Calls Handled by IVR		Line 6 X Line 9 X Line 10	6,787	6,792	6,797	6,798	6,798	6,801	6,803	6,805	6,817	6,832	6,844	6,852	
13	Excess Call Time for Agent Handled Calls			34	34	34	34	34	34	34	34	34	34	34	34	
14	Length of IVR handled calls			60	60	60	60	60	60	60	60	60	60	60	60	
15	Length of Average IVR for all calls			20	20	20	20	20	20	20	20	20	20	20	20	
16	Number of Credit Calls/customer			0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	
17	Excess Call Time			92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	
18	% of SA requiring Credit Letters			3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	
19	Memo Statements (% of Total Calls)			0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	
20	New Customers			2,904	2,906	2,908	2,908	2,910	2,910	2,911	2,911	2,912	2,923	2,928	2,932	
21	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	
22	Rate Class customers as a % of all customers			99.9%	99.9%	99.9%	99.7%	99.7%	99.7%	99.7%	99.7%	99.7%	99.9%	99.9%	99.9%	
23	Inflation Factor			1.8%	1.8%	1.8%	1.8%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	
24	<b>Total Gas I-TEK Costs Shared Across All Rate Classes</b>															
25	Billing - Payment Investigation/Set-up	\$		20,026	20,026	20,026	20,026	20,400	20,400	20,400	20,400	20,400	20,400	20,400	20,400	243,303.57
26	Walk in Centers	\$		2,119	2,119	2,119	2,119	-	-	-	-	-	-	-	-	10,634.73
27	Other Services - Price Schedule Changes	\$		3,053	1,527	1,527	1,527	1,555	1,555	3,110	1,555	1,555	1,555	1,555	1,555	21,628.20
28	Time and Materials	\$		46,327	46,327	46,327	46,327	46,327	46,327	46,327	46,327	46,327	46,327	46,327	46,327	555,920.16
29	Collection Agency Fees	\$		7,124	7,124	7,124	7,124	7,257	7,257	7,257	7,257	7,257	7,257	7,257	7,257	86,550.80
30	Long Distance Charges	\$		21,194	21,194	21,194	21,194	21,590	21,590	21,590	21,590	21,590	21,590	21,590	21,590	257,498.51
31	<b>Billing Charges:</b>															
32	Monthly Base Fee	\$2.20	Line 3	2,009,652	2,011,119	2,012,589	2,012,822	2,050,485	2,051,573	2,051,905	2,052,596	2,056,156	2,060,738	2,064,307	2,066,905	24,500,846
33	Cost of Each Rebill	\$1.00	Line 4 X Line 3	17,630	17,643	17,656	17,658	17,968	17,998	18,001	18,007	18,038	18,078	18,078	18,132	214,939
34	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	784	784	785	785	800	800	801	802	804	805	805	806	9,555
35	Incremental cost of two-page bill	\$0.05	Line 6	47,026	47,060	47,095	47,100	47,962	48,007	48,015	48,031	48,114	48,222	48,305	48,366	573,324
36	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	-	-	-	-	26,167	-	-	-	26,675	-	26,790	-	106,502
37	Payment Investigation/Set-Up	\$45.00	Line 25 X Line 22	20,003	20,003	20,003	20,342	20,342	20,343	20,343	20,343	20,344	20,344	20,379	20,380	242,795
38	<b>Total Billing Charges</b>			<b>2,095,094</b>	<b>2,096,609</b>	<b>2,098,128</b>	<b>2,124,501</b>	<b>2,137,597</b>	<b>2,138,720</b>	<b>2,165,739</b>	<b>2,139,777</b>	<b>2,143,453</b>	<b>2,174,976</b>	<b>2,151,906</b>	<b>2,181,459</b>	<b>25,647,961</b>
39	<b>Call Center:</b>															
40	IVR for all Calls	\$0.45	(Line 11 + Line 12) X Line 15	12,725	12,735	12,744	12,745	12,746	12,753	12,755	12,759	12,781	12,810	12,832	12,848	153,232
41	Agent Handled Inquiries	\$9.25	Line 11	734,726	735,262	735,800	735,885	749,655	750,052	750,174	751,728	753,403	754,708	755,658	755,477	8,957,477
42	Agent (Time & Materials)	\$40.00	Line 11 X Line 13	30,230	30,252	30,275	30,278	30,845	30,861	30,866	30,876	30,930	30,999	31,053	31,092	368,557
43	IVR Handled Calls	\$0.45	Line 12 X Line 14	3,054	3,059	3,059	3,059	3,061	3,061	3,062	3,074	3,080	3,084	3,084	3,084	36,776
44	<b>Total Call Center Charges</b>			<b>780,736</b>	<b>781,306</b>	<b>781,877</b>	<b>781,967</b>	<b>796,304</b>	<b>796,727</b>	<b>796,856</b>	<b>797,124</b>	<b>798,506</b>	<b>800,286</b>	<b>801,672</b>	<b>802,681</b>	<b>9,516,041</b>
45	<b>Walk In Services:</b>															
46	Walk-in Centers	\$	Line 26 X Line 22	2,117	2,117	2,117	2,113	2,152	-	-	-	-	-	-	-	10,615
47	<b>Total Walk-In Center Charges</b>			<b>2,117</b>	<b>2,117</b>	<b>2,117</b>	<b>2,113</b>	<b>2,152</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>10,615</b>
48	<b>CREDIT MANAGEMENT SERVICES</b>															
49	Monthly Base Fee	\$0.10	Line 3	91,348	91,414	91,481	91,492	93,204	93,253	93,268	93,300	93,462	93,670	93,832	93,950	1,113,675
50	Credit Calls & Inquiries (Inbound & Outbound)	\$5.00	Line 6 X Line 16	198,119	198,264	198,409	198,432	202,145	202,285	202,353	202,704	203,156	203,156	203,508	203,764	2,415,391
51	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 18	5,825	5,829	5,833	5,834	5,943	5,946	5,947	5,949	5,969	5,973	5,983	5,991	71,012
52	Agent (Time & Materials)	\$40.00	Line 6 X Line 16 X Line 17	40,755	40,784	40,814	40,819	41,583	41,605	41,612	41,626	41,791	41,863	41,916	41,963	496,864
53	<b>Total Credit Management Charges</b>			<b>336,047</b>	<b>336,292</b>	<b>336,538</b>	<b>336,577</b>	<b>342,875</b>	<b>343,056</b>	<b>343,112</b>	<b>343,228</b>	<b>343,823</b>	<b>344,589</b>	<b>345,186</b>	<b>345,620</b>	<b>4,096,942</b>
54	<b>OTHER ADDITIONAL SERVICES</b>															
55	Price Schedule Value Changes	\$1,500.00	Line 27 X Line 22	3,050	1,525	1,525	1,522	1,551	1,551	3,101	1,551	1,551	1,551	1,553	1,554	21,583
56	Memo Statements/Additional Copies	\$1.25	Line 6 X Line 9 X Line 19	865	865	866	866	882	883	883	885	887	888	888	889	10,540
57	Customer Set-up fee	\$2.50	Line 20	7,388	7,393	7,398	7,399	7,538	7,542	7,543	7,546	7,559	7,575	7,589	7,598	90,067
58	<b>Total Additional Services Charges</b>			<b>11,302</b>	<b>9,783</b>	<b>9,789</b>	<b>9,787</b>	<b>9,971</b>	<b>9,971</b>	<b>11,527</b>	<b>9,971</b>	<b>10,013</b>	<b>10,030</b>	<b>10,041</b>	<b>122,191</b>	
59	<b>TIME AND MATERIAL RATES</b>															
60	Time and Materials	\$	Line 28 X Line 22	46,273	46,273	46,273	46,273	46,273	46,273	46,273	46,273	46,273	46,273	46,273	46,273	555,274
61	<b>Total Time and Materials Charges</b>			<b>46,273</b>	<b>46,273</b>	<b>46,273</b>	<b>46,273</b>	<b>46,273</b>	<b>46,273</b>	<b>46,273</b>	<b>46,273</b>	<b>46,273</b>	<b>46,273</b>	<b>46,273</b>	<b>46,273</b>	<b>555,274</b>
62	<b>PASS THROUGH CHARGES</b>															
63	<b>Postage</b>															
64	Regular	\$0.46	Line 6	400,593	400,886	401,179	401,225	408,733	408,950	409,016	409,153	409,863	410,777	411,488	412,006	4,883,868
65	Collections	\$0.49	Line 6 X Line 18	13,605	13,614	13,624	13,626	13,881	13,888	13,891	13,895	13,919	13,950	13,975	13,992	165,861
66	Other	\$0.50	4% X Line 6	17,417	17,430	17,443	17,445	17,741	17,750	17,753	17,789	17,820	17,860	17,891	17,913	212,342
67	<b>Envelopes</b>															
68	Outer	\$0.02	Line 6	19,159	19,173	19,187	19,189	19,548	19,558	19,562	19,568	19,602	19,646	19,680	19,705	233,576
69	Return	\$0.04	Line 6 X Line 21</													

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total
1	Monthly Number of Customers (flowing sites)	1,254	Schedule 3.2.1	1,254	1,227	1,225	1,225	1,224	1,214	1,211	1,205	1,173	1,131	1,099	1,075	1,099
2	Percentage of Customers to Service Accounts	100%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
3	Number of Service Accounts	1,260	Line 1 X Line 2	1,260	1,246	1,233	1,230	1,230	1,220	1,217	1,210	1,178	1,136	1,104	1,080	1,080
4	% of Rebills	1.9%		1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%
5	% of Consolidation in Rate Class	20.5%		20.5%	20.5%	20.5%	20.5%	20.5%	20.5%	20.5%	20.5%	20.5%	20.5%	20.5%	20.5%	20.5%
6	Number of Consolidated Accounts (Statement Accounts)	996	Line 1 X (1- Line 5)	996	985	975	973	972	965	962	957	932	899	873	854	854
7	Number of Bills requiring additional page (1% of All Bills)	1.00%		1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
8	Number of Inserts	0.0		0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0	1.0
9	Average Number of Calls/Customer (Total)	0.10		0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10
10	% of calls handled by IVR	0.08		0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08
11	Total Calls Handled by Agents	91	(Line 6 X Line 9) - Line 12	91	90	89	89	89	88	88	87	85	82	80	78	78
12	Total Calls Handled by IVR	8	Line 6 X Line 9 X Line 10	8	8	8	8	8	8	8	8	7	7	7	7	7
13	Excess Call Time for Agent Handled Calls	34		34	34	34	34	34	34	34	34	34	34	34	34	34
14	Length of IVR handled calls	60		60	60	60	60	60	60	60	60	60	60	60	60	60
15	Length of Average IVR for all calls	20		20	20	20	20	20	20	20	20	20	20	20	20	20
16	Number of Credit Calls/customer	0.05		0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05
17	Excess Call Time	92.57		92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57
18	% of SA requiring Credit Letters	3.2%		3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%
19	Memo Statements (% of Total Calls)	0.8%		0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%
20	New Customers	2		2	2	2	2	2	2	2	2	1	1	1	1	1
21	% of Bills Requiring return Envelopes	35.0%		35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%
22	Rate Class customers as a % of all customers	0.1%		0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%
23	Inflation Factor	1.8%		1.8%	1.8%	1.8%	1.8%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%
24	<b>Total Gas I-TEK Costs Shared Across All Rate Classes</b>															
25	Billing - Payment Investigation/Set-up			\$ 20,026	\$ 20,026	\$ 20,026	\$ 20,026	\$ 20,400	\$ 20,400	\$ 20,400	\$ 20,400	\$ 20,400	\$ 20,400	\$ 20,400	\$ 20,400	\$ 243,303.57
26	Walk in Centers			\$ 2,119	\$ 2,119	\$ 2,119	\$ 2,119	\$ 2,159	\$ 2,159	\$ 2,159	\$ 2,159	\$ 2,159	\$ 2,159	\$ 2,159	\$ 2,159	\$ 10,634.73
27	Other Services - Price Schedule Changes			\$ 3,053	\$ 1,527	\$ 1,527	\$ 1,527	\$ 1,555	\$ 1,555	\$ 3,110	\$ 1,555	\$ 1,555	\$ 1,555	\$ 1,555	\$ 1,555	\$ 21,628.20
28	Time and Materials			\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 46,327	\$ 555,920.16
29	Collection Agency Fees			\$ 7,124	\$ 7,124	\$ 7,124	\$ 7,124	\$ 7,257	\$ 7,257	\$ 7,257	\$ 7,257	\$ 7,257	\$ 7,257	\$ 7,257	\$ 7,257	\$ 86,550.80
30	Long Distance Charges			\$ 21,194	\$ 21,194	\$ 21,194	\$ 21,194	\$ 21,590	\$ 21,590	\$ 21,590	\$ 21,590	\$ 21,590	\$ 21,590	\$ 21,590	\$ 21,590	\$ 257,498.51
31	<b>Billing Charges:</b>															
32	Monthly Base Fee	\$2.20	Line 3	\$ 2,821	\$ 2,790	\$ 2,760	\$ 2,755	\$ 2,805	\$ 2,782	\$ 2,775	\$ 2,761	\$ 2,687	\$ 2,592	\$ 2,518	\$ 2,464	\$ 32,509
33	Cost of Each Rebill	\$1.00	Line 4 X Line 3	\$ 25	\$ 24	\$ 24	\$ 24	\$ 25	\$ 24	\$ 24	\$ 24	\$ 24	\$ 23	\$ 22	\$ 22	\$ 285
34	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 11
35	Incremental cost of two-page bill	\$0.05	Line 6	\$ 55	\$ 54	\$ 54	\$ 53	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 50	\$ 49	\$ 48	\$ 631
36	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	\$ -	\$ -	\$ -	\$ 30	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 28	\$ -	\$ 27	\$ 114
37	Payment Investigation/Set-Up	\$45.00	Line 25 X Line 22	\$ 23	\$ 23	\$ 23	\$ 23	\$ 23	\$ 23	\$ 23	\$ 23	\$ 22	\$ 21	\$ 21	\$ 20	\$ 267
38	<b>Total Billing Charges</b>			\$ 2,924	\$ 2,893	\$ 2,861	\$ 2,886	\$ 2,908	\$ 2,884	\$ 2,907	\$ 2,862	\$ 2,786	\$ 2,715	\$ 2,610	\$ 2,581	\$ 33,817
39	<b>Call Center:</b>															
40	IVR for all Calls	\$0.45	(Line 11 + Line 12) X Line 15	\$ 15	\$ 15	\$ 14	\$ 14	\$ 14	\$ 14	\$ 14	\$ 14	\$ 14	\$ 13	\$ 13	\$ 13	\$ 169
41	Agent Handled Inquiries	\$9.25	Line 11	\$ 855	\$ 846	\$ 837	\$ 835	\$ 850	\$ 844	\$ 837	\$ 815	\$ 786	\$ 764	\$ 747	\$ 747	\$ 9,858
42	Agent (Time & Materials)	\$40.00	Line 11 X Line 13	\$ 35	\$ 35	\$ 34	\$ 34	\$ 35	\$ 35	\$ 35	\$ 34	\$ 34	\$ 32	\$ 31	\$ 31	\$ 406
43	IVR Handled Calls	\$0.45	Line 12X Line 14	\$ 4	\$ 4	\$ 3	\$ 3	\$ 3	\$ 3	\$ 3	\$ 3	\$ 3	\$ 3	\$ 3	\$ 3	\$ 40
44	<b>Total Call Center Charges</b>			\$ 909	\$ 899	\$ 889	\$ 888	\$ 903	\$ 896	\$ 894	\$ 889	\$ 866	\$ 835	\$ 811	\$ 794	\$ 10,473
45	<b>Walk In Services:</b>															
46	Walk-in Centers		Line 26 X Line 22	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 12
47	<b>Total Walk-In Center Charges</b>			\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 12
48	<b>CREDIT MANAGEMENT SERVICES</b>															
49	Monthly Base Fee	\$0.10	Line 3	\$ 128	\$ 127	\$ 125	\$ 125	\$ 127	\$ 126	\$ 126	\$ 125	\$ 122	\$ 118	\$ 114	\$ 112	\$ 1,478
50	Credit Calls & Inquiries (Inbound & Outbound)	\$5.00	Line 6 X Line 16	\$ 231	\$ 228	\$ 226	\$ 225	\$ 229	\$ 227	\$ 226	\$ 226	\$ 220	\$ 212	\$ 206	\$ 201	\$ 2,658
51	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 18	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 7	\$ 94
52	Agent (Time & Materials)	\$40.00	Line 6 X Line 16 X Line 17	\$ 47	\$ 47	\$ 46	\$ 46	\$ 47	\$ 47	\$ 47	\$ 46	\$ 45	\$ 44	\$ 42	\$ 41	\$ 547
53	<b>Total Credit Management Charges</b>			\$ 414	\$ 410	\$ 406	\$ 405	\$ 412	\$ 409	\$ 408	\$ 406	\$ 395	\$ 381	\$ 370	\$ 362	\$ 4,777
54	<b>OTHER ADDITIONAL SERVICES</b>															
55	Price Schedule Value Changes	\$1,500.00	Line 27 X Line 22	\$ 4	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ 3	\$ 2	\$ 2	\$ 2	\$ 2	\$ 2	\$ 24
56	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 19	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 1	\$ 12
57	Customer Set-up fee	\$2.50	Line 20	\$ 4	\$ 4	\$ 4	\$ 4	\$ 4	\$ 4	\$ 4	\$ 4	\$ 4	\$ 4	\$ 4	\$ 3	\$ 46
58	<b>Total Additional Services Charges</b>			\$ 9	\$ 7	\$ 7	\$ 7	\$ 7	\$ 7	\$ 8	\$ 7	\$ 6	\$ 6	\$ 6	\$ 6	\$ 81
59	<b>TIME AND MATERIAL RATES</b>															
60	Time and Materials		Line 28 X Line 22	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 646
61	<b>Total Time and Materials Charges</b>			\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 54	\$ 646
62	<b>PASS THROUGH CHARGES</b>															
63	<b>Postage</b>															
64	Regular	\$0.46	Line 6	\$ 466	\$ 461	\$ 456	\$ 455	\$ 464	\$ 460	\$ 459	\$ 456	\$ 444	\$ 429	\$ 416	\$ 407	\$ 5,375
65	Collectors	\$0.49	Line 6 X Line 18	\$ 16	\$ 16	\$ 15	\$ 15	\$ 16	\$ 16	\$ 16	\$ 16	\$ 15	\$ 15	\$ 14	\$ 14	\$ 183
66	Other	\$0.50	4% X Line 6	\$ 20	\$ 20	\$ 20	\$ 20	\$ 20	\$ 20	\$ 20	\$ 20	\$ 19	\$ 19	\$ 18	\$ 18	\$ 234
67	<b>Envelopes</b>															
68	Outer	\$0.02	Line 6	\$ 22	\$ 22	\$ 22	\$ 22	\$ 22	\$ 22	\$ 22	\$ 22	\$ 21	\$ 20	\$ 20	\$ 19	\$ 257
69	Return	\$0.04	Line 6 X Line 21	\$ 12	\$ 12	\$ 12	\$ 12	\$ 12	\$ 12	\$ 12	\$ 12	\$ 12	\$ 11	\$ 11	\$ 11	\$ 143
70	<b>Paper</b>															
71	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	\$ 32	\$ 31	\$ 31	\$ 31	\$ 31	\$ 31	\$ 31	\$ 31	\$ 30	\$ 29	\$ 28	\$ 28	\$ 364
72	Collection	\$0.02	Line 6 X Line 18	\$ 1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6
73	Long Distance Phone Charges	\$0.00	Line 30 X Line 22	\$ 25	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 24	\$ 23	\$ 22	\$ 22	\$ 21	\$ 283
74	Collection Agency Fees		Line 29 X Line 22	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 8	\$ 7	\$ 7	\$ 95
75	<b>Total Pass Through Charges</b>			\$ 602	\$ 596	\$ 589	\$ 588	\$ 599	\$ 594	\$ 592	\$ 589	\$ 574	\$ 553	\$ 537	\$ 526	\$ 6,939
76	<b>Total I-Tek Charges</b>			\$ 4,915	\$ 4,861	\$ 4,808	\$ 4,829	\$ 4,885	\$ 4,844	\$ 4,863	\$ 4,807	\$ 4,680	\$ 4,544	\$ 4,389	\$ 4,323	\$ 56,747

Line No	Volume Drivers	Unit Rate	Line Reference	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total	
1	Monthly Number of Customers (flowing sites)		Schedule 3.2.1	0	0	0	1,580	1,580	1,561	1,561	1,561	1,561	1,561	0	0	1,561	
2	Percentage of Customers to Service Accounts			100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
3	Number of Service Accounts		Line 1 X Line 2	-	-	-	1,582	1,582	1,563	1,563	1,563	1,563	1,563	0	0	1,563	
4	% of Rebills			1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	1.9%	
5	% of Consolidation in Rate Class			6.9%	6.9%	6.9%	6.9%	6.9%	6.9%	6.9%	6.9%	6.9%	6.9%	6.9%	6.9%	6.9%	
6	Number of Consolidated Accounts (Statement Accounts)		Line 1 X (1- Line 5)	0	0	0	1,472	1,472	1,454	1,454	1,454	1,454	1,454	0	0	1,454	
7	Number of Bills requiring additional page (1% of All Bills)			1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	
8	Number of Inserts			0.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	0.0	1.0	0.0	1.0	1.0	
9	Average Number of Calls/Customer (Total)			0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	0.10	
10	% of calls handled by IVR			0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.08	
11	Total Calls Handled by Agents		(Line 6 X Line 9) - Line 12	0	0	0	134	134	133	133	133	133	133	0	0	133	
12	Total Calls Handled by IVR		Line 6 X Line 9 X Line 10	0	0	0	12	12	12	12	12	12	12	0	0	12	
13	Excess Call Time for Agent Handled Calls			34	34	34	34	34	34	34	34	34	34	34	34	34	
14	Length of IVR handled calls			60	60	60	60	60	60	60	60	60	60	60	60	60	
15	Length of Average IVR for all calls			20	20	20	20	20	20	20	20	20	20	20	20	20	
16	Number of Credit Calls/customer			0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	
17	Excess Call Time			92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	92.57	
18	% of SA requiring Credit Letters			3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	3.2%	
19	Memo Statements (% of Total Calls)			0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	0.8%	
20	New Customers			0	0	0	0	0	0	0	0	0	0	0	0	0	
21	% of Bills Requiring return Envelopes			35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	35.0%	
22	Rate Class customers as a % of all customers			0.0%	0.0%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.0%	0.0%	0.0%	
23	Inflation Factor			1.8%	1.8%	1.8%	1.8%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	3.7%	
24	<b>Total Gas I-TEK Costs Shared Across All Rate Classes</b>																
25	Billing - Payment Investigation/Set-up	\$		20,026	20,026	20,026	20,026	20,400	20,400	20,400	20,400	20,400	20,400	20,400	20,400	20,400	243,303.57
26	Walk in Centers	\$		2,119	2,119	2,119	2,119	2,159	-	-	-	-	-	-	-	10,634.73	
27	Other Services - Price Schedule Changes	\$		3,053	1,527	1,527	1,527	1,555	1,555	3,110	1,555	1,555	1,555	1,555	1,555	21,628.20	
28	Time and Materials	\$		46,327	46,327	46,327	46,327	46,327	46,327	46,327	46,327	46,327	46,327	46,327	46,327	555,920.16	
29	Collection Agency Fees	\$		7,124	7,124	7,124	7,124	7,257	7,257	7,257	7,257	7,257	7,257	7,257	7,257	86,550.80	
30	Long Distance Charges	\$		21,194	21,194	21,194	21,194	21,590	21,590	21,590	21,590	21,590	21,590	21,590	21,590	257,498.51	

Line No	Services	Unit Rate	Line Reference	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	2006 Total
31	<b>Billing Charges:</b>															
32	Monthly Base Fee	\$2.20	Line 3	-	-	-	3,542	3,608	3,565	3,565	3,565	3,565	3,565	-	-	24,976
33	Cost of Each Rebill	\$1.00	Line 4 X Line 3	-	-	-	31	32	31	31	31	31	31	-	-	219
34	Cost of Each Additional Single-Sided Page	\$0.09	Line 6 X Line 7	-	-	-	1	1	1	1	1	1	1	-	-	10
35	Incremental cost of two-page bill	\$0.05	Line 6	-	-	-	81	82	81	81	81	81	81	-	-	570
36	Cost for Each Additional Insert	\$0.03	Line 6 X Line 8	-	-	-	45	-	-	45	-	-	45	-	-	135
37	Payment Investigation/Set-up	\$45.00	Line 25 X Line 22	-	-	-	34	35	34	34	34	34	34	-	-	241
38	<b>Total Billing Charges</b>						<b>3,735</b>	<b>3,759</b>	<b>3,713</b>	<b>3,759</b>	<b>3,713</b>	<b>3,713</b>	<b>3,759</b>			<b>26,151</b>
39	<b>Call Center:</b>															
40	IVR for all Calls	\$0.45	(Line 11 + Line 12) X Line 15	-	-	-	22	22	22	22	22	22	22	-	-	152
41	Agent Handled Inquiries	\$9.25	Line 11	-	-	-	1,263	1,287	1,272	1,272	1,272	1,272	1,272	-	-	8,908
42	Agent (Time & Materials)	\$40.00	Line 11 X Line 13	-	-	-	52	53	52	52	52	52	52	-	-	367
43	IVR Handled Calls	\$0.45	Line 12X Line 14	-	-	-	5	5	5	5	5	5	5	-	-	36
44	<b>Total Call Center Charges</b>						<b>1,343</b>	<b>1,367</b>	<b>1,351</b>	<b>1,351</b>	<b>1,351</b>	<b>1,351</b>	<b>1,351</b>			<b>9,463</b>
45	<b>Walk In Services:</b>															
46	Walk-in Centers		Line 26 X Line 22	-	-	-	4	4	-	-	-	-	-	-	-	7
47	<b>Total Walk-In Center Charges</b>						<b>4</b>	<b>4</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>			<b>7</b>
48	<b>CREDIT MANAGEMENT SERVICES</b>															
49	Monthly Base Fee	\$0.10	Line 3	-	-	-	161	164	162	162	162	162	162	-	-	1,135
50	Credit Calls & Inquiries (Inbound & Outbound)	\$5.00	Line 6 X Line 16	-	-	-	341	347	343	343	343	343	343	-	-	2,402
51	Letter Printing - Collection Letters	\$0.20	Line 3 X Line 18	-	-	-	10	10	10	10	10	10	10	-	-	72
52	Agent (Time & Materials)	\$40.00	Line 6 X Line 16 X Line 17	-	-	-	70	71	71	71	71	71	71	-	-	484
53	<b>Total Credit Management Charges</b>						<b>582</b>	<b>593</b>	<b>586</b>	<b>586</b>	<b>586</b>	<b>586</b>	<b>586</b>			<b>4,104</b>
54	<b>OTHER ADDITIONAL SERVICES</b>															
55	Price Schedule Value Changes	\$1,500.00	Line 27 X Line 22	-	-	-	3	3	3	5	3	3	3	-	-	21
56	Memo Statements/ Additional Copies	\$1.25	Line 6 X Line 9 X Line 19	-	-	-	1	2	1	1	1	1	1	-	-	10
57	Customer Set-up fee	\$2.50	Line 20	-	-	-	-	-	-	-	-	-	-	-	-	-
58	<b>Total Additional Services Charges</b>						<b>4</b>	<b>4</b>	<b>4</b>	<b>7</b>	<b>4</b>	<b>4</b>	<b>4</b>			<b>32</b>
59	<b>TIME AND MATERIAL RATES</b>															
60	Time and Materials		Line 28 X Line 22	-	-	-	-	-	-	-	-	-	-	-	-	-
61	<b>Total Time and Materials Charges</b>						<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>			<b>-</b>
62	<b>PASS THROUGH CHARGES</b>															
63	<b>Postage</b>															
64	Regular	\$0.46	Line 6	-	-	-	689	702	693	693	693	693	693	-	-	4,857
65	Collections	\$0.49	Line 6 X Line 18	-	-	-	23	24	24	24	24	24	24	-	-	165
66	Other	\$0.50	4% X Line 6	-	-	-	30	31	30	30	30	30	30	-	-	211
67	<b>Envelopes</b>															
68	Outer	\$0.02	Line 6	-	-	-	33	34	33	33	33	33	33	-	-	232
69	Return	\$0.04	Line 6 X Line 21	-	-	-	18	19	18	18	18	18	18	-	-	129
70	<b>Paper</b>															
71	Regular	\$0.02	Line 6 X 2 + (re-bills and memo)	-	-	-	47	48	47	47	47	47	47	-	-	329
72	Collection	\$0.02	Line 6 X Line 18	-	-	-	1	1	1	1	1	1	1	-	-	5
73	Long Distance Phone Charges	\$0.00	Line 30 X Line 22	-	-	-	36	37	36	36	36	36	36	-	-	255
74	Collection Agency Fees		Line 29 X Line 22	-	-	-	12	12	12	12	12	12	12	-	-	86
75	<b>Total Pass Through Charges</b>						<b>889</b>	<b>906</b>	<b>895</b>	<b>895</b>	<b>895</b>	<b>895</b>	<b>895</b>			<b>6,271</b>
76	<b>Total I-Tek Charges</b>						<b>6,557</b>	<b>6,633</b>	<b>6,549</b>	<b>6,597</b>	<b>6,549</b>	<b>6,549</b>	<b>6,594</b>			<b>46,028</b>
77	Customer Care - Billing Services		Line 38	-	-	-	3,735	3,759	3,713	3,759	3,713	3,713	3,759	-	-	26,151
78	Customer Care - Customer Assistance Services		Line 44	-	-	-	1,343	1,367	1,351	1,351	1,351	1,351	1,351	-	-	9,463
79	Customer Care - Walk-In Services		Line 47	-	-	-	4	4	-	-	-	-	-	-	-	7
80	Customer Care - Credit Management		Line 53	-	-	-	582	593	586	586	586	586	586	-	-	4,104
81	Customer Care - Other Additional Services		Line 58</													